TripShot

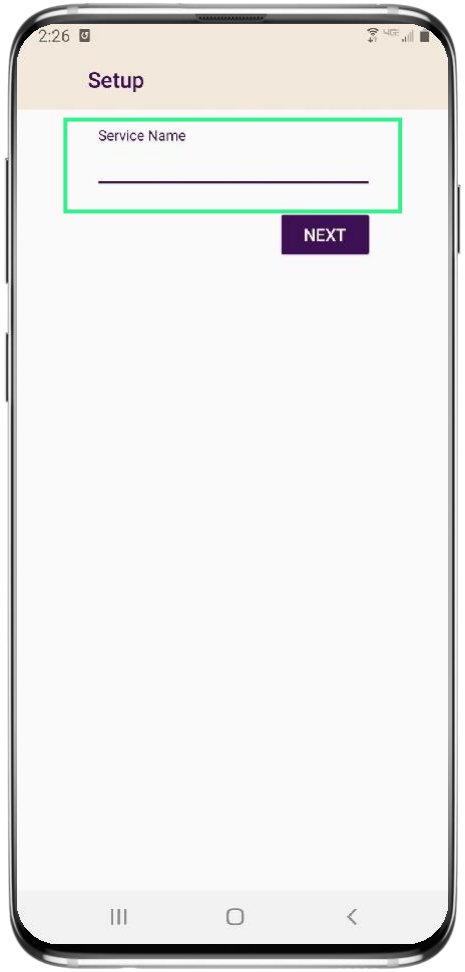
Rider App Guide

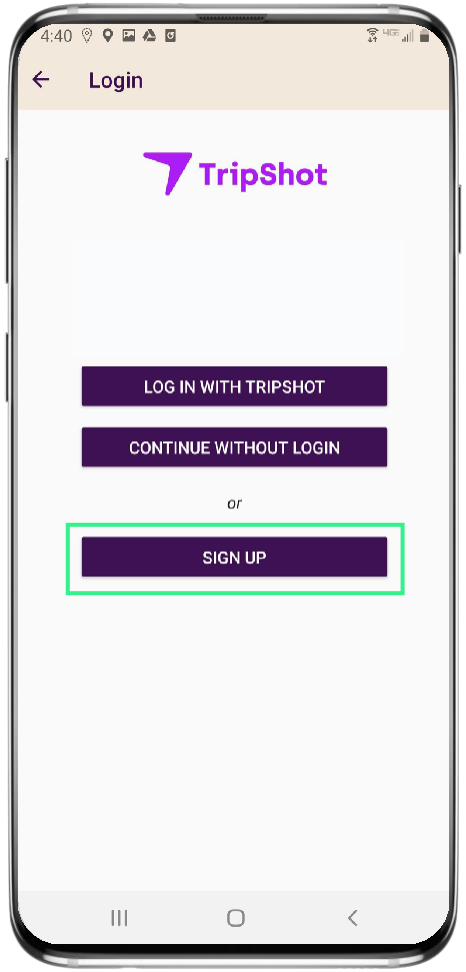
First Time Rider Set-Up

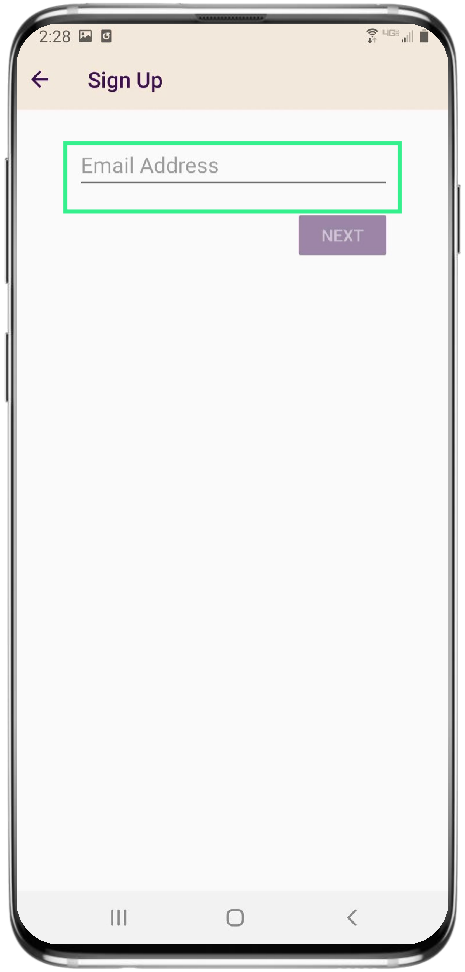
TripShot

Self Sign Up

1. Download the TripShot app from iOS or Android.
2. Enter your Service Name: **<Service Name>.**
3. Select **Sign Up** and **enter your email address.**
4. Click the link in your email to **set up your TripShot account**.

