A letter from Ohio University’s Vice President for Student Affairs

The 2016-17 academic year was a year of transition for Ohio University, and student affairs was no exception. In just one year’s time, we welcomed four new departments: the Survivor Advocacy Program, Culinary Services, Bobcat Depot and Regional Campus Retail Operations. Today, with 13 departments, 420+ professional and graduate-level staff and 3,300+ undergraduate student employees, our reach has never been greater!

Despite some inevitable growing pains that come with transition, our team never lost sight of its goal. Each of the past year’s endeavors helped to support the student experience in some way, shape or form. And student well-being will continue to guide and inspire our every move.

Through our ongoing strategic planning process, the division is seeking to maximize our impact and clarify our vision. My hope is that our final strategic plan will unite staff, highlight our collective strength and promote our culture of care—a culture through which we have achieved great things in 2016-17.

As you thumb through our annual report, I hope you will share my pride in all that the Division of Student Affairs has accomplished with and for OHIO students. I look forward to continued progress and to our continued partnership!

Best regards,

Jason B. Pina
Vice President for Student Affairs

Jason B. Pina, Vice President for Student Affairs
**The Division of Student Affairs**

OHIO’s Division of Student Affairs comes down to two words—student success. We are continually supporting and challenging students to become their best selves. The division offers a wide array of activities, services and opportunities designed to help students get involved and grow as leaders, both on and off campus. We help to define what it means to be part of the Bobcat Family—a dynamic and caring community that is empowering students and transforming lives on a daily basis.

The Division of Student Affairs strives not only to make decisions in the best interest of students but also to involve students in the decision-making process. Our evolution in recent years—which includes the merging of Housing and Residence Life (2009) and the addition of five new departments since 2010—has been in response to changing student needs. This expansion has enabled us to play an increasingly integral role in supporting OHIO’s central purpose: the intellectual and personal development of students.

In seeking to accomplish our mission, the Division of Student Affairs is committed to:

- Encouraging the development of the whole student and involving all students in the life of the University
- Cultivating a caring and civil campus community that values responsible and ethical behavior, open and free exchange of ideas, and respect for all people
- Maximizing our effectiveness through responsible stewardship of resources, support of innovation and creativity in problem-solving
- Working collaboratively and forming partnerships with each other, with our colleagues across campus and with the community
- Fostering a participative work environment for our staff, which encourages continuous improvement, collaboration, professional development and a balanced lifestyle

**Office of the VP for Student Affairs**

Driven by a desire to help each OHIO student succeed, the Office of the Vice President for Student Affairs (VPSA) worked throughout the year to ensure programs and services that ignite passion, inspire leadership, expand horizons and support our students along the road to graduation.

**GROWTH**

The 2016-17 academic year was marked by significant expansion. In Fall 2016, the Office of the VPSA oversaw the integration of the Survivor Advocacy Program into the Division of Student Affairs. In Spring 2017, the office worked to transition Culinary Services, Bobcat Depot and Regional Campus Retail Operations to the division. The new alignment has enhanced efficiencies, encouraged new collaborations and strengthened the division’s ability to positively impact the student experience.

**STUDENT SUPPORT**

In Spring 2017, the Office of the VPSA helped to establish and fund a new student employee scholarship in support of our undergraduate student workforce. The division’s student employee experience was further supported through the development of a new microcredentialing initiative, which encourages leadership and career-readiness. In addition, the office assisted OHIO’s student newspaper, The Post, as it transitioned from a daily print publication to its current, largely digital format.

**COMMUNICATIONS & MARKETING**

During 2016-17, the office produced, edited, published and promoted approximately 100 stories on the division’s news site and through other media outlets—more than doubleng coverage from the previous academic year. Under the guidance of the Office of the VPSA, over 230 division web pages were transitioned to a new web template that is responsive and ADA compliant. The office also produced a divisional online news site, three new newsletters for targeted audiences, a new distribution/tracking system for student and staff communications, and more than 300 marketing projects. The development of communication plans in the areas of advancement, strategic planning and internal communications will extend the office’s reach in the coming year.

**STRATEGIC PLANNING**

In 2017, the division embarked on a strategic planning process under the VPSA’s leadership that will help to maximize the support services provided to OHIO students. Not only will the final plan determine the work that the division undertakes in the future, it will also help division employees realize their impact and their potential as student affairs professionals.

**Looking Ahead**

- A new strategic plan for the Division of Student Affairs will be developed based on the feedback of students, faculty and staff.
- With overall regional campus enrollments on the rise (up 312 percent in Fall 2016 and 407 percent in Spring 2017 from the previous academic year), the Office of the VPSA will work to expand student services to the regional campuses.
- A tiered acknowledgement strategy will be implemented, allowing the division to better honor alumni and friends who are supporting OHIO students through their time and treasure.
- The Office of the VPSA will lay the groundwork to better assist students experiencing food insecurity.
- A new emergency fund will be utilized to fundraise for students in need during times of crisis.
- A newly-developed microcredentialing program will be piloted among student employees.
- The Office of the VPSA will lead fundraising for our new student employee scholarship, established in support of undergraduate student workforce.
- The VPSA will assume responsibility for the Office for Diversity and Inclusion while the University conducts a nationwide search for a permanent chief diversity officer.
CAMPUS INVOLVEMENT CENTER’S MISSION

The Campus Involvement Center’s mission is to provide meaningful, high quality out-of-class opportunities through programs and experiences that foster practical application of classroom learning, the development of healthy lifestyles including low risk choices, participation in student organizations and involvement and service in Athens and the greater community.

