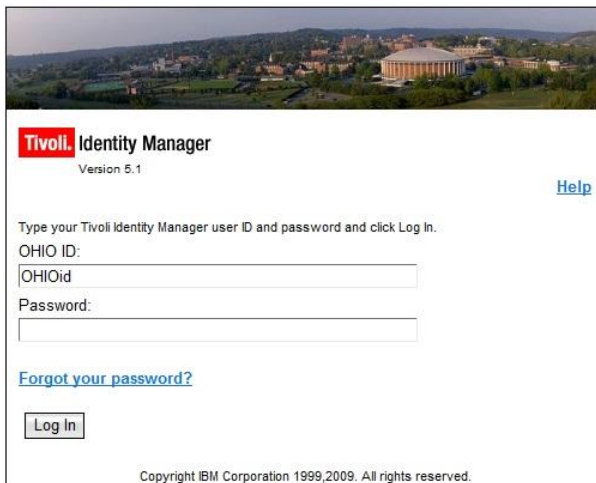
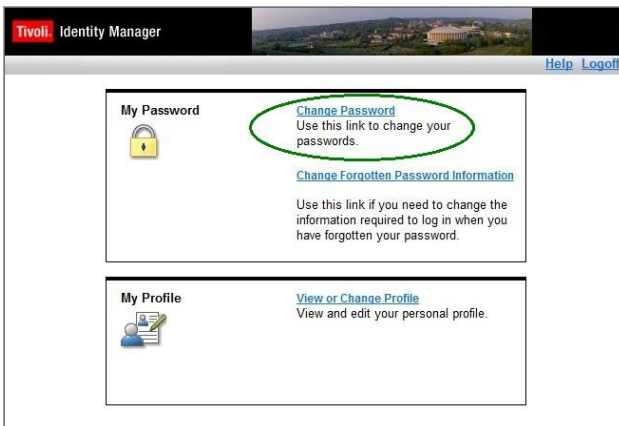


Changing your Password

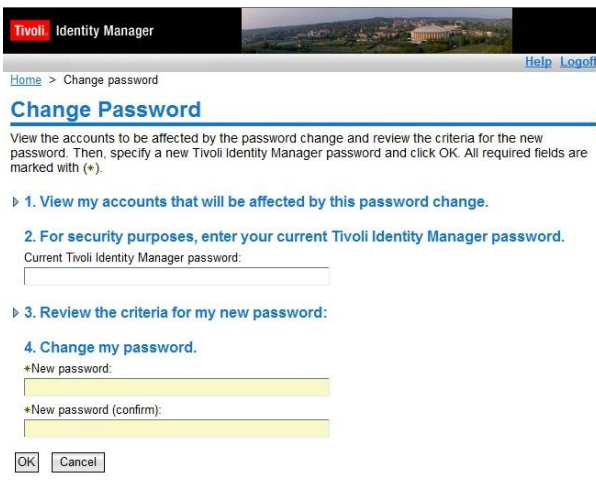
1. Login into the Self-Care web application



2. Choose "Change Password" in the My Password Section

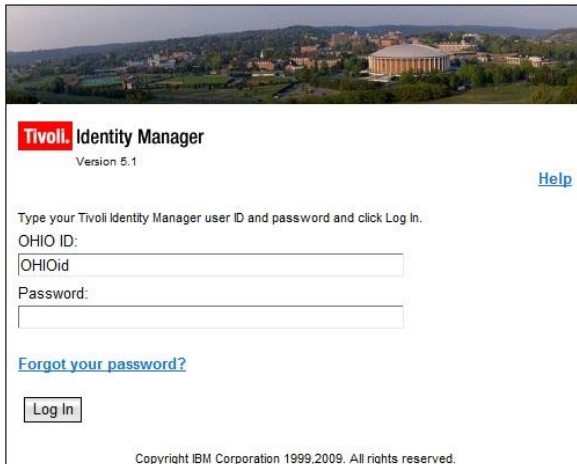


3. Under line 2 enter your current password, then under line 4 type the new password and then again to confirm. Choose OK to submit the new password.



Changing your Secret Challenge Questions

1. Login into the Self-Care web application



Tivoli Identity Manager
Version 5.1

[Help](#)

Type your Tivoli Identity Manager user ID and password and click Log In.

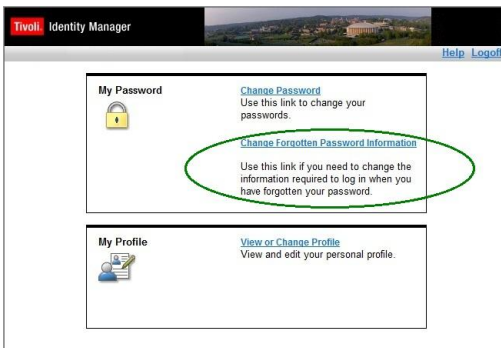
OHIO ID:

Password:

[Forgot your password?](#)

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2. Choose “Change Forgotten Password Information” in the My Password section



Tivoli Identity Manager

[Help](#) [Logoff](#)

