ISSUE: Scroll bar is missing in the Grade Center

The quick fix is to use the keyboard CTRL + or – to adjust the size of content in the browser; scaling down reveals the scrollbar in this case. The permanent fix is outlined below.

Windows 7
1. Close the browser
2. Go to computer’s control panel
3. Select Appearance and Personalization
4. In top right-hand search box, type “windows color”
5. It will bring up Personalization and a list. Select “Change window colors and metrics”
6. Click on the Item Dropdown (default says Desktop) and select “Scrollbar” and change to 19

Windows XP
1. Close the browser
2. Go to computer’s control panel
3. Click on Display Properties
4. Click on the Appearance tab
5. Select the Advanced button
6. Select the Scroll Bar from the item drop down list
7. Change the setting to 19
8. Submit

Windows Vista
1. Close the browser
2. Go to computer’s control panel
3. Click on Personalization
4. Select the Window Color and Appearance option
5. Click on the Advanced button
6. Select the Scroll Bar from the item drop down list
7. Change the setting to 19
8. Submit

From Kay Shireman, Online Support at Emporia State University