EXPENSES

$983,163
Salary & Benefits
$1,005,841
Supplies & Services
$500
Other

INCOME

$1,190,253
Central Funding
$504,614
Revenue
$198,430
Program Support—Direct
$100,611
Supplies & Services

STUDENT ORGANIZATIONS

The CIC kicked off the academic year with the annual Student Involvement Fair, which engaged 280 registered student organizations and over 4,000 incoming students. By year’s end, 514 student organizations had been registered. To provide a better experience for student leaders, the student organization finance component of the Bursar’s Office was transferred to the CIC. This integration created a one-stop office for student organizations, which has resulted in enhanced advising support, efficiencies in training, and more face-to-face interactions with students.

SORORITY AND FRATERNITY LIFE

With the addition of two new organizations, OHIO’s Sorority and Fraternity Life community now comprises 34 social sororities and fraternities. These represent 14.5 percent of OHIO’s undergraduate population or 2,504 affiliated students—the highest student affiliation for OHIO’s social fraternities/sororities in the past 20 years. Members of OHIO’s social sororities/fraternities have contributed to the CIC’s collegiate recovery program supported 488 personal contacts with students seeking recovery from addiction. Its two peer educator groups presented 220 health related programs reaching 9,117 students. The health promotion staff presented 38 prescription drug programs to 787 students.

HEALTH PROMOTION

In Fall 2016, more than 3,200 first-year students completed Choices, the CIC’s peer-delivered, extended alcohol/bystander/sexual assault education program. As a result of Choices, 92 percent of participants could identify the signs of an alcohol overdose, and 82 percent said they would intervene to help another Bobcat. The CIC’s collegiate recovery program supported 488 personal contacts with students seeking recovery from addiction. Its two peer educator groups presented 220 health related programs reaching 9,117 students. The health promotion staff presented 38 prescription drug programs to 787 students.

According to the University’s annual drug and alcohol survey, OHIO has seen a 62 percent decrease in high-risk drinking among students between 2003 and 2016. This decrease has enabled the CIC’s healthy campus majority campaign. The campaign promotes the 83 percent of students who are in OHIO’s healthy drinking majority: 13 percent who choose not to drink, 16 percent who have not had a drink in two weeks and 54 percent who drink in a low-risk way.

COMMUNITY ENGAGEMENT

The CIC’s Community Engagement Office moved to the student organization hallway in Fall 2016 to provide greater access for students and community members after hours and on weekends. As a result, total service hours increased. Community engagement programs connected 1,242 students in community service projects in 2016-17, which resulted in a total of 10,943 hours of service.

The CIC also connected 11,873 students with off-campus/community resources or referrals. The community work-study program continued to be a strong resource for OHIO students, placing 25 to 30 students each semester. An off-campus housing fair, two community service fairs and the OHIO Farmers Market are among many outreach programs that met with success in 2016-17.

PERFORMING ARTS AND CONCERT SERIES

2016-17 marked the launch of the Performing Arts and Education Program. In addition to enriching OHIO’s academics through master’s classes with visiting artists, the program also provided cultural arts experiences to students in kindergarten through 12th grade from the surrounding counties. Students from Meigs and Athens counties were bussed to OHIO for special performances of Black Violin and the Niles Project. A $1.5 million dollar pledge from Jeff Chaddock toward the Performing Arts Series endowment will further enhance the scope and reach of the Performing Arts and Concert Series.

STUDENT ACTIVITIES AND PROGRAMMING

Collaborations with various student organizations, University departments and academic units led to diverse programming and many opportunities for students to get involved in 2016-17. Among the most popular events were the CIC’s ‘Pizza, Popcorn and a Movie’ series and its weekly ‘How-To’ series, which provided students with opportunities to learn a new craft, dance or talent. Thanks to an increased social media presence on Instagram, Twitter and Facebook, student attendance frequently exceeded expectations.

LOOKING AHEAD

• Vanguard OHIO, a healthy masculinity program enabled through the Ohio Higher Education Inspiring a Community of Shared Responsibility Grant, will continue to be developed.
• A graduate student will be appointed to the Senate Appropriations Commission in an effort to improve student organization funding allocations.
• Data from the Healthy Campus Survey, Choices, Screen U and AlcoholEduHaven will be utilized to inform, improve and prioritize health promotion programming.
• The CIC will collaborate with Student Accessibility Services to develop a Sorority and Fraternity Life process that ensures interpreters for all sponsored events and programs.
• An evaluation process will be established for all outreach programs and service opportunities initiated or promoted by the CIC’s Community Engagement Office.

A student enjoys ‘Zoo to yOU,’ hosted by the Ohio University Program Council.
The Department of Campus Recreation provides quality, inclusive recreation experiences designed to positively impact the intellectual and personal development of OHIO students and the vitality of the OHIO community.

EXPENSES

Salary & Benefits $1,000,714
Indirect Cost Allocation $1,947,440
Supplies & Services $2,730,273
Central Funding $1,278,060
Bond Payment $1,252,901
Total Budget: $6,473,146

INCOME

Central Funding $5,165,325
Revenue $1,252,901
Other $538,261
Total: $6,956,597

633 Total EMPLOYEES

Administrative: 16
Classified: 2
Graduate Assistants: 15
Students: 600

Through innovative programming and outreach, Campus Recreation continued to support the health, vitality and holistic development of countless students and community members in 2016-17. Nearly 80 percent of students visited the Charles J. Ping Recreation Center over the course of the academic year, attesting to the department’s wide reach.

STUDENT ACHIEVEMENT

OHIO Hockey ended the 2016-17 season with a 27-8-2 record and an appearance in the American Collegiate Hockey Association National Championship Game. They finished the season No. 2 in the nation, their highest season-ending ranking since 2004.

Four OHIO Hockey players (Matthew Rudin, Michael LaFrenier, Matthew Hartman and Joey Breslin) were named to the 2017 U.S. National University Team that competed in Almarty, Kazakhstan. Matthew Hartman and Joey Breslin) were named to the 2017 U.S. National University Team after serving as an assistant coach in 2013 and 2015.