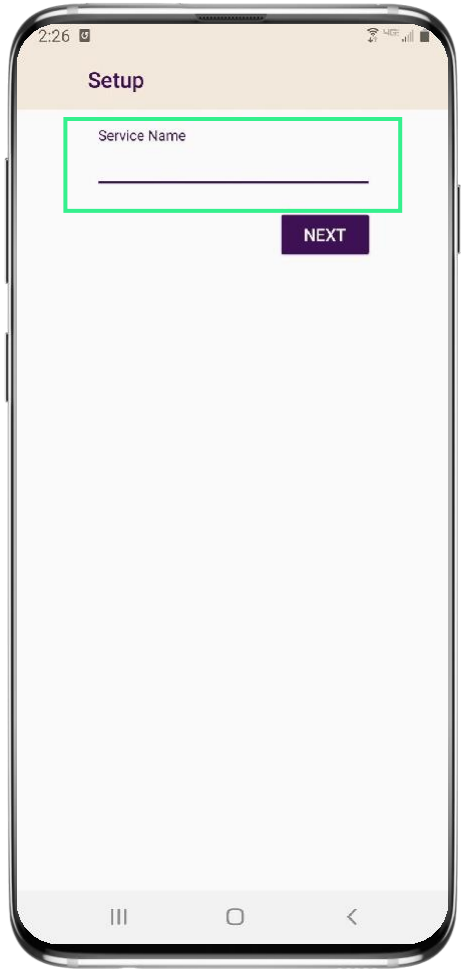


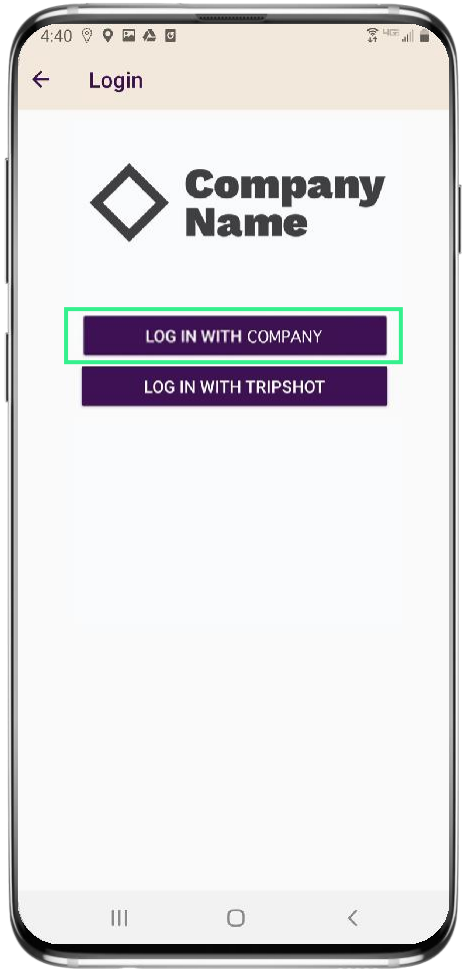


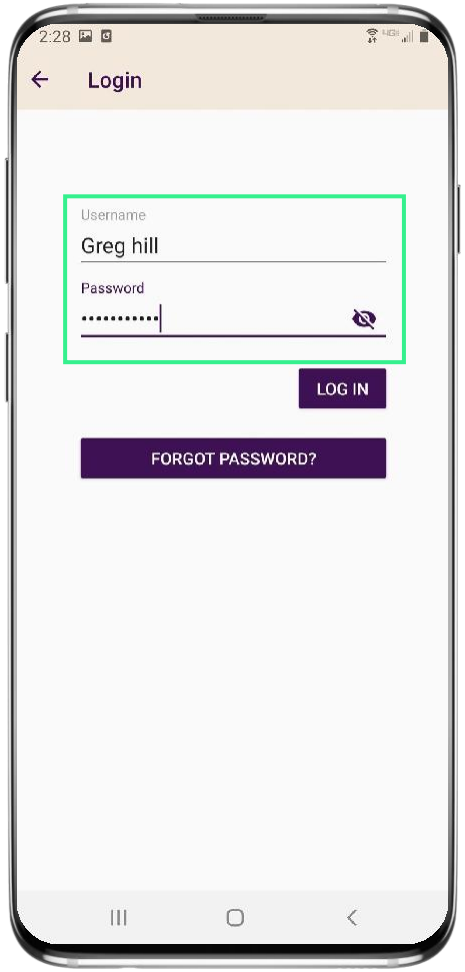


Single Sign On

1. Download the TripShot app from iOS or Android.
2. Enter your Service Name: **<Service Name>.**
3. Select **Log In With <Company Name>**.
4. Enter your organization's **username and password**.







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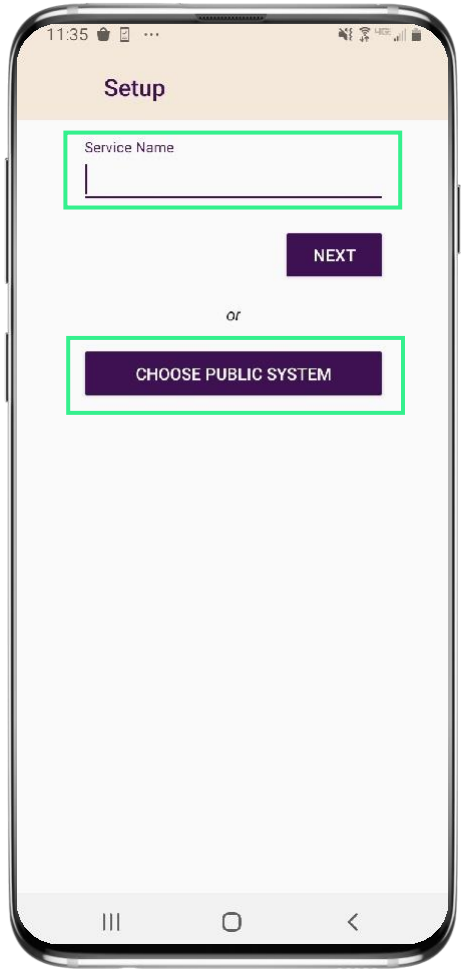
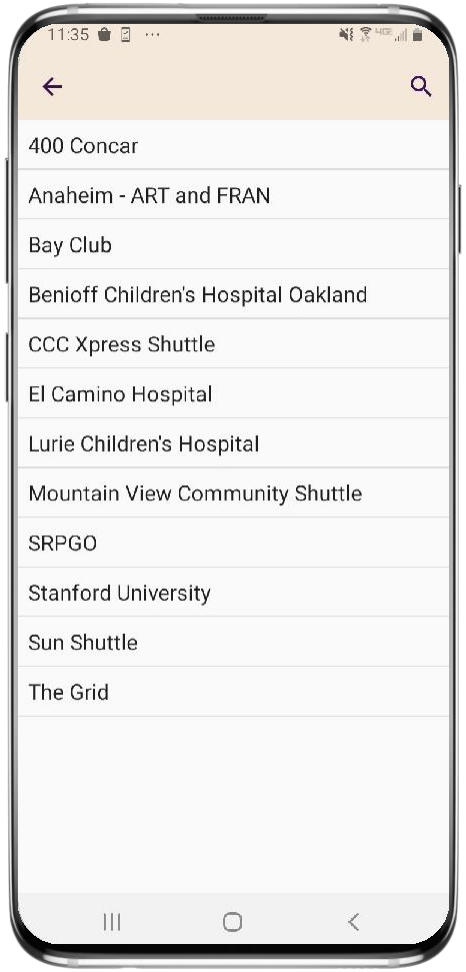
Public Login

1. Download the TripShot app from iOS or Android.
2. Enter your Service Name OR Select **Choose Public System**.
3. **Select your public transit system** from the list.
4. Start enjoying TripShot.





