# OIT Web Services | CommonSpot Help Guide

## CommonSpot Authoring Browser Requirements

http://www.ohio.edu/web/help/docs/browser/browsers.cfm

We are currently running CommonSpot version 7.

The following browsers are supported for authoring content in CommonSpot.

- Internet Explorer 8 and 9
- Internet Explorer Version 10 **will not work at all in standard mode**; it will be fully supported by a future version of CommonSpot. In the meantime, many functions **will work** if you press F12 and choose IE 10 Compatibility Mode. We suggest that you avoid IE 10 for the time being, if possible. If not, then the Compatibility Mode work-around may suffice.
- Firefox 10.0.12 ESR provides links to a collection of installers for that version:
  Choose the link for your computer ("mac" or "win32" most likely).
  Choose the language version ("en-US" most likely)
  Click on the installer file (.dmg for Macintosh; .exe for Windows), or right-click on it and choose "save link as."
  **Mozilla has stopped patching Firefox 10, so it is no longer safe for general browsing**; it is safe for authoring on CommonSpot.
- Firefox 17 ESR will "mostly" work; it will be fully supported by a future version of CommonSpot. The only known problems at this time are the Cut, Copy, and Paste functions in the toolbar of the Rich Text Editor; keyboard shortcuts for Cut, Copy, and Paste should work. If you have V 10 ESR, select About Firefox, click on Check for Update, and then click on Update Firefox to get to V 17 ESR, or go here to download the installer directly.
- Chrome 14 (limited Copy,Cut, Paste functionality)
- Safari 5 (limited Copy,Cut, Paste functionality)

NOTE: Firefox 3.6 and 10 ESR are NO LONGER SUPPORTED. We recommend that you upgrade to Firefox 17 ESR. Firefox 3.6 and 10 ESR are no longer supported or updated by Mozilla, and have security issues that will never be patched. It is time to stop using them for any general browsing.

CommonSpot requires a certain configurations to be set for your browser.

- the step-by-step instructions for configuring Firefox.
- the step-by-step instructions for configuring Microsoft Internet Explorer.

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