Four OHIO Hockey players (Matthew Rudin, Michael LaFrenier, Matthew Hartman and Joey Breslin) were named to the 2017 U.S. National University Team that competed in Almarty, Kazakhstan. OHIO Head Coach Sean Hogan was selected as head coach of the 2017 U.S. National University Team after serving as an assistant coach in 2013 and 2015.

Four OHIO Hockey players (Matthew Rudin, Michael LaFrenier, Matthew Hartman and Joey Breslin) were named to the 2017 U.S. National University Team that competed in Almarty, Kazakhstan.

2016-17 was a notable year for OHIO’s student officials. Graduate student, Nathan Lawless, officiated at the 2017 NIRSA National Flag Football Tournament in Pensacola, Florida, and earned All-American honors. Undergraduate student Danny Bova was selected to officiate at the 2017 NIRSA National Basketball Championship in Columbus, Ohio.

COMMUNITY IMPACT

In addition to serving students, Campus Recreation continued to play an important role in the lives of community members through programming. The CAMPus Rec Summer Day Camp served 454 youth campers over eight weeks, marking a 41 percent increase over the previous year. Bird Arena hosted 96 children ages 4 to 11 in the Learn to Play Hockey program and 181 participants in the Learn to Skate program. Meanwhile, the Golf & Tennis Center fostered community connections by hosting 19 golf outings and the Ohio High School Athletic Association’s district tennis tournaments.

Several charitable events helped to further Campus Recreation’s community impact. This included the third annual Teddy Bear Toss, hosted by OHIO Hockey and Bird Arena. The event succeeded in collecting 276 stuffed toys, which were distributed to youth in the community through Athens County Children Services.

FACILITY IMPROVEMENTS

A number of recent facility improvements are helping Campus Recreation to remain cutting edge. This includes a $260,000 investment for 65 pieces of new equipment in the Ping Recreation Center, including new ADA compliant machines. In addition, the outdoor tennis courts at the Golf & Tennis Center were reconditioned to repair cracks, paint new lines and re-establish a uniform playing surface.

Fifteen water fountains and spittoons were replaced throughout the Ping Recreation Center with new fountains and water bottle fillers. Through 10 months of operation, the bottle filling stations have distributed the equivalent of 142,325 bottles of water.

BY THE NUMBERS

• Campus Recreation employed approximately 700 students who totaled 140,389 hours worked.
• The Golf & Tennis Center saw 13,300 rounds of golf played and 1,784 tennis court reservations.
• The OHIO Fitness program offered a semester-long Spring Wellness Series that attracted 209 total participations.
• Club Sports hosted 34 home competitions and traveled for 212 away competitions.
• Students swiped in 5,216 times to use the climbing wall in the Ping Center.
• Outdoor Pursuits Challenge Program hosted 2,124 participants in their team building program, an increase of 36 percent.
• Women’s Crew Club raised $11,835 through fundraising to help support their operations.

LOOKING AHEAD

• Investments will be made in facility improvements to reduce the deferred maintenance backlog and improve user experience.
• Campus Recreation will actively engage student employees in the Division of Student Affairs’ micro-credentialing implementation.
• Management software will be utilized to maximize operational efficiency and improve user experience.
• A new student learning outcome initiative will be implemented and assessed.
• Position-specific training and expectations content for student supervisors and member services staff will be developed.
• Coordinated internal maintenance operations will be established.
• Campus Recreation will strengthen its ability to use data for decision-making, through revised methods of tracking and analysis.
• Campus Recreation will work to engage campus partners to expand awareness and/or delivery of services that contribute to students’ well-being.
• The membership and eligibility policy for access to campus recreation facilities will be revised.
**CAREER & LEADERSHIP DEVELOPMENT CENTER’S MISSION**

The Career & Leadership Development Center is committed to holistic preparation of all Ohio University students and alumni for active development and implementation of career and leadership skills necessary in our global community.

**EXPENSES**

- Salary & Benefits: $899,006
- Supplies & Services: $143,748
- Total Budget: $1,025,091

**INCOME**

- $907,010
- Salary & Benefits: $47,862
- Supplies & Services: $143,748
- Total: $92,200
- Revenue: $47,862

**EMPLOYER RELATIONS**

The CLDC expanded employer events during the 2016-17 academic year. Along with the traditional all-campus Career & Internship Fairs and Teacher Job Fair, the CLDC coordinated a Work That Matters Service and Career Fair (nonprofit and service opportunities), Grad School Fair, and JobFest (part-time, on-campus and seasonal jobs). These new opportunities for students to engage with employers provided more nontraditional job and internship options to students. The CLDC coordinated almost 6,000 new job and internship opportunities this year and incorporated employer case studies in several career and leadership courses taught by CLDC staff.

**COACHING**

The CLDC conducted over 1,300 Leadership Coaching appointments this year. All first-year student athletes participated in Leadership Coaching, and an extensive assessment of all Leadership Coaching sessions was conducted as part of an 1804 Grant award. Along with Leadership Coaching, the CLDC continued to offer Career Coaching. Thousands of students participated in a 30-minute or 10-minute drop-in Career Coaching session this past year. In addition, the CLDC facilitated 478 workshops as part of its Leadership Certificate programs.

During fall and spring semesters of the 2016-17 academic year, a total of 386 students completed all three Leadership Coaching sessions as well as a comprehensive Leadership Coaching assessment. Program graduates’ pre-post scores demonstrate a statistically significant increase in their self-esteem, attitude toward goal-setting, and intention to set goals in the future.

**INTEGRATED CAMPUS COLLABORATION**

Several years ago, the CLDC created academic split positions in an effort to streamline services to students and employers. These professional staff represent specific student populations and facilitate collaboration between the CLDC and academic units.

Currently, three professionals serving the College of Health Sciences and Professions, the College of Arts and Sciences, and three departments within the Patton College of Education (Hospitality, Merchandising and Recreation) occupy split positions. These professionals have afforded significant gains for the University, students and employers.