My Password

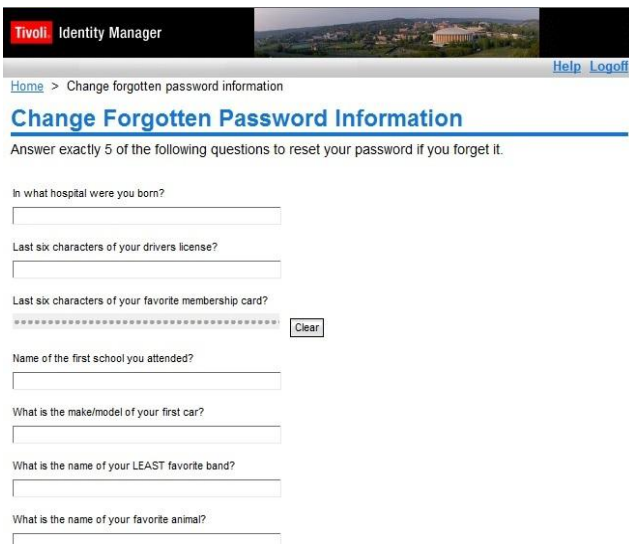
[Change Password](#)
Use this link to change your passwords.

[Change Forgotten Password Information](#)
Use this link if you need to change the information required to log in when you have forgotten your password.

My Profile

[View or Change Profile](#)
View and edit your personal profile.

3. Choose the “Clear” button beside the question you would like to remove, then answer a new challenge question. You must answer exactly 5 questions. Choose OK at the bottom to submit the changes.



Tivoli Identity Manager

[Help](#) [Logoff](#)

[Home](#) > Change forgotten password information

Change Forgotten Password Information

Answer exactly 5 of the following questions to reset your password if you forget it.

In what hospital were you born?

Last six characters of your drivers license?

Last six characters of your favorite membership card?
.....

Name of the first school you attended?

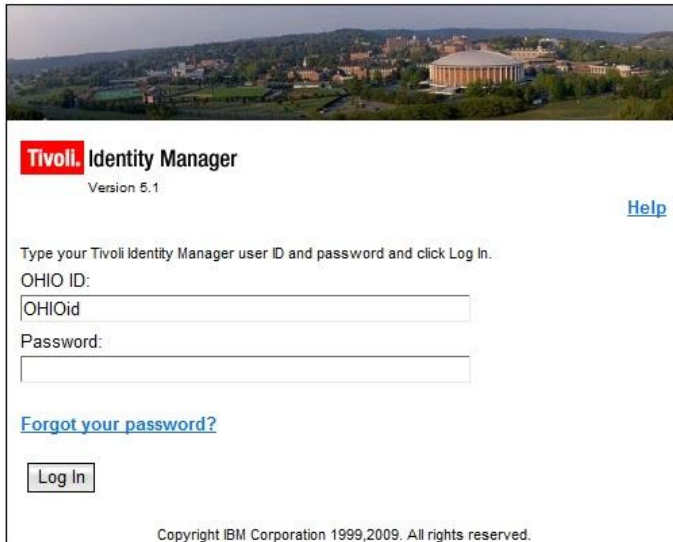
What is the make/model of your first car?

What is the name of your LEAST favorite band?

What is the name of your favorite animal?

Changing your Email Forwarding Address

1. Login into the Self-Care web application



Tivoli Identity Manager
Version 5.1

[Help](#)

Type your Tivoli Identity Manager user ID and password and click Log In.

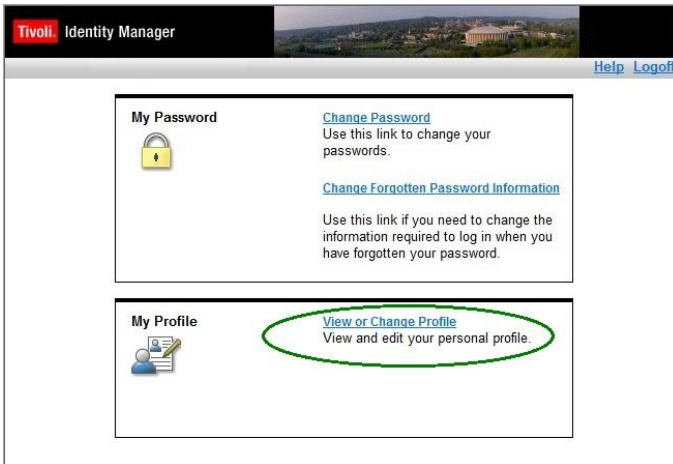
OHIO ID:

Password:

[Forgot your password?](#)

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2. Choose “View or Change Profile” under the My Profile section



Tivoli Identity Manager

[Help](#) [Logoff](#)

My Password

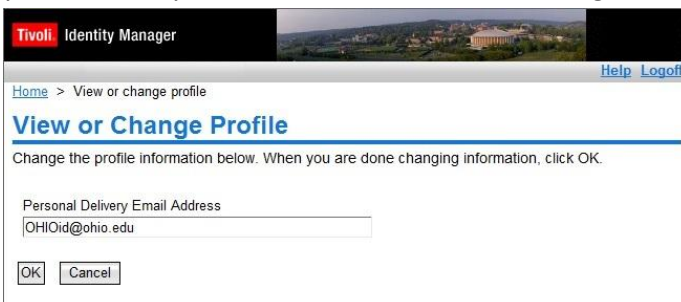
[Change Password](#)
Use this link to change your passwords.

