Inspired to Serve
Perspectives on a Life of Public Service

Dr. Mark Weinberg
Ms. Mackenzie Kucharsky
Mr. Michael Finney
Mr. Paul Benedict
Ms. Amista Lipot
The Voinovich School

Rob Painter
OU Fellow & Entrepreneur-in-Residence (EIR)
The Voinovich School and Center for Entrepreneurship
Propaganda, Public Opinion, and the Value of Public Service in Great Britain as perceived in the U.S. during the Second South African Boer War, 1899-1902
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Understanding the who…

- Late 1980s, Farming, High School, **U.S. Army, Combat Engineer**
- 1990s, Undergrad, **Ohio University**
- Early 1990s, **Veteran’s Affairs, ILGARD** (undergrad, grad/staff) (now the Voinovich School)
- Mid 1990s, **TASC, Litton-PRC**
- Late 1990s, **Northrop-Grumman, Harris Corp.**
- 2000s, **In-Q-Tel, Google**
- 2010s, **Blackbird Technology's, Raytheon, Razor’s Edge Ventures**
- 2020 – current, **I2Pure Corp** (COO/CFO, cofounder)
Understanding the who...

- Mid-Late 1980s: Rural Small Farms, U.S. Military
- Early 1990s: Veteran’s Issues, Ohio Appalachia, Rural Government, Economic & Health Policy
- Mid – Late 1990s, Department of Justice, NIMA, NAVSPECWARFARE
- 2000s: NSA, NRO, CIA
- 2010s: DoD, U.S. Intelligence Community, U.S. Civil Government, FBI, NATO, Interpol, UN
- 2020s: U.S. and Global Public Health, Food Security, Veteran’s Issues
So, just what are these profound perspectives?
Public Service Matters and is ever-changing, and evolving…
We must ensure continuity of public services

“In a show of courageous response, in many countries, public servants have demonstrated an ability to quickly adapt and re-adjust the way in which services are delivered to minimize the negative impact of the pandemic on individuals and communities.”
“Many public servants have put their lives at risk in order to continue serving the public throughout the pandemic.”

In recognition of this, governments should work towards developing and/or enhancing preparedness and contingency plans for future such crises so that public servants always have access to the protective gear that both their profession and safety demands.
Quick thinking, creativity and innovation matters

“During the COVID-19 pandemic public service and public servants, many who were used to operating in routine, predictable and regulated systems, had to deploy quick thinking, instant creativity and innovation to counter the destruction caused by the pandemic in service delivery, particularly in critical areas such as healthcare.”
Reliable information and awareness is a critical public service

“One of the critical roles the public service must play is to prepare all service to be more resilient for any future crisis.”

“It should be every government’s strategy to have in place institutional arrangements, policies, systems, infrastructure, plans, including contingency plans, and resources to foresee, identify and quickly respond to pandemics and other crises.”
Building and enhancing state legitimacy, government credibility and people’s trust

“Public servants who deliver services responsively, equitably and with humanness help enhance the credibility of the government and, as consequence, foster trust amongst the people.”

“The determination of public servants to continue providing services in the face of the dangers the COVID-19 pandemic has posed to their own lives has contributed greatly to the government being seen as critical in and caring for the lives of the people.”
Resource allocation and distributive accountability

“Crises that emerge abruptly, such as the COVID-19 pandemic, catch governments’ budgets by surprise, presenting a big challenge to the public servants who are responsible for preparing and implementing them.

“The way in which resources are allocated and utilized determines whether systems, practices institutional arrangements meant to protect societies against pandemics of this nature, get put in place and become operational or not.”
The Low-Level Key Messages

1. Comprehensive **public service capacity development**. Governments must pay attention to developing the capacities of the public service and public servants.

2. Institutionalize **early warning, emergency planning, preparedness and quick response** in the public service is a must and must be improved!

3. **Network, collaborate, share and learn from successful practices and mistakes** to build better and more effective public services for future pandemics and crisis.

4. **Sustain development of responsible, responsive, accountable and people-focused leadership** in public sector institutions.

5. **Plan and provide for financial resources** for pandemic and crisis before they happen and are needed.
The One High-Level Message that Matters

A Life Without Providing our Service to Others, is a Life not with Living...

A Life Of Service, is the ONLY Life Worth Living...
Thank you!

Q/A