TripShot

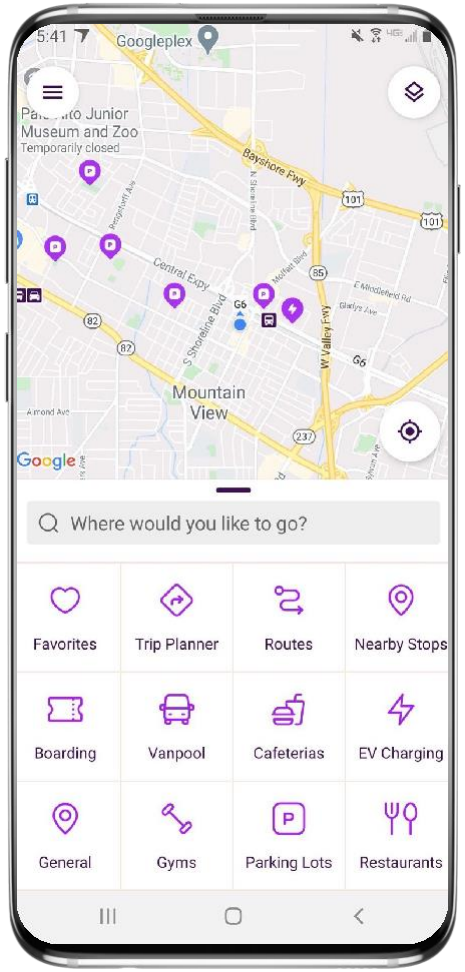
Home & Sidebar Menus

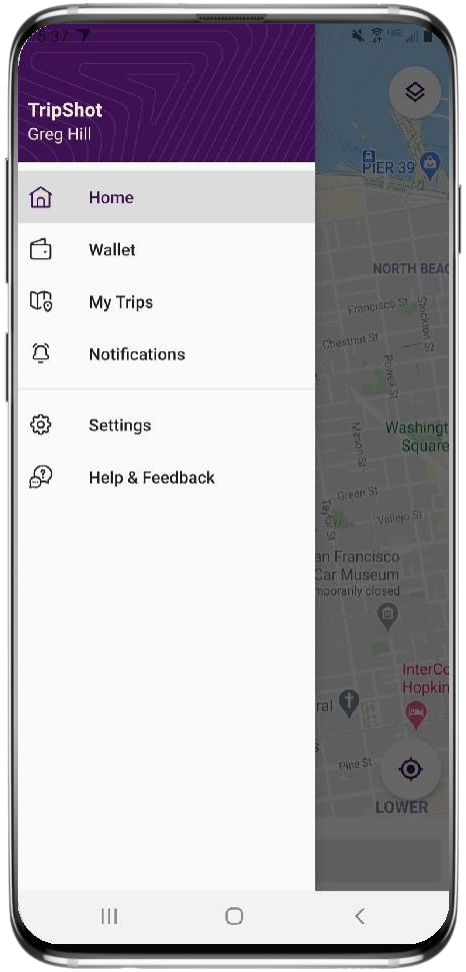
Home Menu

The Home screen displays TripShot's most used features such as Favorites, Trip Planner, Routes, Stops and Points of Interest (if applicable).

Sidebar Menu

TripShot's sidebar menu provides access to Wallet, My Trips, Notifications, Settings, and Help & Feedback.





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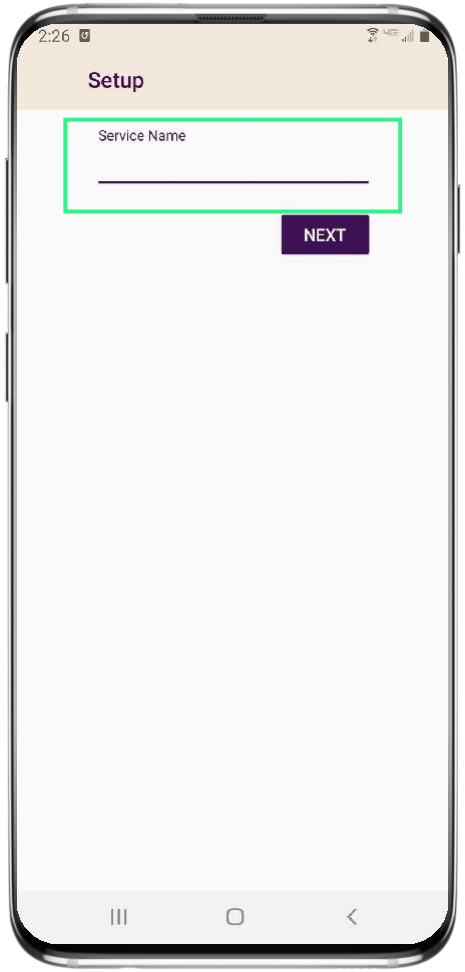
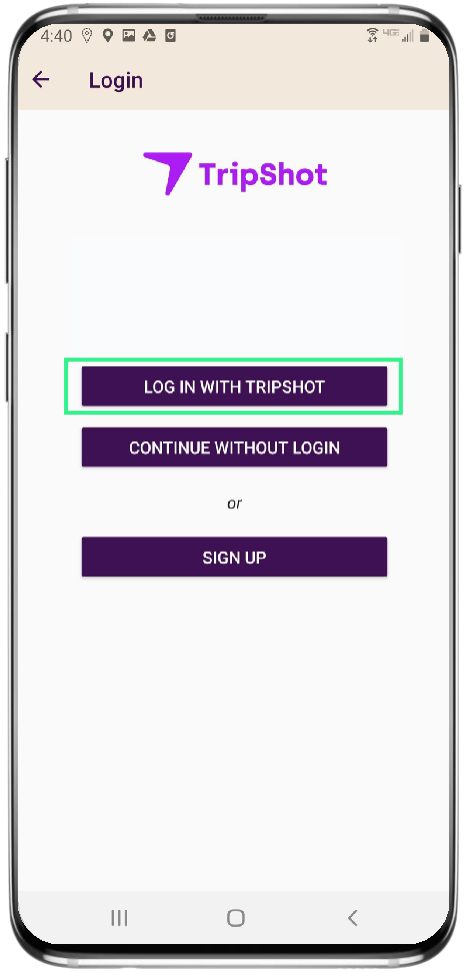
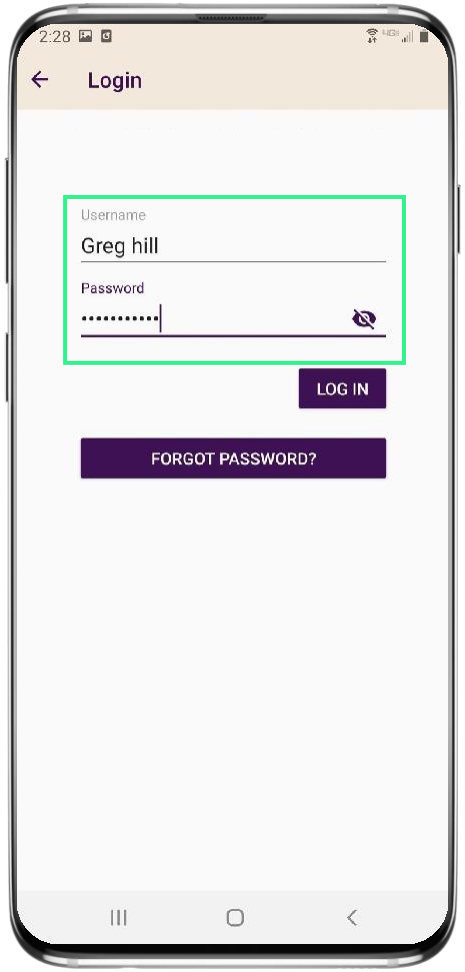
Log In & Out

Log In With TripShot

1. Enter your Service Name: **<Service Name>.**
2. Select **Log In With TripShot**.
3. Enter in your provided **username and password**.

