



OHIO
UNIVERSITY

Office of Information
Technology

Wi-Fi Setup Guide

**Wireless routers/access points are not allowed on our network.
Please follow the steps below to connect your wireless devices.**

Computers, phones, and tablets

To connect a computer, phone, or tablet, visit ohio.edu/wireless and follow the steps to connect to eduroam.

TVs, game consoles, streaming devices, smart speakers, wireless printers, etc.

To connect a wireless device that does not support eduroam:

1. Log into **wireless.ohio.edu** with your OHIO ID and password from a device that already has internet access. If you are unable to log in, make sure your browser is set to allow cookies.
2. Enter your device's **MAC address** and a **short name** to help you remember that device.
3. If you'd like to let roommates or friends connect to your device, check the box to enable **device sharing** and enter the OHIO IDs of the people you want to share with.
4. Click **Submit Device**.
5. Connect your device to the **Ohio University Guest** wi-fi.

How to find your device's MAC Address (If your device is not listed below, check your manufacturer's website.)

Amazon Fire TV & Fire TV Stick

1. From Fire TV home screen, Navigate to settings.
2. Click on System > About > Network.
3. MAC Address will now be shown.

Amazon Echo

1. From the Alexa app, click on gear icon at bottom.
2. Select your device.
3. Scroll to bottom of the page and view MAC Address.

Insignia Roku TV

1. Press "Connect Now" from home screen if not first time setup.
2. Scroll through the list of wireless networks to "Scan again/Scan again to see all networks."
3. An info panel should appear showing the MAC address.

Google Home & Chromecast

If your device has been used on a different Wi-Fi network in the past, perform a Factory Reset:

Google Home: Press and hold microphone mute for 15 sec.

Home Mini: Press and hold FDR button under power cord for 15 sec.

Chromecast: While powered on, hold button on side of device, wait for LED to turn from orange to white, then release button.

To find your MAC Address:

1. Open the Google Home app.
2. Follow setup instructions for your device.
3. When you reach the "Connect to WiFi" step, tap the three dots in the upper right corner and choose "View MAC Address."

Samsung Smart TV

1. Using the remote press Menu.
2. Navigate to Network and press Enter.
3. Navigate to Wired/Wireless (Depending on connection).
4. Press Network Test (MAC address will now be listed).

Nintendo 3DS

1. Go to System Settings.
2. Tap on Internet Settings.
3. Tap Other Information.
4. Tap Confirm MAC Address.

Nintendo Wii U

1. From the Wii U menu, Select System Settings.
2. Select the Internet icon and Press the A button.
3. Select View MAC Address.

Vizio D/E/M Series Smart TV

1. Press Menu button.
2. Navigate to Network, Press ok.
3. Navigate to Manual Setup, Press ok.
4. Wireless MAC Address will be visible near the bottom.

Sony Smart TV

1. Press the Home button on Remote.
2. Scroll to Settings, Press Enter.
3. Scroll to Preferences, Press Enter.
4. Scroll to Setup, Press Enter.
5. Scroll to Network Setup, Press Enter.

Apple TV

1. Navigate to Settings (Gear Icon) using remote.
2. Select General > Network.
3. MAC address will show up as Wireless ID.

Nintendo Switch

1. Select System Settings from Home menu.
2. Scroll to Internet and press A.
3. MAC will be listed under System MAC Address .

Xbox One

1. Press the Xbox Button on Controller.
2. Scroll to gear icon and click on All Settings.
3. Scroll to Network and Press Network Settings.
4. Press Advanced Settings – You should now see Wireless MAC.

Roku

1. Go to Settings from Home Screen.
2. Go to Network.
3. Select Wireless connection.

Playstation 4

1. Power up PS4 without a disk.
2. From main menu, select Settings.
3. Select System > System Information.
4. MAC address will now be displayed.

Wireless Multi-Function Printers

One of the following steps should work to find your printer's MAC address. If your printer uses a USB cable, you do not need to register it.

1. Check your printer's manual.
2. Print a configuration page (test page) from your printer.
3. Refer to the label on the back of the printer.
4. Refer to printer manufacturer's support website.

For help, contact the IT Service Desk at ohio.edu/oit/help.