[Change Forgotten Password Information](#)
Use this link if you need to change the information required to log in when you have forgotten your password.

My Profile

[View or Change Profile](#)
View and edit your personal profile.

3. Under “Personal Delivery Email Address” enter the email address where you wish to forward your University email. Choose OK to submit changes.



Tivoli Identity Manager

[Help](#) [Logoff](#)

[Home](#) > View or change profile

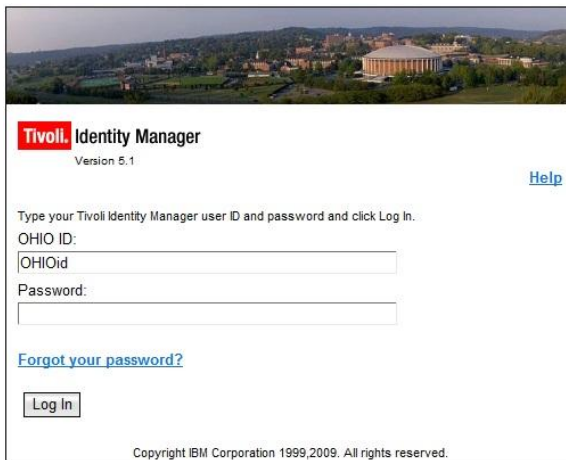
View or Change Profile

Change the profile information below. When you are done changing information, click OK.

Personal Delivery Email Address

Changing your Forgotten Password

1. On the login screen enter your OHIO id and then choose “Forgot your Password?”



Tivoli Identity Manager
Version 5.1

Help

Type your Tivoli Identity Manager user ID and password and click Log In.

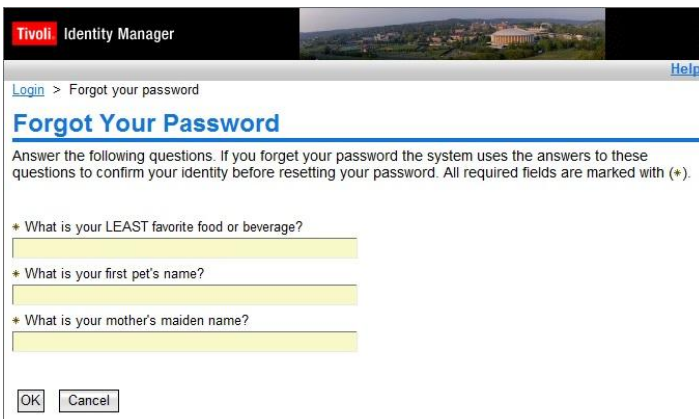
OHIO ID:

Password:

[Forgot your password?](#)

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2. Three random questions will be presented and must be entered exactly as previously answered. Choose OK to submit your answers.



Tivoli Identity Manager

Help

Login > Forgot your password

Forgot Your Password

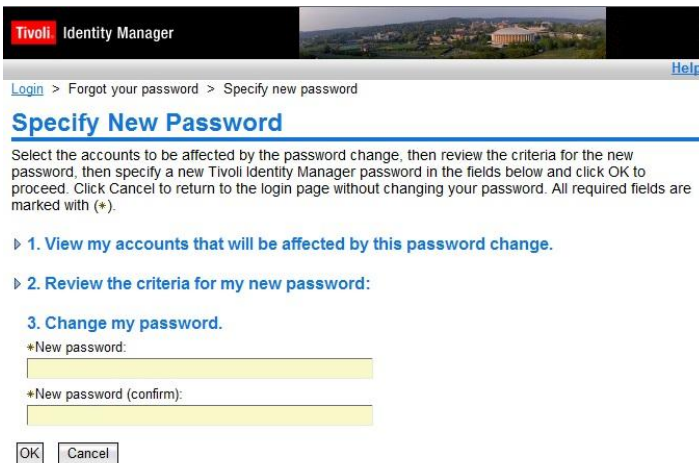
Answer the following questions. If you forget your password the system uses the answers to these questions to confirm your identity before resetting your password. All required fields are marked with (*).

+ What is your LEAST favorite food or beverage?

+ What is your first pet's name?

+ What is your mother's maiden name?

3. If the questions were correctly answered you will be presented with a “Specify New Password” dialogue. Enter your new password and then again to confirm.



Tivoli Identity Manager

Help

Login > Forgot your password > Specify new password

Specify New Password

Select the accounts to be affected by the password change, then review the criteria for the new password, then specify a new Tivoli Identity Manager password in the fields below and click OK to proceed. Click Cancel to return to the login page without changing your password. All required fields are marked with (*).

▶ 1. [View my accounts that will be affected by this password change.](#)

▶ 2. [Review the criteria for my new password:](#)

3. [Change my password.](#)

+New password:

+New password (confirm):