2016-17 Genesis Student Orientation Quiz

Directions: Read each question and circle the correct answer on the Answer Sheet found on the last page of the Orientation Signature Packet. Some schools will provide this on-line for completion. You may use the Orientation Packet as a reference to answer each question. Passing score is 80%. This quiz packet is for your use only and will never be returned to your school or Genesis.

1. Our vision statement guides us in our journey to being a patient- and family-centered health system. Which of the following is our Genesis vision statement?
   A. Genesis is committed to meeting the health needs of our community
   B. Genesis is committed to being a health care team whose care exceeds the expectations of our patients and community.
   C. Genesis is committed to providing quality healthcare.

2. Genesis participates in Value Based Purchasing (VBP). VBP is a program initiated by the Centers of Medicare and Medicaid to reimburse hospitals based on which of the following domains?
   A. Patient experience
   B. Safety
   C. Clinical Outcomes
   D. All of the above

3. The No Pass Zone requires
   A. Only Nurses respond to every patient or visitor in need everywhere, every time.
   B. Employees may respond to patients or visitors in need, only when they have time.
   C. Every employee is to respond to every patient or visitor in need everywhere, every time.

4. According to “Go the Clean Route,” you should wash/sanitize your hands:
   A. In front of the patient, before each encounter
   B. In front of the patient, after each encounter.
   C. In front of the patient, before and after each encounter.
   D. Before and after each patient encounter, but out of sight of the patient.

5. What does the AIDET acronym stand for?
   A. Acknowledge, introduce, duration, evaluation, and thank you
   B. Assess, introduce, duration, explanation, and thank you
   C. Acknowledge, introduce, duration, explanation and thank you
   D. Assess, introduce, duration, explanation and time management

6. Where should a conversation regarding a patient take place?
   A. in a private location
   B. in the cafeteria
   C. in the elevator
   D. in the hallway
7. Genesis supports compliance with the False Claims Act and protects whistleblowers by
   A. monitoring and auditing to prevent or detect errors in coding and billing
   B. investigating reported concerns and correct billings errors
   C. providing a hotline (740) 454-5555 (external) or extension 5555 (internal) to report suspected violations
   D. All of the above

8. To ensure patient privacy:
   A. Always place discarded patient information in the regular trash
   B. Always log off the computer when you are done entering patient information
   C. Always ask patients the reason they are seeing the doctor when using a sign in sheet for visits

9. It is important that we protect and secure our patients' confidential information. Tactics used to trick people into breaking normal security measures and giving out confidential information is called "Social Engineering". Ways to prevent the unlawful access to our patients' protected health information include all of the following EXCEPT
   A. Logging off or locking workstations when unattended
   B. Never sharing or disclosing your password(s)
   C. Sharing your password(s)
   D. Questioning a suspicious email or any person that doesn't have proper ID

10. Genesis employees may report a compliance/integrity issue without fear of any form of retaliation. Which of the following is an example of an issue that should be reported to the Integrity program?
    A. Staff following procedures to assure patient privacy
    B. Staff accurately recording information in the patient's chart
    C. Staff entering false information in a patient's chart.

11. Your patient wants to give a gift card to thank you for the excellent care he is receiving. The most appropriate response is:
    A. Tell him thank you and accept the gift card.
    B. Tell him thank you but you are unable to accept the gift card

12. Remember the term P.A.S.S. for steps to take when using a fire extinguisher. The letter A stands for:
    A. Alert others to obtain a fire extinguisher
    B. Aim the hose at the base of the fire
    C. Activate the extinguisher
    D. Agitate the contents of the extinguisher

13. Remember the term RACE for steps to take in the event of a fire. The letter A stands for
    A. Activate a fire response plan and remind everyone to stay calm at all times
    B. Activate the alarm closest to the fire area and notify the operator of the exact location and type of fire by calling 5511 (in hospital) or 9-911 (outlying buildings)
    C. Arm yourself and those closest to you with equipment used to contain a fire
    D. Assess where smoke is coming from to reduce your risk of exposure. Organize personnel to exit in one direction
14. What should you do if a person is on fire?
   A. Use a class A fire extinguisher to put out the fire
   B. Have the person run and then drop and roll
   C. Have the person drop to the floor and roll, or smother the flames with a rug or fire blanket if available
   D. Offer the person a drink of water

15. Which of the following statements on fire safety is CORRECT?
   A. Fire doors may be propped open to improve air circulation
   B. Smoking is allowed outside of the hospital (i.e. in the parking lot), but not in the hospital
   C. It is important to keep fire doors shut so that smoke and fire can be trapped longer in the event of a fire.

