## **Budget 1010: University Budget History**

Session 2 July 23,2020

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This presentation is intended to provide a high-level overview of the major trends in the Athens budget for members of the Budget Study Group and other stakeholders with an interest in learning more about the budget.

## **Budget Trends and History**

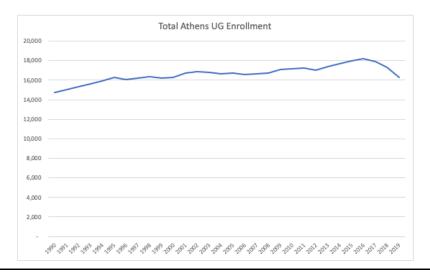
### **Overview of Trends Affecting the Budget**

- Enrollment
  - · Incoming Freshmen
  - Total Enrollment
  - Graduate Enrollment
  - ECAM Enrollment
- · Net Tuition Trends
- Subsidy Trends
- Expense Trends
  - Salaries
  - Benefits
  - Debt

Now that there is a basic understanding of the major components of the budget, this second session will focus on the trends impacting those components primarily on the Athens budget. This is an overview of the areas where trends will be discussed

## **Enrollment Trends**

- Historically, we have been predominately an undergraduate institution, so enrollment drives nearly everything.
- Relatively steady increase over the past 26 years from 14,711 in 1990 to a high point of 18,209 in 2016 for Athens undergraduate enrollment which is a 24% growth.



This graph shows the trend in overall Athens campus undergraduate enrollment over the past 30 years. While there have been some slight occasional dips the general trend has been an increase from just under 15,000 students in 1990 to over 18,000 in 2016 - 24% growth. This trend, however, has reversed dramatically in the last four years.

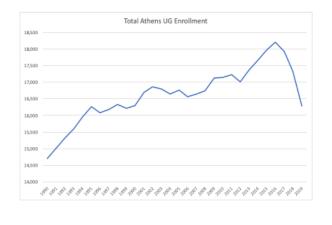
## **Enrollment Challenges**

Dramatic change after 2016 with three consecutive years of decline in total enrollments to 16,278 in Fall of 2019 which is an 11% drop in enrollment.

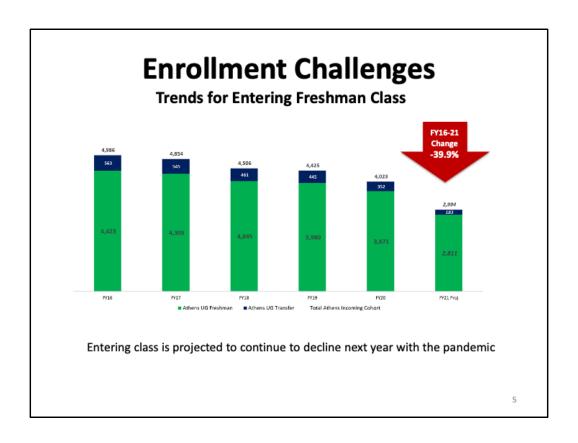
Fall of 2019 is now equal to Fall 2000, basically erasing the gain from the last 19 years.

Entering Freshmen peaked fall 2015 at 4,423. Fall 2019 it was 3,671 – 17% decline.

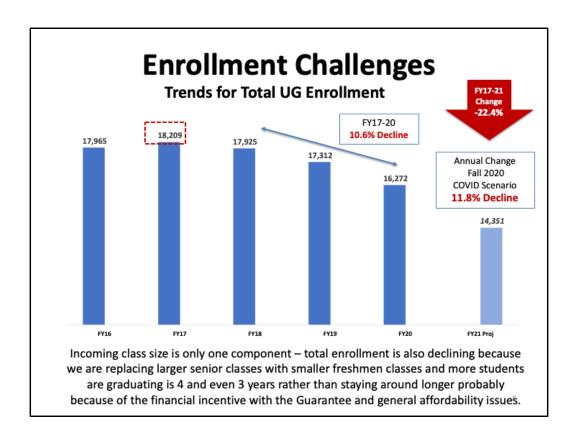
The graph emphasizes this effect by starting the Y Axis at 14,000 instead of zero.



To accentuate the change, this graph starts the Y axis at 14,000. Here we can see that the enrollment level last fall (2019) has dropped back to just over 16,000 which is basically the same as 2000 (11% decline) thus erasing 19 years worth of growth in three years.