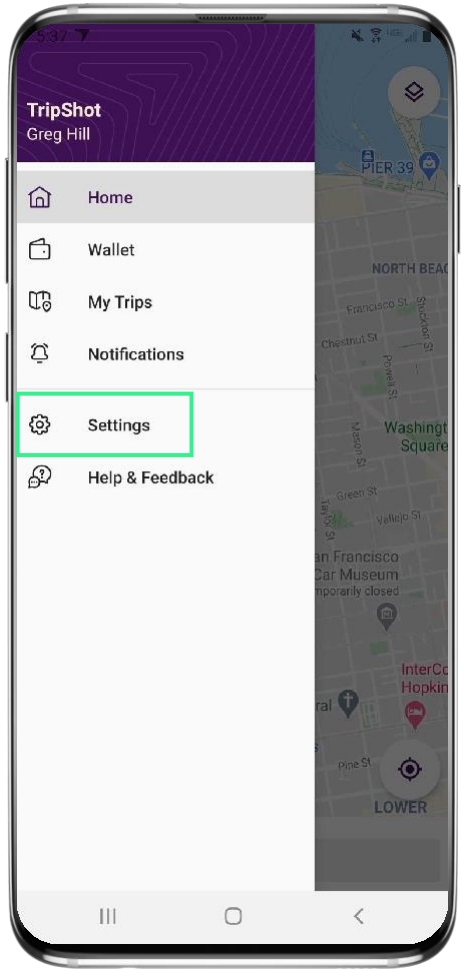


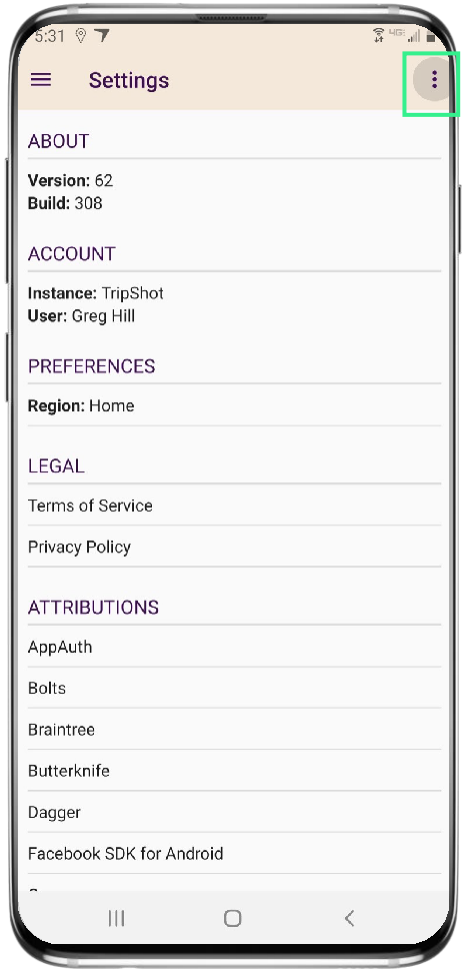


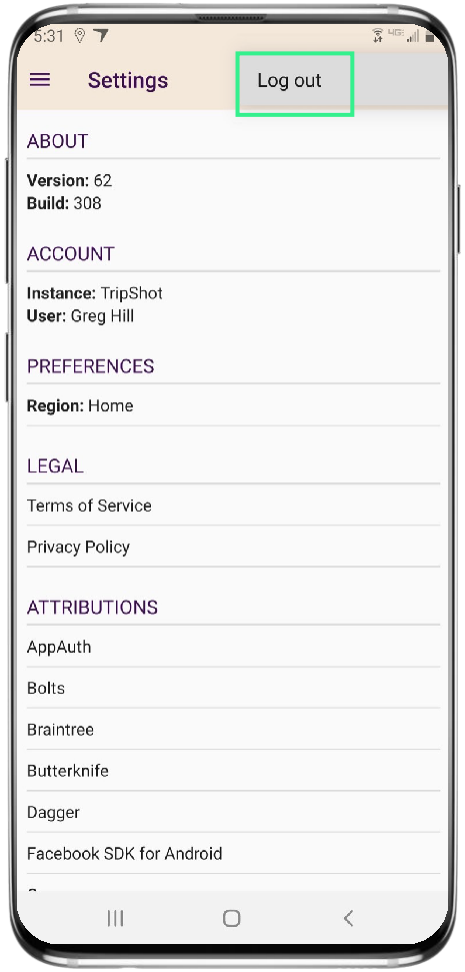


Logging Out

1. Navigate to the **sidebar menu.**
2. Select **Settings**.
3. Tap the **3-Dot Icon** in upper right-hand corner.
4. Select **Log Out**.





