Wednesday, April 8, 2015

Recently, the Ohio University campus was invited to participate in the selection of a new Chief Information Officer. Candidate survey info is being collected thru 4/17/15.

The links to Adobe Connect recordings of the faculty and student/staff open forums for the three CIO finalists are listed. OHIO login required to view the recordings.

CIO Candidates visit campus

April 13, 2015 -

In just a few short months OIT staff managed to get all faculty, staff, and retirees migrated to a new email system.

The CatMail project is winding down in April and most folks on campus have been enjoying their huge storage quotas for some time now.

Dave Beauvais, email System Administrator quips, “It is hard to believe that the Exchange 2007 system that served the university for the last six years with almost no unplanned down time will be shut down in May. I want to thank everyone who had a part in making the CatMail migration project a success. I have to admit that I will probably do a Snoopy dance in May after I patch the Exchange 2007 servers for the last time!”

Fun migration stats

- Approximately 17,500 mailboxes migrated from Exchange to CatMail.
- Almost 4.6 terabytes of data migrated.
- More than 79 million messages migrated.

Look for follow-up information regarding advanced calendaring and the benefits of Office 365 ProPlus in the coming months!

VISIT www.ohio.edu/oit/email

— Jean Demosky
CatMail Tips from the OIT Service Desk

On OWA –
Most Frequent: Where is my email? **Solution:** login using the same credentials at CatMail.ohio.edu
Second most frequent: Can’t find folders: **Solution:** Click on Folders, then More, then expand the Inbox
Other common scenario: Login isn’t working: (Usually on an older version of the mac OS and using Safari) **Solution:** Use a different web browser such as Google Chrome or Mozilla Firefox.

On Clients –
Outlook 2011: won’t work even after re-adding account: **Usual Solution:** Check for updates on MS Office, if there is a critical update available, it must be applied before Outlook 2011 will work on the new CatMail.

Important Dates

**OIT News** is always available at [http://www.ohio.edu/oit/](http://www.ohio.edu/oit/) Or Twitter @OhioIT

**Tech Talk Tuesday**
April 21, 2015 Baker Center 219 1:30-3:00

**Academic Technologies**
4/20/15Noon-1pm in Friends of the Library Room, Alden 319
PowerPoint: Turning the Maligned Medium into Effective Media
What is PowerPoint and how can it be used to effectively engage your audience? Join Academic Technologies for information on how to use Mayer’s 12 Principles of Multimedia Learning.

5/11-5/15 9am-4pm
Design Studio for Blended and Online Courses
Are you looking for the time and resources you need to design or redesign a blended or online course? Academic Technologies is accepting applications for an intensive week-long Design Studio. All interested faculty are encouraged to apply https://ohio.qualtrics.com/SE/?SID=SV_0CaYu8RFLuKFZn by 4/17/15. For more information, please contact Academic Technologies (at@ohio.edu).

**Upcoming Production**
Thursday, April 16, 2015
Network: Switch Upgrade – Group 2 10:00 pm to 3:00 am; 10 minute outage per switch for reboot

Monday, April 20, 2015
Production change freeze for the end of Spring Semester begins at 12:01 am

Friday, April 24, 2015
OnBase: Unity Applications Server Upgrade; 6:00-10:00 pm – Application outage;

Tuesday, April 28, 2015
Windows patching for Facilities; 6:00 pm – Systems will reboot as needed

Thursday, April 30, 2015
Windows patching for OUPD; 7:00 am – Systems will reboot as needed

Tuesday, May 5, 2015
Blackboard Transact: Upgrade to 3.12.1.0; 9:00 am to 1:00 pm
During the upgrades, customers cannot pay using these Blackboard tenders: Bobcat Cash, Flex, Meal Plans, and old Baker Gift Cards. Additionally, the BbTs app and the web reporting site will not function.

Wednesday, May 6, 2015- Sunday, May 10, 2015
Annual Blackboard upgrade

Thursday, May 7, 2015
Production change freeze for the end of Spring Semester ends at noon

Did you know?
You can purchase compost dirt at the Bobcat Depot? It is sold by the 5 gal bucket or cubic yard. Pick up at the Compost Facility on Dairy Lane

What’s New in OIT