As of 2017, each college has seen at minimum a 113 percent increase in student engagement with the CLDC with the addition of the split position. Other highlights this year include employer events and visits, experiential learning tours, advisory board meetings, alumni interactions and hundreds of faculty partnerships.

In addition to integrated split positions, the CLDC partnered with all academic colleges, regional campuses, the Office of Diversity & Inclusion, the Division of Student Affairs, and most centers and units across campus in an effort to effectively provide career and leadership development services and resources to stakeholders. Collaboration always has been, and will be, a priority for the CLDC.

**LOOKING AHEAD**

- The CLDC will promote its newly-released monograph on Brain Based Career Development, an innovative approach to career coaching that the center developed.
- A series of industry panels will be launched in an effort to connect students with industry leaders in their fields.
- The CLDC will debut its Career Closet, which loans professional clothing to students free of charge for job interviews and other professional events.
- The CLDC will promote its newly-released Five Year Impact Report, which documents the ways in which the center has contributed to the success of OHIO students since its establishment.
- Intercultural competency training will be implemented for all CLDC staff.
- Current CLDC engagement with stakeholders will be strategically mapped.
- Metrics will be incorporated into all coaching based decisions.

In the department’s fifth year, the Career and Leadership Development Center (CLDC) continued to provide exceptional career and leadership development services and resources to students, alumni, employers, faculty and staff. Over 21,000 students engaged with the CLDC in programs, events and individual appointments. Staff designed and updated curriculum for 17 career and leadership courses in collaboration with five academic colleges, targeting students from their first year on campus to graduating seniors.

**CAREER DEVELOPMENT**

The National Association of Colleges and Employers published a 46-page monograph, Brain Based Career Development, highlighting the career development theoretical model CLDC staff developed. Staff presented 11 times regionally and nationally and were asked to facilitate four half-day seminars at conferences. In addition, CLDC staff provided consulting services on career development best practices to Northwestern University, Bentley University and the State University of New York’s Career Development Organization of over 35 institutions.

Students hone leadership skills during a Career & Leadership Development Center workshop.

A student greets an employer at the Spring Career & Internship Fair.

A student greets an employer at the Spring Career & Internship Fair.
Students engage in conversation on College Green.

Community Standards & Student Responsibility

With the assistance of the Review and Standards Committee and input from students, faculty and staff, Community Standards and Student Responsibility (CSSR) completed a review and update of the Student Code of Conduct during 2016-17. The updated code was approved by the Board of Trustees on June 23, 2017 and will go into effect on August 24, 2017.

NEW PROGRAMMING

Through a newly-developed challenge course alcohol intervention program, students with first-time, low-level alcohol violations worked through Outdoor Pursuits’ low ropes course under the supervision of trained facilitators. The program (a partnership between CSSR, Campus Recreation, Counseling and Psychological Services, and a faculty member in the Psychology Department) was awarded an Innovation Award in January by the Association for Student Conduct Administration. The award recognizes the development of outstanding and innovative programs related to student conduct administration.

CSSR, in partnership with the Campus Involvement Center, also developed and implemented a marijuana and prescription drug educational intervention class.

ASSESSING THE STUDENT EXPERIENCE

This year, CSSR assessed the experience of students who resolved their matters through the community standards conference process. Students were asked a number of questions on topics ranging from the clarity and helpfulness of the communications from the office to their interactions with the staff member and their understanding of the impacts of their behavior.

Overwhelmingly, students reported positive experiences with CSSR:

- 100 percent of students agreed or strongly agreed that they were given opportunities to have all of their questions answered by the staff member they met with and that, as a result of their conversation with CSSR staff, they were able to identify steps they could take in the future to avoid a similar situation.
- 99 percent of students agreed or strongly agreed that, as a result of their conversation with CSSR staff, they understood the conduct process, that they felt their rights were upheld throughout the process, that they were given the opportunity to share their perspective, that they understood how to complete their sanctions, that they understood how to appeal, and that they understood the potential consequences of future violations.
- 96 percent of students agreed or strongly agreed that, as a result of their conversation with CSSR staff, they better understood the impact of their behavior on their long-term personal and academic goals.
- 94 percent of students agreed or strongly agreed that, as a result of their conversation with CSSR staff, they better understood how their behavior impacted others.
- 93 percent of students agreed or strongly agreed that, as a result of their conversation with CSSR staff, they understood the expectations for their future behavior as a member of the OHIO community.

STUDENT FEEDBACK

Students who completed CSSR’s survey on the community standards conference process were given an opportunity to provide additional feedback. The following is a sample of comments students submitted about their experience:

- “I really appreciated the manner in which my meeting was held. I thought it was very professional and I felt my side of the story was finally valued. Thanks again!!”
- “This meeting was very fair, and I’m not sure why but I did not expect it to go quite so well. I’m glad they’re gracing me with this opportunity to learn and restore some communal balance.”
- “I feel that the staff is really focused on the best interest of the students. I felt comfortable throughout the meeting, and I felt that all of my questions/comments/concerns were being listened to instead of just being dismissed.”

LOOKING AHEAD

- CSSR will create and implement a three-year plan for addressing current accessibility gaps and concerns.
- Current Alcohol and Other Drug (AOD) guidelines will be reviewed and updated.
- Additional guidelines for non-AOD violations will be developed.
- Written protocols for student organization investigations will be developed.
- A divisional investigation team will be created and trained to assist with student organization conduct assessments.
- CSSR will investigate alternatives to in-person trainings.
COUNSELING & PSYCHOLOGICAL SERVICES’ MISSION

Counseling and Psychological Services facilitates and supports the educational mission of Ohio University and the strategic plan of the Division of Student Affairs. Our aim is to enhance the personal development and academic success of students by providing quality clinical, consultation and training services.