This decline is going to continue and likely further accelerate into the Fall of 2020 given the impact of the pandemic. The Freshman class is currently projected to decline another 1000 student dropping below 3000. Of course, predicting the effect of the pandemic is very tentative so these numbers are extremely tentative and preliminary.



In addition to declines in the size of the entering freshman class, overall enrollment is down even more for several reasons. First, we are graduating the large incoming class from 2017 so we are replacing large senior classes with small freshmen classes. In addition, the Ohio Tuition Guarantee was designed to create an incentive for students to graduate in four years. Overall pressure on affordability is also driving students to graduate in four and even three years rather than staying on for a fifth or sixth year. The combined effect is that we are experiences greater than a 10% decline since our peak of over 18,000 undergraduate students/. Continued decline in the incoming class will continue to crease a ripple effect with a projection of over 22% from the peak to 2021 with the pandemic.

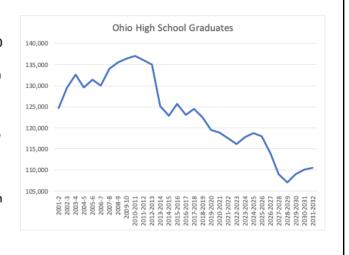
## **Factors Related to Challenges**

#### State of Ohio Demographics

Since the vast majority of our incoming freshmen come from Ohio high schools, changes in the number of high school graduates presents challenges to our recruiting.

The number of high school graduates peaked in 2009-10 and has been declining steady to 119,508 this year a 12.8% decline.

This decline will continue through 2029 reaching a low point of about 107,000 which would be a 22% decline from its peak, and a further decline of ~10% from this most recent year.



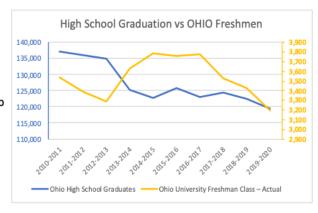
One pressure on the size of the incoming freshman class is that the overall pool of high school graduates in the state has been declining. Since most of our students come from within the state this has a potentially large effect on our future enrollments. Note that the demographic decline in the state started around 2013 but our enrollments did not start dropping until 2017

# Factors Related to Challenges State of Ohio Demographics

Through 2016, we have been able to avoid an impact from this trend by basically increasing our share of this smaller total pool by taking enrollments away from other universities in the state.

For the last three years, however, we have been unable to maintain that share (-16%).

Competitors have ramped up their recruiting efforts and scholarship offers causing students to shift to other Ohio schools as our reputation has declined.



As just noted, while the number of high school graduates started dropping around 2013, our enrollments continued to go up through 2016. This means that we were successfully countering this trend by increasing our share of students from this shrinking pool – basically attracting more students away from other universities in the state. After 2016, we have lost this advantage and dropped our share back down to prior levels.

## **Factors Related to Challenges**

#### **Market Share**

From 2010 to 2016, our share of Ohio high school graduates rose from 9.1% to 10.9% but has now dropped three consecutive years with the biggest drop of 0.5% this past year.

	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	2019-2020
Ohio High School Graduates	137,087	136,066	135,042	125,152	122,825	125,662	123,075	124,473	122,452	119,508
Graduates Attending University	38,842	37,688	35,075	36,074	36,340	34,817	34,583	34,977	34,409	33,582
Ohio University Freshman Class – Actual	3,540	3,394	3,292	3,629	3,789	3,756	3,774	3,529	3,427	3,199
OU Share of Graduates attending University	9.1%	9.0%	9.4%	10.1%	10.4%	10.8%	10.9%	10.1%	10.0%	9.5%

Our "advertised" price is also a challenge - now second highest in the state

Other universities have moved to tuition guarantees so that may alter the distribution

Our guarantee includes all fees while others excluded fees from their guarantee. This makes our price non-comparable to the other's, but it requires additional explanation for families to understand that the price at other institutions will be higher when their fees are added.

This shows you additional detail about our share of Ohio High School graduates. Or the total number of high school graduates, only about 1/3 go on to a four-year university. From this smaller pool, we had previously attracted about 9% of that pool. Through 2016 we increased that share up to nearly 11% over a five-year period. More recently this is declining back down and returning to our previous share. There are a number of potential reasons that may be related to this including increased competition in terms of marketing and scholarship offers. Some of our recent marketing studies have show that our reputation is declining. In addition, when you compare prices, our guarantee rate is now second highest in the state. As other universities have implemented guarantees they have not rolled course fees up into their tuition which makes their price look lower and requires us to make complex arguments that they are not seeing comparable prices and need to add fees to the other university prices to get a comparable number.