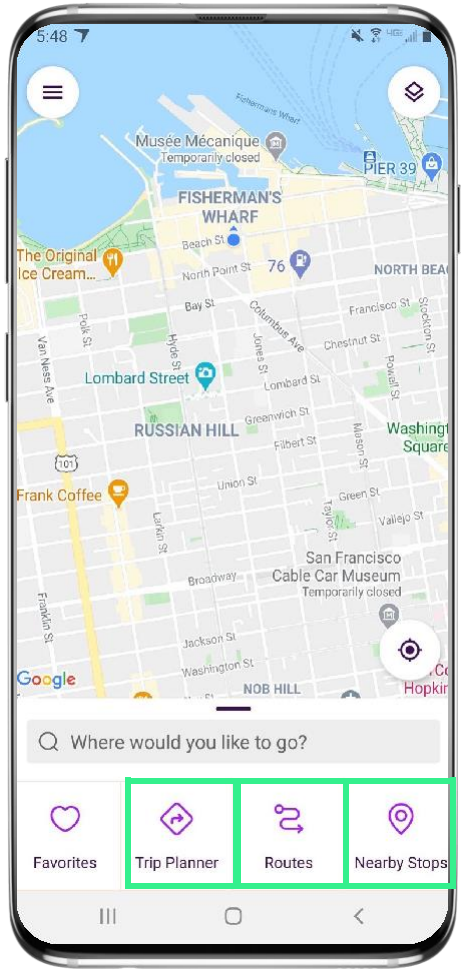


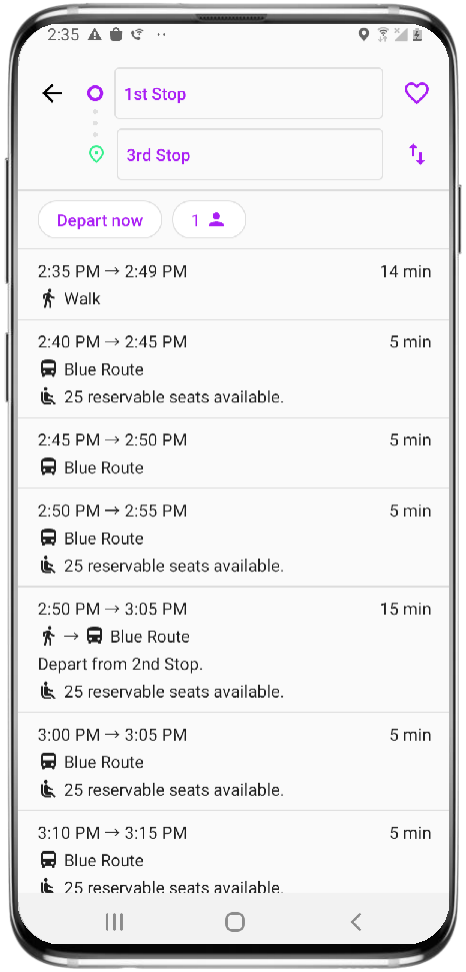
Travel Options

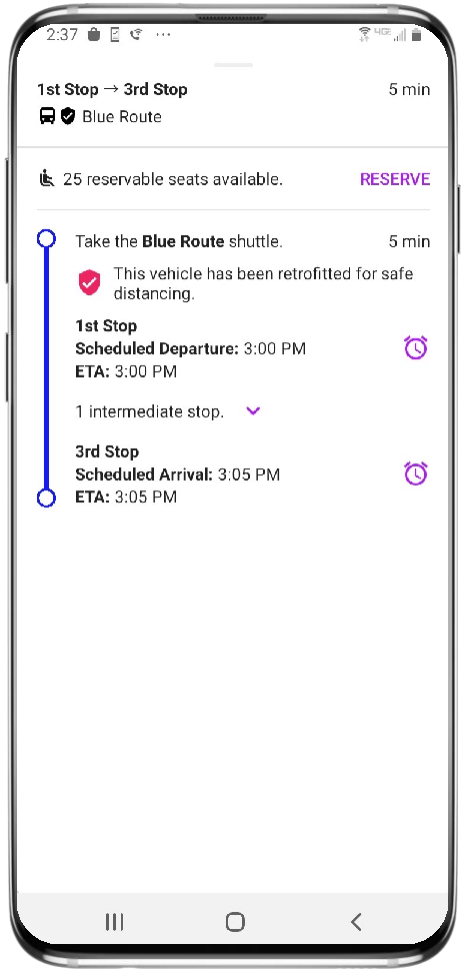
Travel Options

From the Home screen there are three ways to find your route and get travel information:

1. **Select Trip Planner** – to see options from your current location to your destination.
2. **Select Routes** – to see all your route options.
3. **Select Nearby Stops** – to see stops near your current location.







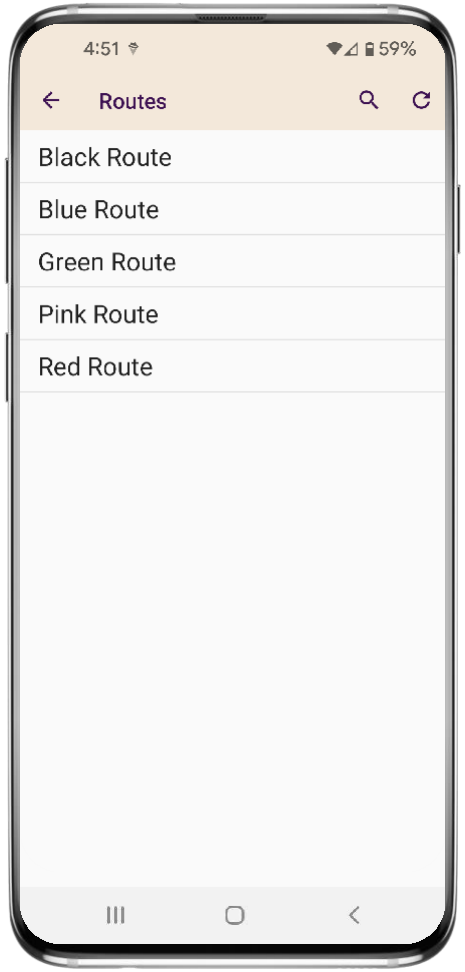
CATS Routes & Details

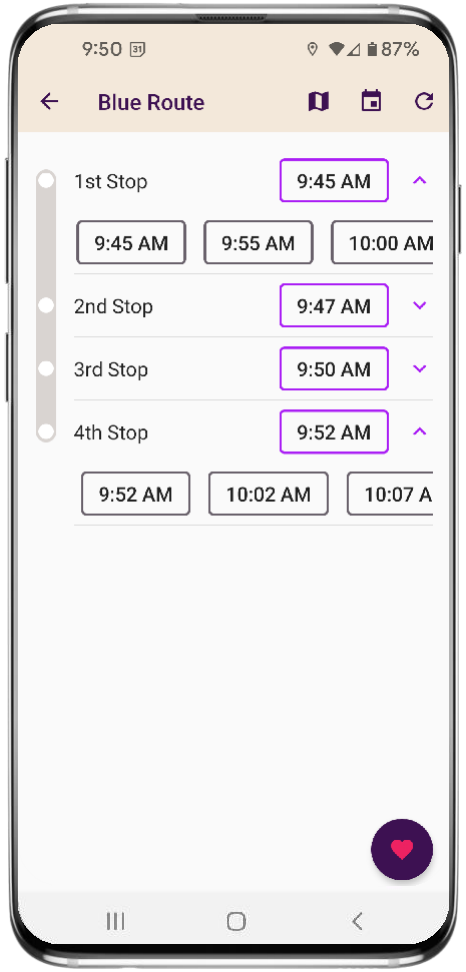
1. From the Home screen select **Routes** then select your preferred route from the list.