EXPENSES

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INCOME

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<td>Revenue</td>
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25 Total EMPLOYEES

Adminstrative: 13
Classified: 4
Graduate Assistants: 3
Students: 5

Counseling & Psychological Services

The 2016-17 academic year marked another year in which Counseling and Psychological Services (CPS) provided mental health services to a record-breaking number of students. A total of 2,299 students sought services at CPS over the course of the academic year, compared to 2,158 students during 2015-16.

OUTREACH AND CONSULTATION

CPS offered a variety of psychological workshops, presentations and trainings related to mental health to the campus community in 2016-17. CPS conducted 111 outreach programs that included 12 workshops/trainings; 26 presentations on psychoeducation and prevention; 28 informational programs; and 17 programs in collaboration with other departments on campus. Through these programs, CPS was able to impact about 1,800 students, faculty and staff.

SUICIDE GATEKEEPER TRAINING (BOBCATS WHO CARE)

CPS administers and coordinates Bobcats Who Care, an interactive gatekeeper training program designed to help members of the OHIO community respond to individuals in crisis. To date, over 1,150 members of the Bobcat community have been through the three-hour training. The program currently has 19 core trainers—a number that CPS is working to increase. CPS is currently in the process of developing a phone app for Bobcats Who Care that allows the public to learn about suicide prevention.

CLINICAL TRAINING

CPS continues its strong commitment to be a premier training site for future psychologists, counselors and social workers. In 2016-17, CPS provided clinical training to 12 graduate trainees from OHIO’s Clinical Psychology, Counselor Education and Social Work departments while hosting two full-time doctoral interns and a psychology fellow. In Spring 2017, the American Psychological Association conducted a site visit as a final step toward the accreditation of our doctoral psychology internship program.

PROFESSIONAL DEVELOPMENT

CPS held its first annual continuing education program, a two-day program that was gifted to CPS for the purpose of supporting the professional development of its staff. The initial program provided training in trauma informed care. Additionally, CPS staff organized and participated in a monthly brownbag series that focused on diversity and social justice.

NEW DIRECTIONS

The upcoming year will be remembered as one of historic growth, thanks to the addition of five new counseling staff, a new full-time psychiatrist, a Certified Medical Assistant and a full-time support staff. CPS also took a significant step toward diversifying its professional staff with its decision to add the first social worker to its clinical team. This growth will allow CPS to better meet the needs of OHIO students.

In order to accommodate its growing staff, a satellite location has been established on the first floor of Lindley Hall. The new location will host individual and group counseling sessions and will provide a suite of offices for the department’s psychiatrists and certified medical assistants.

BY THE NUMBERS

• 461 students saw our psychiatrists regarding psychotropic medications.
• 211 students participated in group therapy.
• 1,310 students received ongoing individual therapy.
• About 700 students came in for drop-in sessions for immediate/urgent consult, interim care or one-time consultation.
• CPS professionals provided crisis intervention to 43 students.
• Counselors-in-Residence assisted 202 students during evening hours.
• 192 students participated in the BASICS program.

LOOKING AHEAD

• CPS will focus on recruiting, hiring and on-boarding its growing staff.
• A new satellite office in Lindley Hall will be established, organized and staffed.
• Welltrack, a mobile, self-directed online treatment program, will be implemented.
• CPS will meet the new American Psychological Association’s Standards of Accreditation for our doctoral psychology internship program.
• Suicide gatekeeper trainings and other consultation services will be extended to the regional campuses and learning centers.
• The second annual CPS endowment-funded professional development program will be implemented.
• CPS will roll out a mobile, self-directed online treatment program that will help students address problems they are experiencing with stress, anxiety and depression.
• All students, including those on the regional campuses and those enrolled in OHIO’s e-learning programs, will be able to access Welltrack from their smart phone or a fixed location.
Culinary Services

2017 was a banner year for Culinary Services as it transitioned to the Division of Student Affairs. The department opened seven new campus venues, received high customer satisfaction ratings and earned many national awards, while serving 4.1 million meals within 24 campus venues—generating more than $47 million in revenue.

CAPITAL IMPROVEMENTS

Culinary Services capped a decade of capital improvements to all venues with a complete renovation of the former Jefferson Dining Hall and Market. Opened January 2017, Jefferson Marketplace enhanced the customer experience for both on and off campus communities by adding a variety of local and global food options. This transformative venue also places an increased focus on experiential learning opportunities for both students and guests inside the Culinary Studio demonstration kitchen.

West 82 Food Court and the Fast Lane in Baker University Center was also refreshed in the summer of 2016. This popular destination received a face-lift to improve customer flow and increase equipment efficiencies. As with all Culinary renovations, Jefferson Marketplace and West 82 were completed using operational reserves and assuming zero additional debt.

Design and construction also began on Latitude 39, the Front Room and the Bobcat Lounge with a planned completion of August 2017.

CUSTOMER ENGAGEMENT AND COMMUNICATION

Culinary Services deepened customer connections through an engaging front-of-house presence, diverse digital communication streams and outreach programs such as the Culinary Services Development Committee (CSDC). The use of digital communications, such as the OHIO Culinary Services mobile app and social media streams, helped reach and inform more customers in real time. The mobile app was downloaded 6,318 times and received more than 365,000 page views during the last fiscal year.

An active social media presence proved to be popular as 1,250 tweets to more than 3,100 followers garnered almost one million impressions on Twitter. In addition, a new mobile ordering and payment system was launched for Jefferson Marketplace’s Brick City Deli.

SUPPORTING PILLARS OF SUSTAINABILITY

As of May 2017 all residential dining venues have gone trayless. This initiative is a result of working with the CSDC and the OHIO Office of Sustainability and is projected to save 440,000 gallons of water and reduce post-consumer waste by 88,442 pounds annually.