## **Graduate Enrollments**

Prior to 2006, the vast majority of graduate enrollments were in traditional oncampus graduate programs with a relatively stable level since 1990.

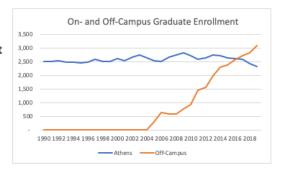
Starting in 2005, some colleges created off-campus professional graduate programs.

The positive revenue impact of this growth is not comparable to the revenue decline of Athens undergraduate enrollments.

#### Predominately part-time

Involve Online Program Management partners for quick launch and marketing – with up to 50% revenue share

Often attract out-of-state students with low non-resident fees and no state subsidy



While we have been experiencing declines in undergraduate enrollments, many colleges have been working to diversify their revenues by adding off-campus graduate programs. As can be seen in this chart, traditional on=campus graduate programs have been relatively flat with some recent declines. Around 2005, some colleges launched off-campus programs and those have steadily grown. The additional revenue from these programs, however, is not large enough to offset the loss in undergraduate revenues because these programs are typically being part-time so the revenue per term is not as similar, these programs typically involve external partners like Pearson that provide marketing and student support in exchange for a large percentage of the revenue and these programs often attract out of state students where subsidy does not apply and there is no significant non-resident fee to replace it since the programs have to compete on price nationally and the markets are typically competitive.

Revenues added in this are have added expenses to colleges to handle these programs and these revenues have added some revenue to the overall budget but are not of the same magnitude as the loss of revenue that is resulting from the decline in our core undergraduate enrollments.

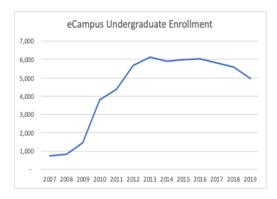
### **eCAM Enrollments**

Since 2007, some colleges have created online undergraduate offerings through eCampus. These are mostly bachelor completion program with the largest by far being the RN-to-BSN program with over 5000 students at it peak

As with off-campus graduate programs, these are predominately part-time.

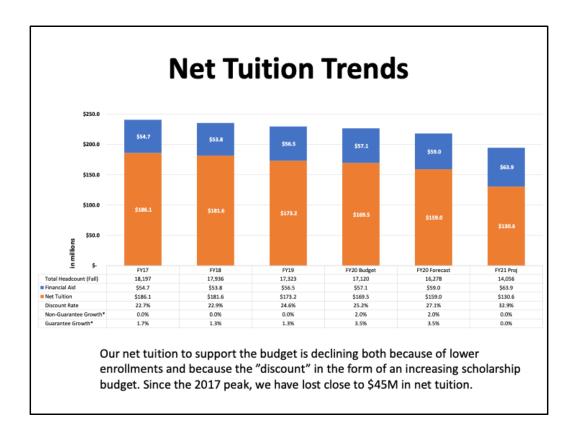
The RN-to-BSN started in the Ohio market and brought in both tuition and SSI.

More recently the demand in Ohio has been satisfied and the program has had to go out of state and at a price that is half that of Athens tuition with minimal non-resident fee since the market is price competitive.



Similar to expanding off-campus graduate programs, colleges have also been expanding online undergraduate programs through eCampus. These are predominantly bachelor completion programs designed for students that already have an associate degree. The vast majority of these enrollments have been in the RN-to-BSN program that was created when the nursing profession increased its requirements to a bachelor's degree. This created a large backload of need in Ohio and our program was an early offering, so our enrollments surged to over 5000 students in a short time. This program has now peaked and declined now that the backlog has been addressed. To compensate for this decline the program has moved to other states but this will at best slow the decline as these markets are more competitive and many other programs have started.

While we were serving Ohio students, this program was generating both tuition and subsidy. As it moves to other states, the subsidy will be lost. In addition, to compete with other programs, the tuition for this program is half that of a normal undergraduate student. So as with off-campus graduate programs, the revenue added by these programs is offset by some added expenses and is not of the same magnitude as the revenue lost in the core undergraduate program.