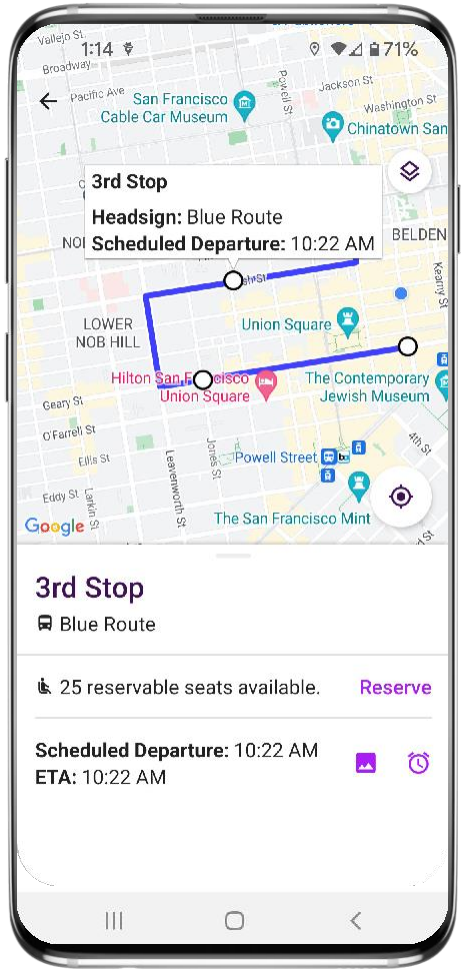
2. Click on the **drop-down icons** to view additional stop times. Swipe through the stop times to find your departure time.

   Note: clicking on any of the stop times will update all the times shown for this route.

3. Once you have clicked on your **desired time** and it is visible in the purple box you can click through to set up notifications, view a picture of the stop and/or monitor ETAs.







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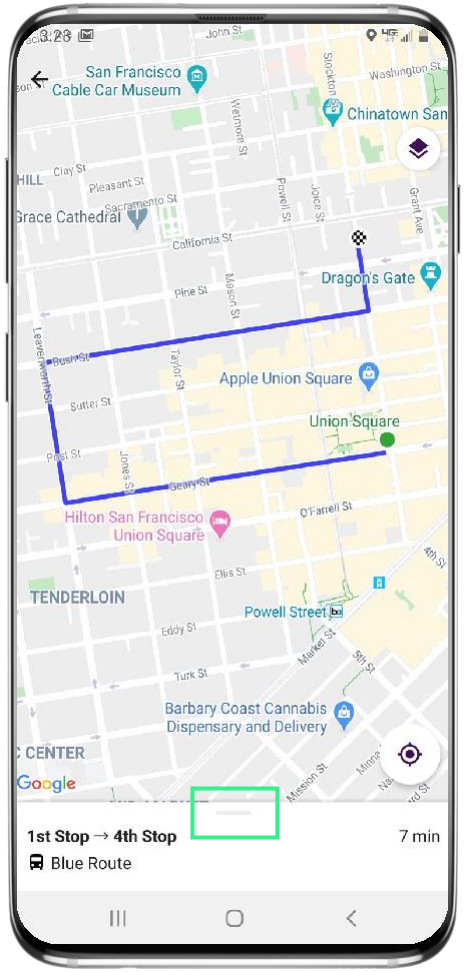
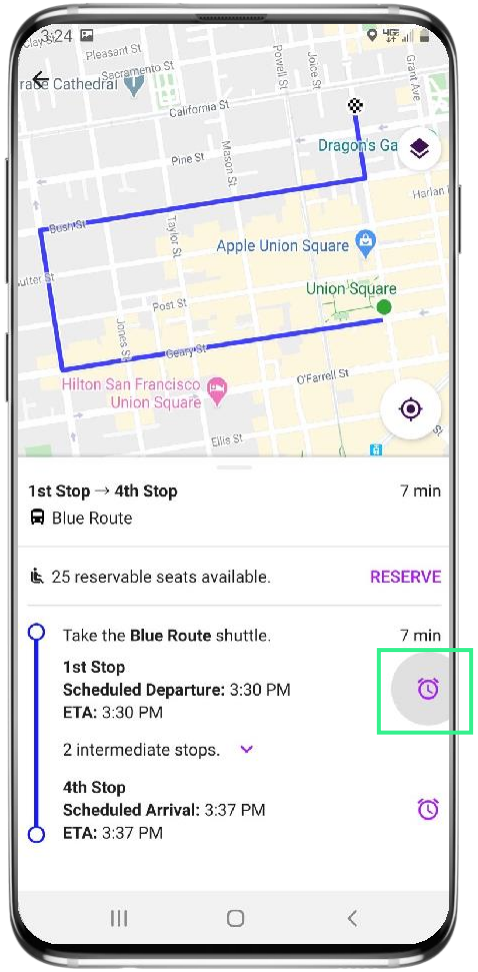
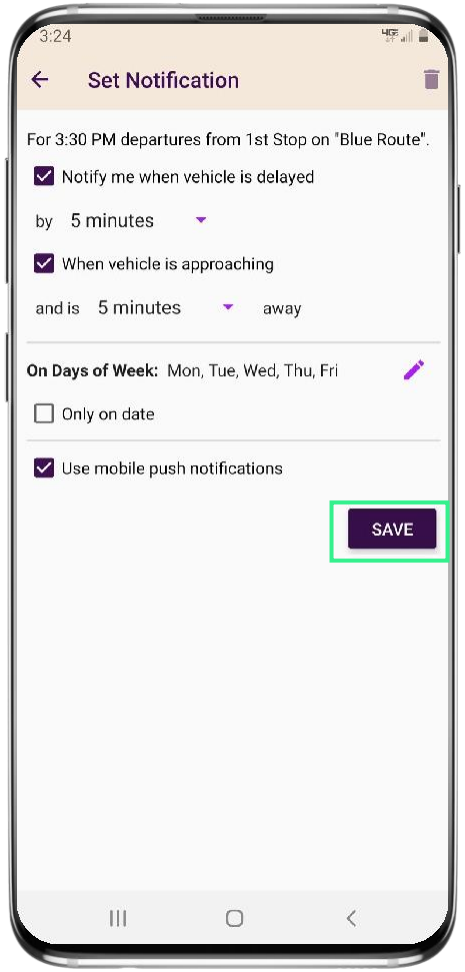
Set Up Notifications

True-Time® Notifications

1. Subscribe to receive True-Time® push location notifications about your shuttle.
2. On your route map **swipe from the bottom** to reveal the trip details.
3. Set a notification by choosing a departure time, then **tap the alarm icon**.
4. Edit your **notification settings and Save**.