Local food support programs such as Culinary’s Uniquely Ohio increased in 2017. This exclusive retail campaign supporting Ohio-based companies and products grew exponentially with the addition of local selections in each Campus Market and other retail venues.

SUPPORTING THE ACADEMIC MISSION

Culinary Services provided tangible resources and practical learning opportunities to many students. In addition to contributing $1.3 million to student scholarships, internships were offered to Restaurant, Hotel & Tourism (RHT) and marketing students. Beginning May 2017, ten dietetic interns were hosted through the College of Health Sciences and Professions. These internship opportunities and our nationally–recognized student leader program enriched the learning experience for our students and contributed to the University’s overall mission.

NOTABLE RECOGNITION

• The District and Boyd Market earned the 2017 Design of the Year Award from Food Service Equipment & Supplies magazine.
• Boyd Market earned the National Association of College and University Food Services (NACUFS) Silver Award in retail.
• The District on West Green and Boyd Market earned the 2017 Design of the Year Award from Food Service Equipment & Supplies magazine.
• The Shively Dining Court refresh will address accessibility challenges and enhance the customer experience.

LOOKING AHEAD

• Latitude 39 will reopen in fall semester and will feature a complete front-of-house renovation, new menu and rebranding to enhance the overall customer experience.
• Baker University Center’s Bobcat Lounge refresh will be completed by fall semester.
• A Front Room Coffeehouse refresh will address accessibility challenges and enhance the customer environment.
• Bird Arena’s new Rinkside concession stand will launch in Fall 2017 with new menu offerings and hours of operation to enhance and support facility events.
• Culinary Studio and Ohio University Catering will offer additional educational culinary programming.
• A customer satisfaction survey will inform the development of an action plan to maintain continuous improvement.
• The first annual Catering Expo will take place Aug. 9, 2017.
• The Shively Dining Court refresh will begin in Summer 2018.
Students are the heart of Ohio University. In the Office of the Dean of Students, we advocate for students, coordinate response to student crisis and provide outreach and engagement to parents and families. We advance the University mission of supporting the intellectual and personal development of our students through ongoing advocacy and care.

EXPENSES

- Salary & Benefits: $395,446
- Supplies & Services: $121,948
- Program Support—Direct: $620,754
- Central Funding: $54,114
- Other: $54,153
- Total Budget: $1,070,353

INCOME

- $894,291
- $54,146

12 Total EMPLOYEES

- Administrative: 4
- Classified: 1
- Graduate Assistants: 3
- Students: 4

Office of the Dean of Students

An off-campus fire, a divisive election and racial tensions at the national level underscored the need for student support during the 2016-17 academic year. True to its mission, the Office of the Dean of Students was there—advocating, educating, and encouraging students and their families at every turn.

CRISIS SUPPORT AND RESPONSE

The Office of the Dean of Students responded to over 220 students in crisis and provided direct outreach and educational opportunities to over 300 faculty and staff members regarding our Student Review and Consultation Committee (SRCC) process. This is in addition to another 150+ individual consultations with faculty and staff throughout the year.

A fire broke out at an off-campus apartment complex in mid-February that temporarily displaced nine OHIO faculty, staff and students. Luckily, no one was injured, but all lost belongings. The Office of the Dean of Students took the lead assisting those affected by the fire. Once again, the Athens community and the Bobcat family responded overwhelmingly with donations to help all affected by the tragedy.

SOCIAL JUSTICE

In addition to the summer social justice and inclusion retreat, the Office of the Dean of Students hosted 15 in-services throughout the academic year, which enabled small-group discussion on issues of societal importance. “Free Speech v. Hate Speech” was the highlight of the Campus Conversation Series. In the spirit of the series, this conversation was highly collaborative, continued a timely topic, and brought a very diverse mix of campus community members together. The office also co-sponsored a showing of “I’m Not Your Negro” at the Athena Cinema.

MARGARET BOYD SCHOLARS

This year marked the graduation of the first cohort of Margaret Boyd Scholars. The selection of the program’s fourth cohort was equally momentous: With a cohort for each undergraduate class, the program is now operating at full capacity!

In October, the Margaret Boyd Scholars Program opened a lounge in a portion of the basement of Bryan Hall, where program faculty teach the first year and senior seminars. The space has also been utilized by the scholars for special programming, including a farewell event for Dr. and Mrs. McDavis.

In addition to sending students to the LeaderShape Institute in the summer, two Margaret Boyd Scholars and one of their faculty members joined the Ohio Fellows on a trip to the Teton Science School. These academic enrichment opportunities enhance the Margaret Boyd Scholars’ experience while helping to forge strong collaborative relationships with other scholars programs across campus.

PARENT AND FAMILY PROGRAMS

Ohio Parent and Family 1000 is an entry-level course that was taught for the first time in Fall 2016. The online class was designed to assist parents and family members of incoming students as their student transitions into higher education. In the final examination, course participants reported feeling more connected to other parents of first-year students. They communicated with their students more often than non-participants and could recognize and refer specific campus resources to their students.

The Office of the Dean of Students continued its strategic communication with OHIO families through newsletters, e-alerts and the Ohio Parents Advisory Council (OPAC). This year OPAC participated in discussions with staff from Housing and Residence Life, the Career and Leadership Development Center and the Survivor Advocacy Program. In addition, OPAC learned about OHIO’s Student Review and Consultation Committee and received a tour of the new Jefferson Marketplace.

NATIONAL LEADERSHIP

Staff members in the Office of the Dean of Students presented at a wide range of conferences during 2016-17. These included the national conferences of the Association of Higher Education Parent/Family Program Professionals (AHEPPP), the American College Personnel Association (ACPA) and the Ohio College Personnel Association (OCPA).

