Brice Bible, CIO
Goals and Objectives: FY 2012-2013

I. Management:
   a. Fully deploy updated governance model.
   b. Develop and publish updated 10 year infrastructure and systems capital replacement program (on-premise and hosted).
   c. Develop and implement academic services strategy in partnership with University, College, and Faculty (FTAG) leadership (including central and distributed IT alignment).
   d. Support development and execution of EBS improvements and RCM enhancements.
   e. Develop and implement short and long term OIT staffing plan.
   f. Work with Legal Affairs to enhance the IT contract review and execution process.
   g. Play leadership role in federated IUC technology service deployments.
   h. Continue to participate on state and national leadership councils and committees.

II. Security:
   a. Complete data classification policy and support campus in effective implementation.
   b. Support Internal and External Audit activities and appropriate corrective actions.
   c. Complete full deployment of new SEIM system.
   d. Continue implementation of NIST 800.53 IT Security Framework.

III. Systems and Operations:
   a. Continue deployment and testing of DR program with the addition of SIS and LMS (Blackboard).
   b. Fully implement shared storage infrastructure with WSU for DR.
   c. Continue data center upgrades with Facilities Management.
   d. Continue systems modernization efforts including DNS and SCCM/SCOM re-deployment.
      1. Complete server consolidation
   e. Implement infrastructure/systems hosting services for Ohio institutions.
   f. Maintain systems/software upgrade schedule (all enterprise applications such as PeopleSoft and Enterprise Business Systems along with all third party vended applications to ensure applications are near or fully up-to-date) (all OIT departments).
   g. Evaluate newly contracted IUC hosting service contracts for appropriate OHIO use.

IV. Infrastructure:
   a. Complete wireless pilot project and begin deployment across all campuses.
   b. Continue NextGen wired implementation.
   c. Complete multi-institution Unified Communications System (UCS) selection, pilot, and implementation.
   d. Deploy network registration process to ensure the University complies with federal law and best security practice.

V. Academic Information Systems:
   a. Ensure university-wide availability of the new PeopleSoft Campus Solutions suite of applications.
   b. Complete in-scope Rufus Initiative deliverables, which are primarily services for enrollment management, advising, and the university’s Q2S conversion.
c. Implement work flow solutions for the Graduate College, College of Education, regional campuses, and e-learning.
d. Ensure continued access to the mainframe migrated student data for such purposes as verifying legacy data to PeopleSoft, and providing data to auditors for non-converted or historical data.
e. Initiate formal applications portfolio practice to provide for effective software buy versus build decisions.
f. Ensure effective implementation of SEVIS II for the Office of International Student and Faculty Services.
g. Complete OCEAN 2 for university curriculum management.
h. Upgrade the University scholarship online system.
i. Implement formal QA process for development activities.

VI. Web and Departmental Applications:
   a. Determine the appropriate infrastructure for the development and distribution of University mobile applications.
   b. Work with University committee to implement a university wide calendaring system.
   c. Complete deployment of myOhio portal with SSO and integrations with major enterprise applications.
   d. Collaborate with University departments to upgrade or implement University ID Card System to One Card system.
   e. Integrate college web sites into the centrally supported CMS and university branding standards

VII. Business Systems and Data Warehousing:
   a. Complete required Workforce system upgrade.
   b. Work with Finance and HR to develop and implement a plan for upgrading EBS to version R-12.
   c. Support implementations of appropriate Huron RCM recommendations.
   d. Complete EBS payroll changes necessary for successful transition to Q2S.

VIII. Academic Technologies:
   a. Continue to support the Provost’s office interest in increasing instructional design and Q2S support in the Alden Faculty Commons.
   b. Complete Blackboard upgrade in collaboration with FTAG.
   c. Work with e-learning on incorporation of distance program use of Academic Technology tools and services.
   d. Conduct monthly Faculty Showcase events presenting best technology practices.
   e. Partner with Colleges and regional campuses in the design and build-out of the OIT academic web conferencing solution as well as implementation of lecture capture in selected Athens and regional classrooms.
   f. Continue exploration and implementation of mobile services and electronic classroom content (ebooks, tablets, etc.).

IX. Customer Support Services:
a. Continue to expand university-wide use of the Footprints trouble-ticketing system and online service catalog.
b. Formally expand service incident management to evaluation and resolution of critical recurring issues.
c. Expand Technology Depot service and product offerings in mobile solutions and software/systems for university-wide uses.

X. Portfolio and Service Management:
   a. Create software and application portfolio management approach for better inventory application service management.
   b. Investigate and optimize programming structure for rapid application development and deployment services.
   c. Continue to expand portfolio project management approach to evaluation and prioritize project requests and report performance.
   d. Enhance reporting metrics for OIT performance management and customer communication.

XI. Communications and Staff Development
   a. Utilize OIT-wide professional development and retention plan to continue training and knowledge development of all staff.
   b. Conduct at least one university-wide technology and/or policy event per Semester.
   c. Continue to expand communications methods for technology awareness and change management processes.