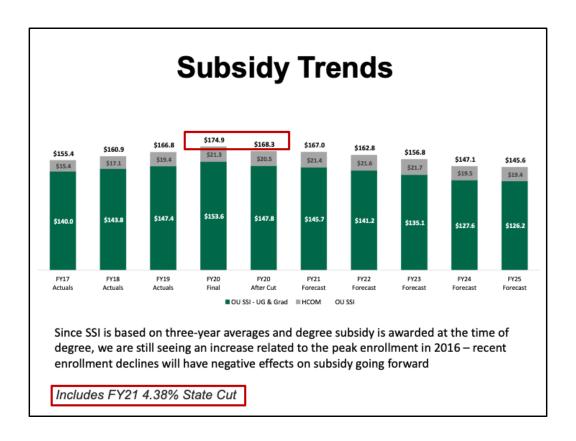


To quantify the impact of the enrollment decline, this slide shows the effect on various tuition metrics. For FY20, there is both the budget and the forecast of where we will end up.

In addition to the assumed enrollment in the first line, the amount spent in financial aid is shown (represented by the blue bar) since the tuition we charge is reduced by this amount to produce the net tuition that is available to fund the budget. Note that the assumption is that even with lower enrollments, we are going to have to offer more financial aid just to yield those students.

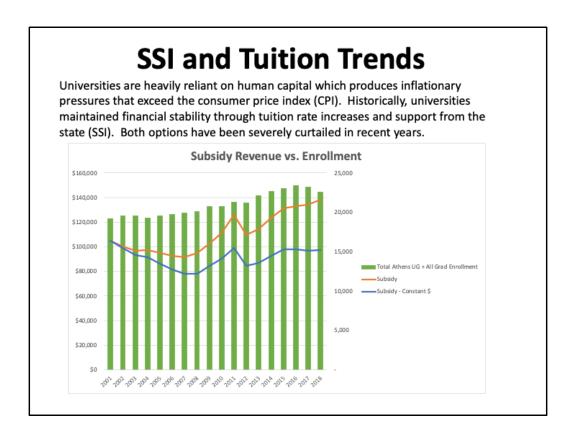
The third row is the net tuition available in the budget – orange bar. By next year, the projection is that we will have lost \$45M in net tuition in five years.

Note that the last row shows tuition increases and we had increases in the guaranteed tuition rate every year with a 3.5% increase this past year. These increases have offset small about of the enrollment driven loss but with the pandemic, there will be no increase next year which further adds to the erosion of revenue.



The other major revenue stream associated with enrollment is subsidy. As noted in the previous session, more than half our subsidy is awarded at the time of the degree. This means that changes in subsidy tend to lag changes in enrollment. This lag can be seen here where our subsidy has been going up through this past year as we have received degree funding for the large senior classes in the build p of enrollment through 2016. As these larger senior classes are being replaced with smaller freshmen classes, you can see a \$30M decline playing out into the future. So this delay has helped buffer the recent decline, but it also means that if enrollment would increase again in the future that we won't see the increase in subsidy for four year.

The variance in subsidy between this past year's budget and the forecast for how we end the year is a loss associated with the state cutting back on subsidy when the effect of the pandemic hit the state budget.



To further illustrate the pressures on the budget, consider that our annual cost inflation is higher than the national inflation rates represented in the consumer price index (CPI). Higher education cost inflation follows the Higher Education Price Index (HEPI) which runs higher than CPI. This means that in order to handle increasing costs, universities need more revenue every year. We have been able to achieve this primarily through enrollment growth – but now with enrollment declines the ability to grow revenues is challenged.

Historically, universities received a large portion of their support from the state but for decades state support has been declining nationally. Our subsidy revenue is tracked here against enrollments. The orange line shows the total dollars received. The spike in 2010 is where federal stimulus funds were used by the governor to temporarily add to subsidy when tuition caps were applied but those were one-time funds that then went away. In general, the increases in subsidy over time are related to our increases in enrollment.

While the dollars received have been going up, so has inflation so in terms of the actual power to those dollars to cover rising costs, the blue line adjusts the amount for inflation. With this line, you can see that our support from subsidy has actually declined. Without the enrollment increase, the rate of decline would be even geater.

## **SSI and Tuition Trends**

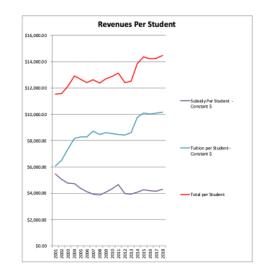
Revenue from SSI is declining on a per student basis.