LOOKING AHEAD

- A marketing, communications and fundraising strategy for the Margaret Boyd Scholars Program will be developed.
- A marketing, communications and fundraising strategy for parents and families will be developed.
- The dean of students will lead the development of the Division of Student Affairs strategic planning process.
- An assessment of Student Review and Consultation Committee data will be conducted to inform outreach to colleges and departments.
- An assessment of social justice training and in-services will be conducted.
- The Presidential Advisory Committee on Sexual Misconduct or another internal sexual misconduct work group will be re-started.

Patti McKeen accepts the Outstanding Administrator Award for her contributions to OHIO.
MAJOR EVENTS
Event Services planned, coordinated and produced several major public occasions during 2016-17, including:

- Fall Undergraduate and Graduate Commencement
- Spring Undergraduate and Graduate Commencement
- Faculty and Staff Convocation
- The President’s Convocation for First-Year Students
- The Presidential Open Forums
- The Heritage College of Osteopathic Medicine’s White Coat Ceremony
- The Heritage College of Osteopathic Medicine’s Commencement Ceremonies
- Kennedy Lecture Series
- Frontiers in Science programs
- A campus visit by former President Bill Clinton

Partnering with the OUAA, Event Services also provided support for many events, including:

- The Alumni Awards Gala
- Black Alumni Reunion
- On the Green Weekend
- Ohio University Homecoming

LOOKING AHEAD
• An updated inventory control and tracking system will allow Event Services to better manage equipment depreciation, maintenance and usage data.
• Projected repair and replacement plans will be developed for 2017-18 and 2018-19.
• Innovative advertising will allow Event Services to better support OHIO’s Parent and Family Weekends.
• Brown bag style lectures on event planning and campus resources will be implemented.
• Increased academic collaborations will be forged with the School of Media Arts and Studies and the School of Theater.
• Event Services’ student mentorship program will expand to include all employees.
• A new innovative marketing strategy to enhance space utilization will be developed.
• Branded programming will be explored.

Event Services
Event Services continued to provide exemplary customer service and event planning solutions for campus and community partners in 2016-17. Through the course of the academic year, the team planned and executed over 23,000 events, totaling more than 90,000 labor hours by students and staff. In addition to daily customer services, the department planned seven conferences that served over 100 community events, from annual community stake holder meetings to large fundraising events.

PRODUCTION
Event Services provides industry-leading, state-of-the-art event production and technology support to its clients. Our experienced team of professional audio, lighting, video and rigging technicians supervise a specialized group of student staff that supports events ranging from Broadway shows to comedic performances.

The collaborative relationships developed in 2016-17 enhanced these services. Through a grant with the School of Theater, off-site production opportunities with the Ohio University Alumni Association (OUAA), and professional development opportunities with Live Design International, the production team honed their skills and furthered their expertise.
Housing & Residence Life

With 41 residence halls housing approximately 8,300 undergraduate students, Housing and Residence Life advanced its mission of cultivating student development in 2016-17.

Resident assistant staff members hosted 3,720 individual programs for on-campus residents, which were attended by over 32,000 students over the course of the year. From small floor-section events to building-wide events, the department facilitated impactful educational opportunities focusing on topics such as diversity, health and safety.

STUDENT SUCCESS

Housing and Residence Life recognizes and celebrates the academic success of students in OHIO’s residence halls. This year, 4,427 on-campus students achieved a 3.0 GPA average among all residents in the hall—an increase of 10 halls from the previous year.

Housing and Residence Life student staff recruitment and selection efforts also met with success. In 2017, 427 new resident assistant applications were received, with 107 hired for the 2017-18 year. This is in addition to the 180 resident assistants and administrative resident assistants who will be returning to the department next year.

CENTRAL OPERATIONS

During first year room selection, student employees answered 10,250 calls within a five-day period. Over 11,600 calls were answered by student staff during second year room selection, which took place in March.

Housing and Residence Life’s student housing ambassadors collaborated with OHIO Admissions to play a role in over 15 full-scale admissions events, such as Ohio Up Close and the Spring Showcase. Housing ambassadors had the opportunity to share their OHIO experience with over 6,000 prospective students and families in attendance.

CAPITAL AND FACILITIES PLANNING

Housing and Residence Life moved forward with the Housing Development Plan Strategic Update 2017. Mackey Mitchell Architects and MGT, firms selected and hired as consultants, have made several visits to the Athens Campus to learn about OHIO’s students, facilities and systems.

Jefferson Hall was off-line for the 2016-17 academic year, undergoing a full renovation. In addition to all residential spaces being renovated, the first floor was redesigned to serve as a common area for on-campus students. This space now holds numerous study rooms, a gaming center, multi-purpose space and an updated yet classic Jefferson Reading Room. The grand reopening is scheduled for August 2017.

During the summer of 2016, many of the department’s facilities underwent changes. Highlights include a full renovation of the James Hall lobby and restrooms and the demolition of Cady, Foster and Brough Houses. Approximately $8.6 million was allocated for these projects and 16 others.

MILESTONES

This year marked the 30th anniversary of themes for Housing and Residence Life. A reunion of staff alumni commemorated this milestone during Homecoming weekend.

The department also marked the completion of its Phase One Housing Development Plan by burying a 30-year time capsule. Students and full-time staff, as well as the resident assistants of Tanaka Hall and Luchs Hall, prepared videos, pop culture tokens, Bobcat gear, photos and other memorabilia to be included in the capsule. The time capsule will be re-opened and shared on April 7, 2047.