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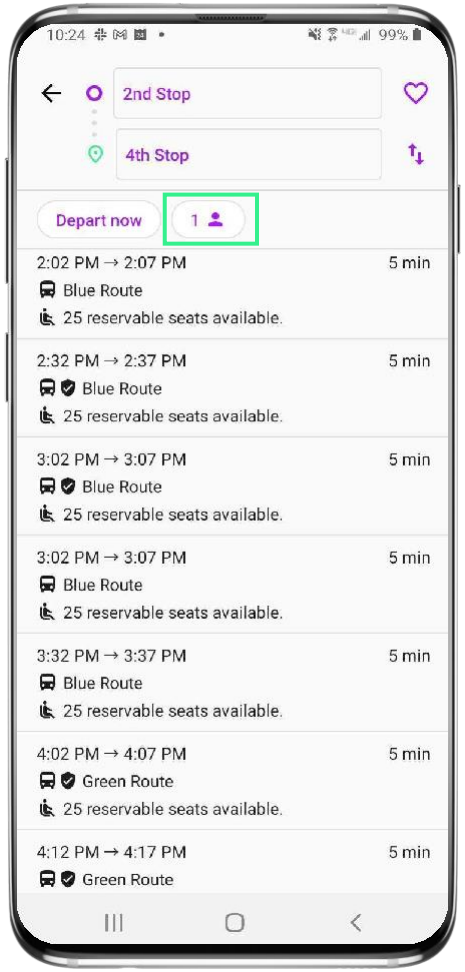
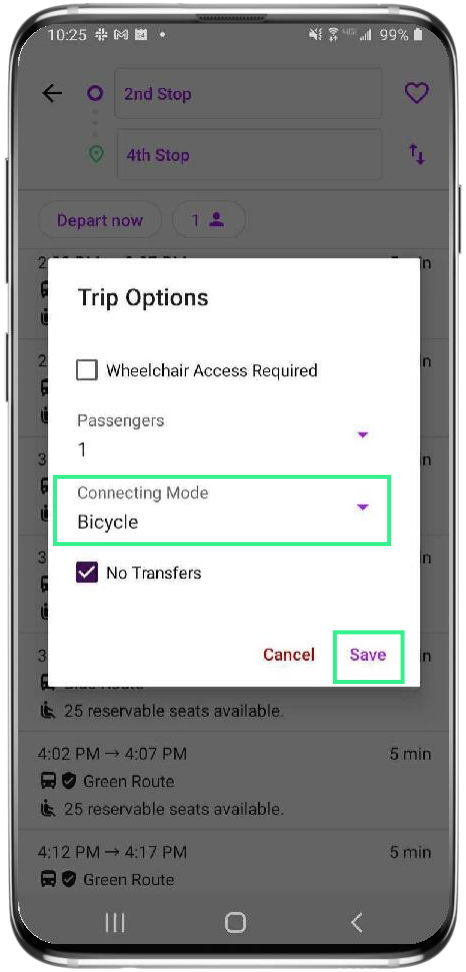
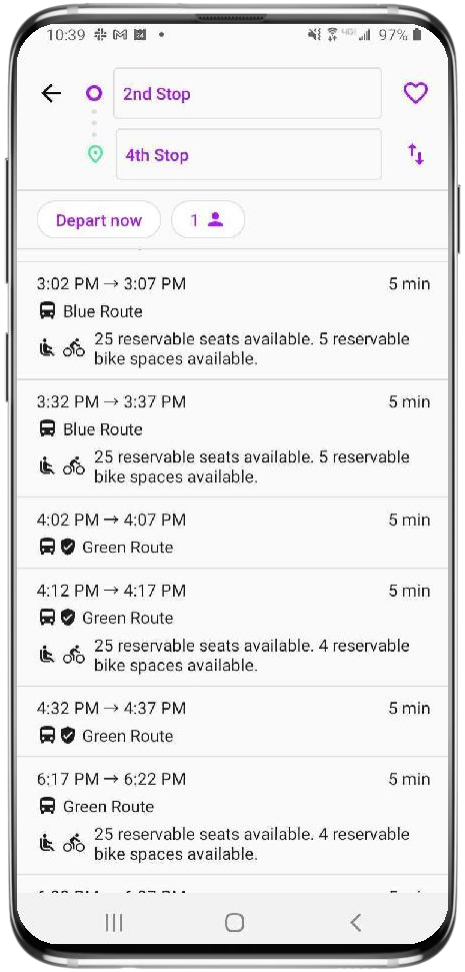
Change Your Connecting Mode

Change your Connecting Mode

1. From the Home screen select **Trip Planner.**
2. **Select the person icon** to change your Connecting Mode to: **Walk, Bicycle, or Drive.**
3. Revising your Connecting Mode will increase or decrease your search area. The Drive option provides the largest search results.