Uptick in 2010 was one-time federal stimulus funding.

No option to increase tuition with 0% tuition caps for four years FY07- FY10 and FY16 - FY19.

2001 to 2004 tuition grew in a mirror image to the decline in SSI.

2006 to 2014 tuition was flat while SSI declined -no additional revenue available to address inflation.



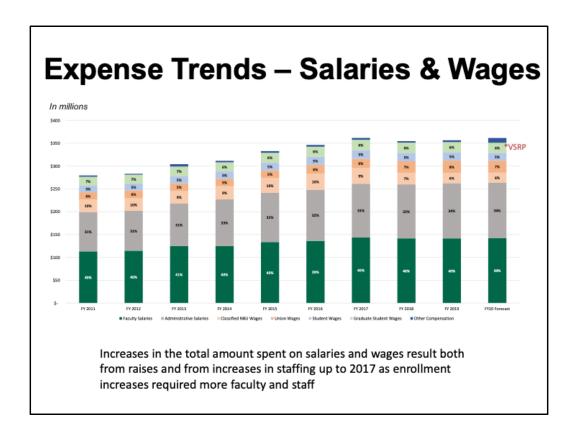
2014 increase is the OHIO Guarantee which combined previously separate fee revenue (course, tech, etc.) into tuition.

This decline in state support has historically led to increasing tuition rates to make up for that loss. This has shifted the burden of paying for college from the state to families and resulted in rising concerns about affordability. So at the same time subsidy is constrained, legislatures have responded to the affordability issue by capping tuition. Ohio has capped tuition to 0% for eight of the last 20 years.

This graph eliminates the enrollment effect by translating the amounts to a per student basis and also adjusts for CPI inflation (which is less than the HEPI inflation we actually experience). If you look at the two bottom lines you can see for the first 8-9 years, tuition increased in a nearly direct mirror proportion to the decline in subsidy. The resulting total received per student went up slightly to go towards covering inflating costs.

When you hit the recession in 2008, tuition revenue becomes flat when the state instituted a 0% tuition cap for four years. So in the middle of this period, we have had to basically absorb any expense increases by becoming more efficient.

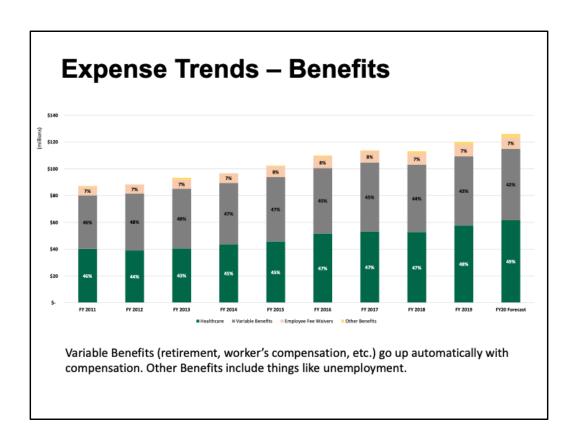
In 2014, tuition increases with the implementation of the guarantee but remember that when a student enters the guarantee, their tuition rate will not go up, so this initial increase is followed by flat revenue. In addition, our implementation of the guarantee rolled course and technology fees into tuition so much of the increase in 2014 is from this addition which was previously separate in the budget.



While stagnant revenues create a challenge or balancing the budget, cost inflation continues to add to the imbalance in areas that are not easily controlled. This means that to balance the budget, we now need to cut the budget in order to make room for inflating areas.

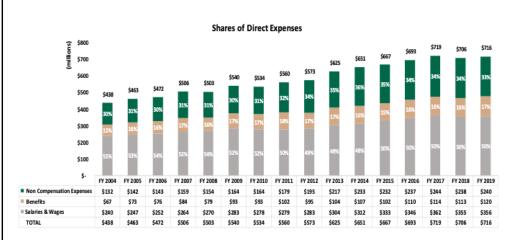
The largest area of expense in the budget is compensation since our residential campus requires large numbers of people. Over time the proportion of compensation for faculty has been about 40% but is projected to has drop1% with the implementation of the VSRP. The percentage for administrative staff has gone from 31% to 34% but this is offset by classified wages going from 10% to 6% which indicates a shift from hourly to salaried staff over time as opposed to an actual increase

In this chart, the budget for compensation has been going up with enrollment through 2017. As enrollment has declined in recent years the amount spent on compensation started to level off and gone down slightly but not yet in proportion to the amount of revenue loss.