16. Handwashing is the single most important thing you can do to prevent the spread of infections. How long should you wash your hands after applying soap to wet hands?
   A. at least 5 seconds
   B. at least 10 seconds
   C. at least 15 seconds
   D. at least 20 seconds

17. PPE (Personal Protective Equipment) is specialized clothing or equipment worn by an employee for protection against an infectious hazard. Which of the following is NOT a type of PPE?
   A. Gloves
   B. Gowns
   C. Uniforms
   D. Face Shields

18. Which of the following personal protective equipment practices is NOT permitted?
   A. Placing launderable, soiled isolation gowns in the hamper provided
   B. Hanging garments that have been penetrated by blood or other potentially infectious materials in a personal locker
   C. Placing disposable, contaminated items in red bags

19. Contact with blood or body fluids can put the health care worker at risk for exposure to:
   A. Hepatitis B.
   B. Hepatitis C
   C. HIV
   D. All of the above

20. The Bloodborne Pathogen (BBP) Exposure Control Plan on iGenesis outlines ways to reduce or eliminate occupational exposures to BBPs. To reduce your risk of exposure to bloodborne germs, you should ALWAYS
   A. wash your hands before and after contact with a patient
   B. avoid eating or drinking in areas where there is a risk of a blood or body fluid exposure
   C. place specimens of blood in properly sealed and labeled containers
   D. All of the above
21. For security reasons, all Genesis employees and students need to wear their photo ID badge at all times and above the waist.
   A. True  
   B. False

22. Violence in the workplace is defined as any potential exposure of employees to any act or threat of:
   A. Violent acts from patients, fellow employees or others  
   B. Verbal/physical confrontation 
   C. Harassment 
   D. All of the above

23. To reduce the risk of a medication error, nurses must use the "6 rights of medication administration": right drug; right patient; right dose; right time; right route; and right documentation
   A. True  
   B. False

24. To correctly identify a patient, ALWAYS ask for their name and the last four digits of their social security number, and confirm it with their room-mate before giving care.
   A. True  
   B. False

25. The SBAR format is used to ensure clear and effective communication, especially in critical situations. Which part of SBAR refers to briefly stating the pertinent history about the situation?
   A. Situation  
   B. Background 
   C. Assessment 
   D. Recommendation

26. Patients at a high risk of falling will wear ________ socks and a fall risk arm band
   A. Red  
   B. Blue 
   C. Yellow 
   D. Green

27. Besides race and nationality, other characteristics of cultural diversity include physical size, sexual orientation and disability (both physical and mental).
   A. True  
   B. False

28. If a health care provider suspects abuse, he or she should do all of the following EXCEPT:
   A. follow all policies and procedures of the facility in reporting the abuse  
   B. ignore the abuse to prevent becoming involved 
   C. provide a safe and comfortable environment for the victim of abuse 
   D. alert a supervisor and/or security officer if necessary and contact social services

29. ADA Title III prohibits a public accommodation from discriminating against a person because of their disability.
   A. True  
   B. False
30. A person with HIV or AIDS is a person with a disability. Genesis cannot refer a patient with AIDS or HIV to another doctor simply because the patient has AIDS or HIV.
   A. True
   B. False.

31. As a Genesis employee I am responsible for which of the following:
   A. Never sharing my password with anyone
   B. Never accessing any system to identify a person admitted or look up a room number for a visitor. I am to refer these requests to the information desk or the nursing campus coordinator
   C. Never discussing Protected Health Information in public areas (elevators, cafeteria, hallways, etc.)
   D. All of the above

32. If I am leaving my computer unattended I must do which of the following:
   A. No action needed. It can be left unattended
   B. Call my manager to report I am leaving my computer
   C. Call Corporate Integrity department
   D. Always log-off my computer

33. All patient information is contained in the Genesis Electronic Health Record (EHR), and I may do any of the following:
   A. I am permitted to look up patients that are under my care or for which I have a valid business justification
   B. I am permitted to look up test result or billing information on any of the following: spouse, friend, relative, or neighbor, if they ask for it
   C. I am never permitted to look up patient information

34. I have reviewed and completed the Genesis Orientation Packet, Genesis Signature Packet and this Orientation Quiz and understand the content and my responsibilities as a student coming to Genesis?
   (1 point given for either answer)
   A. Yes
   B. No If no, contact your school for additional assistance and direction.