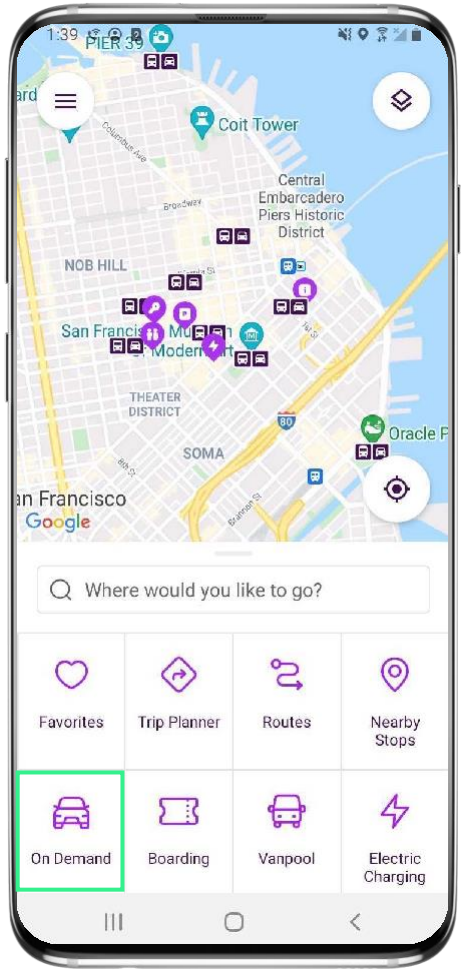
Book a Ride with CATS Late Night

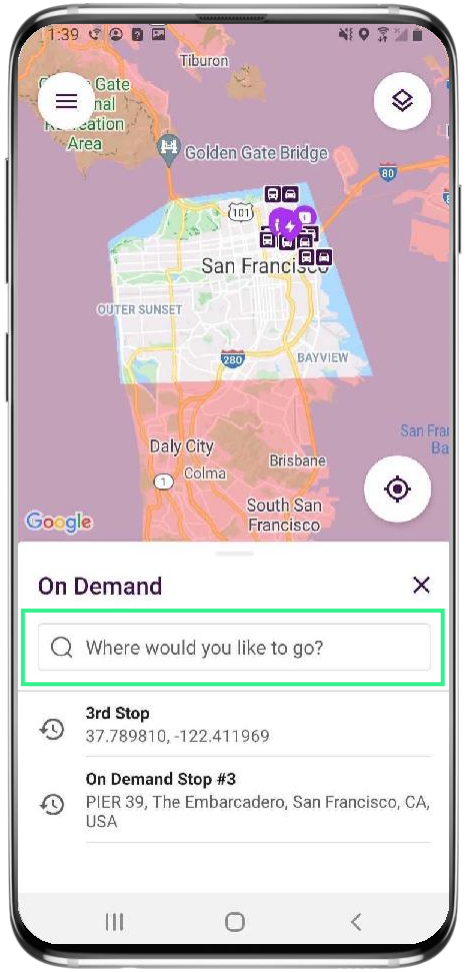
TripShot

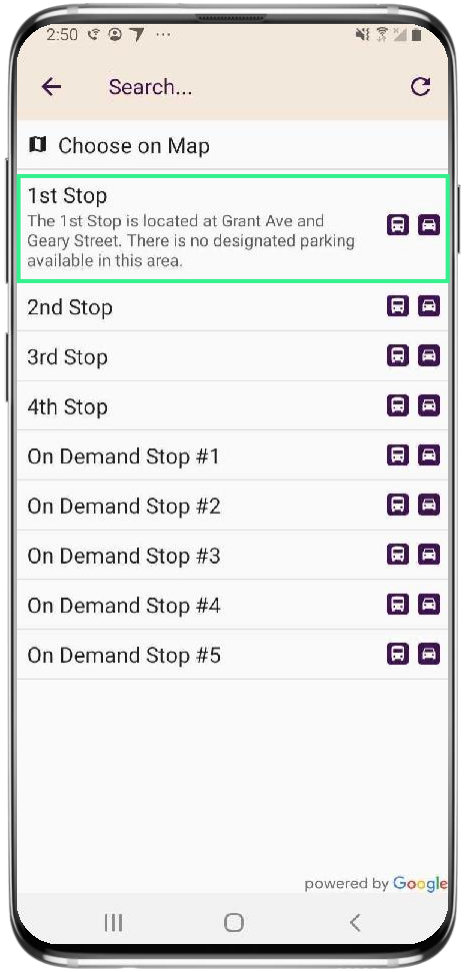
Begin Your Request

1. From the Home screen select **On Demand.**
2. Your service zone map will appear (if applicable).
3. Tap **Where would you like to go**, to see your options.
4. **Select your destination.**
5. **Review** your pickup location and the pickup/drop off times.

Note: On Demand options can be found under **Trip Planner** as well.







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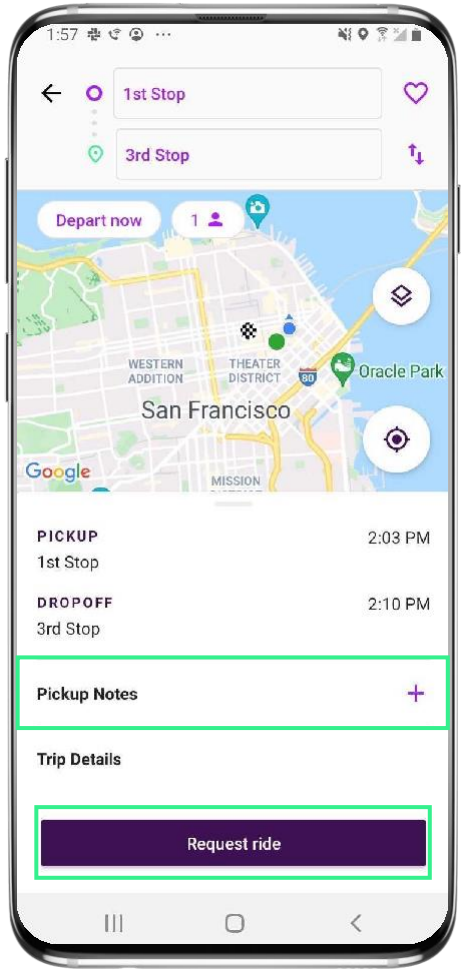
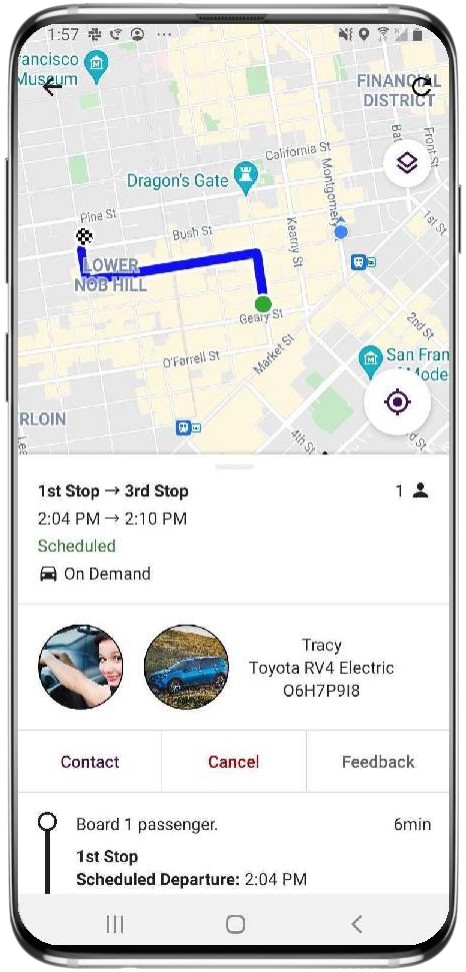
Confirm Your Trip

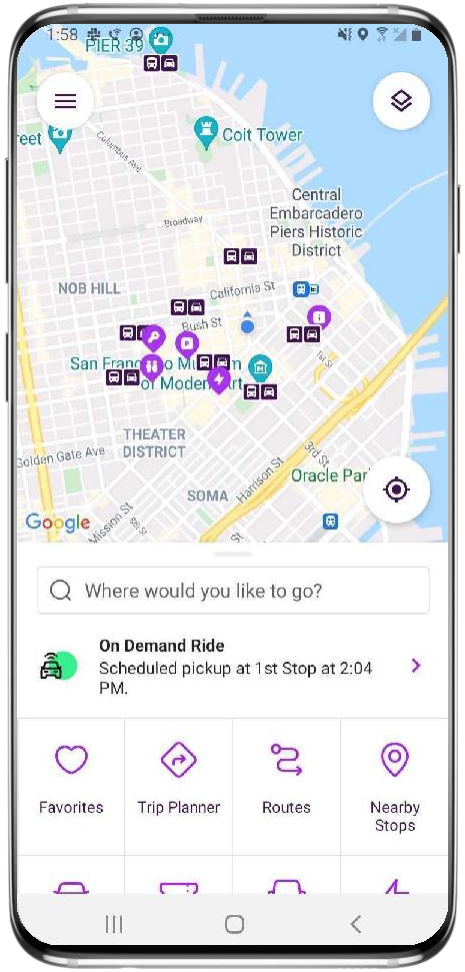
6. Click on **Request ride** to confirm your trip.

7. You can now:
   - View real-time location and accurate ETAs of the vehicle.
   - View driver and vehicle details.
   - Cancel the trip if needed.

8. Visit **My Trips** to see your on-demand ride







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