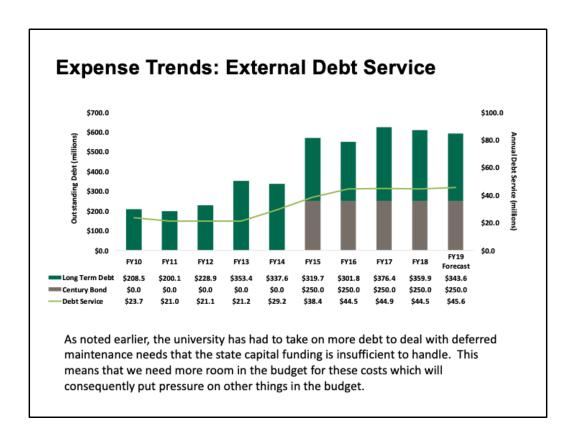
Along with salaries, the trend with benefits is also inflationary. Healthcare cost inflation is a national trend and the amount spent on benefits as not only increased but it is also becoming a larger component of our budget now close to 50%



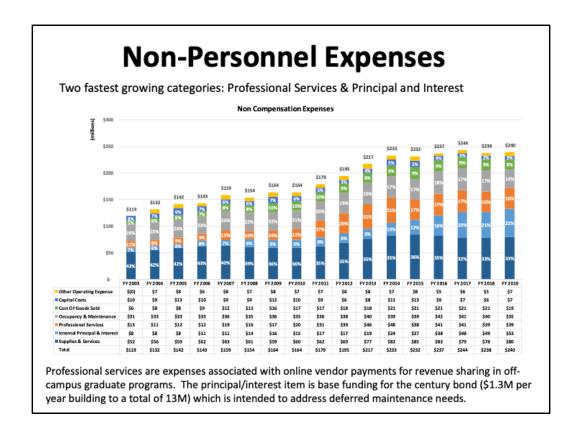


Share of expenditures as a percentage of the total going to staff salaries has been steadily declining from 55% to 50% as other expenses have increased; most notably expenditures for benefits and non-personnel costs.

When you look at all the major expense categories you can see that salaries are going up but are declining as a percentage of the total. This is because pressures on other expenses are putting greater pressure on the budget. Inflationary pressure from increases in benefits, particularly health care, are increasing. There are also increases in non-compensation expenses – we will look at that category next.



One of the major non-compensation expenses that are increasing has bee discussed before – dept service to pay for our need to address our deferred maintenance issues. Both out long-term debt associated with building projects as well as the implementation of the Century Bond to address deferred maintenance, which requires \$1.3M to be added to the budget every year for 10 years and we are currently in the sixth year of that schedule.



In addition to the increase in debt service (her shown as Internal Principal & Interest) the other category with the largest increase is professional services which is where revenue sharing payments to vendors for off-campus graduate program marketing and student support show up.

## An Unsustainable System

Residential Programs are high cost and the public (legislatures and families) are questioning the value

#### Revenues are increasingly constrained

- Enrollment challenges
  - National decline in residential program interest
  - · Ohio decline in college population
  - · Increased competition
- Other revenues (online, off-campus graduate) ≠ loss of undergraduate revenue
- · Financial aid needs remain high
- Overall enrollment decreases as time to graduate decreases
- · Loss of "most profitable" lower level credits CCP
- Declining state support shifts burden to tuition → affordability issues
- · Tuition caps and Guarantee limit tuition revenue
- · Online / transfer options and affordability eroding summer enrollment

#### Expense growth greater than CPI

- People intensive operation = high salary pressure
- · Benefits cost inflation
- Large space infrastructure = must invest in deferred maintenance

Quite Simply Expense Inflation > Revenue Growth Requires Major Change to Create Greater Efficiency

Prior to 2017 we have been able to handle inflationary cost pressures through steady increases in enrollments over decades as well as added revenue from off-campus programs. Nos that enrollment growth has stalled and turned into a decline, there is insufficient revenue to cover cost inflation that is driven by areas that cannot be cut such as financial aid, healthcare and facilities costs. This creates a unsustainable system where annual expense growth exceeds cost inflation and the budget cannot be balanced. Recent cuts have been required to right-size the budget and they have been implemented in a phased appr4oqch using reserves to buffer changes to provide time to turn enrollment around, but those reserves are becoming exhausted and time id running out.