AWARDS

Several full-time and student staff were recognized for excellence in 2016-17. These include:

- Deb Sellers, Administrative Services Associate
- Chais Michael, Housing Ambassador Excellence in the Workplace Scholarship
- Crystal Vincent, Housing Ambassador Blackburn Spencer Scholarship

LOOKING AHEAD

- The 2011 Housing Development Plan will be updated through engagement with campus stakeholders and the Board of Trustees.
- Increased communications and new events will enable Housing and Residence Life to engage with staff alumni.
- Jefferson Hall will reopen in Fall 2017.
- Jefferson Hall’s enhanced branding for first floor community spaces will increase residential student engagement.
- A first year and second year residential living experience will be developed and branded.
- Archival information from residence hall histories will be gathered to support the development of a contemporary multimedia representation of residence hall facilities.
- Housing and Residence Life will increase marketing to juniors, seniors and other non-required students to increase its non-required occupancy.
- Three centralized mail delivery locations will be created to improve efficiency, security and service.
- A diversity education plan will be implemented for staff and residents.
- Housing and Residence Life will partner with the OUAA to sell bricks from former residence halls in support of the Housing Foundation.
Ohio University's Survivor Advocacy Program (SAP) was tasked with rebuilding the department from ground up in 2016-17. True to their charge, SAP staff spent much of their first year under the Division of Student Affairs forming relationships, conducting outreach and establishing support services for their clients.

COLLABORATION
SAP staff made it a priority to form relationships with campus and community partners in order to best serve student survivors. SAP collaborated with the Campus Involvement Center’s Office of Health Promotion, Office of Equity and Civil Rights Compliance (ECRC), and the Ohio University Police Department (OUPD) on numerous events that addressed interpersonal violence within OHIO’s student population.

SUPPORT SERVICES
A focal point of SAP’s efforts in 2016-17 has been making services—including medical care—more accessible to those who need them. Department staff developed a new voucher program with TABS Taxi so that student survivors and a support person of their choosing could have free and safe transportation to and from the hospital for sexual assault examinations. Under the agreement, all “Safe Voucher Pick Ups” are guaranteed priority, and drivers will not ask questions. Students in need of this service can simply call the SAP crisis line, and SAP will work with TABS Taxi to arrange transportation. This takes the burden off victims and helps them avoid expensive ambulance bills.

In addition to expanding services for survivors, SAP has been working with increased numbers of secondary survivors, which include friends, partners, roommates and parents. Although secondary support is contingent upon the survivor's permission—the program’s “nothing-about-me-without-me” practice—such services can help to reduce secondary trauma for the survivor and help family members heal. SAP’s work with one student and family in particular led to a sizeable gift this past fall in support of SAP’s continued advocacy and support. The donation will enable the creation of a skills/support workshop for student survivors of sexual assault, dating/domestic violence and stalking.

STUDENT ALLIES
Identifying avenues for student involvement was among the program’s top priorities in 2016-17. Out of this desire, SAP staff established the Ambassadors to the Survivor Advocacy Program (ASAP) student organization, which allows students to support the program’s mission through outreach and education. To date, the student organization’s work has included attending events and promoting SAP’s services through tabling and outreach. Eventually, members will facilitate presentations about the program, self-care and empathy to groups across campus.

CLIENT INTERACTIONS
Through education and outreach, word of the program’s survivor-centered approach spread during 2016-17. Many students that received services reported learning about SAP from peers who had had positive experiences with the program in the past. Throughout the academic year, SAP served a total of 72 students, logging over 500 interactions with those students and their families. Interactions included office appointments, medical advocacy, institutional and/or criminal justice accompaniment, and support via telephone.

Looking Ahead
- Survivor (skills based) workshops will be offered in the SAP office, in collaboration with Counseling & Psychological Services.
- Training will be provided to approximately 75 Women’s Panhellenic Association recruitment counselors on SAP’s services and how to support those who may have experienced interpersonal violence.
- Members of SAP’s student organization will be trained to provide empathic response & self-care workshops.
- SAP will collaborate with the Women’s Center, the Office of Health Promotion and other sponsors to bring The Monument Quilt (an on-going collection of stories from survivors of rape and abuse) to campus.
Donors

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"We wanted to do something to inspire others. It's amazing to think about what could happen if we all give 5, 10, 50 percent (of our estates) to carry on our life's work."

–Jeff Chaddock

The largest gift to the division this year came from Jeff Chaddock and his partner Mark Morrow for the Performing Arts Series and for the Division of Student Affairs Support Fund.

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Lawrence Edward Gibson
“The gift contributes to the cohesiveness of the recovery community (R.I.S.E) through fun sober alternatives that helps students share, grow, and thrive together.”

—Ann Addington
Assistant Director of Health Promotion

George Kontogiannis made a gift to establish the Collegiate Recovery Community General Support Fund

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Thomas W. Gosiorowski
David W Graef
Marilyn Graef
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Kenneth Charles Paul
Anthony Petrus
James Peterson
Sarah Favret Pick
Opportunities for staff in the Department.

A multi-year gift from Fred and Carol Weiner to provide Professional Development

-Ralph S. Quatrano

For over fifty years, Counseling and Psychological Services provided me with an opportunity to help young people navigate their way through the difficult challenges they encountered on their way to adulthood. At the risk of sounding trite, doing this work provided my life with meaning, purpose, and satisfaction. A few years ago, I decided to establish a professional development endowment fund at CPS as a way of expressing my appreciation to all of the wonderful people, past and present, with whom I have worked for helping me to shape me into the person I am today.

-Fred Weiner

“John Bishop made a generous annual contribution to support the general operations of Counseling and Psychological Services.

-Parent of Mary P. Wackerly

For my 44 years of working in the field of college and university mental health all began at CPS when I did a counseling practicum there as I completed my masters degree in the Psychology Department. The CPS staff provided excellent training, inspiration, and role modeling for me. I remain grateful for the positive influence CPS had on my career decision-making process and for whatever success I have achieved in my professional life.”

-John Bishop

A multi-year gift from Fred and Carol Weiner to provide Professional Development Opportunities for staff in the Department.

Stephen Ragan

Jeffrey Thomas Rohe

David Rovan

Roman, David

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Mark J. Vorko

Parent of Mary P. Wackerly

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