How to Discover your Machine’s Operating System/Version and Browser Versions

This document will explain how to find out what operating system your machine is running and the version. Finding out your Browsers’ versions will also be covered. This information is important to know when troubleshooting issues you may experience while using the Bb 9.1 application.

To Discover Operating System and Version on a Mac

1. Click on the Apple image in the Menu Bar at the top left of the screen.
2. Select “About this Mac” from the menu.
3. A small window will pop up showing information about the OS running on your machine (see figure below). Also note the version: 10.5 = Leopard; 10.6 = Snow Leopard; 10.7 = Lion.

To Discover Mozilla Firefox Browser Version on a Mac

1. Open Mozilla Firefox browser.
2. Go to application’s Menu Bar at top left of screen.
3. Select “Firefox” from the application menu.
4. Select “About Mozilla Firefox.”
5. A window will open displaying information about the browser, including the version:
To Discover Safari Browser Version on a Mac

1. Open Safari browser.
2. Go to the application’s Menu Bar at the top left of the screen.
3. Select “Safari” from the application menu.
4. Select “About Safari.”
5. A window will open displaying information about the browser, including the version:

To Discover Windows Operating System Version on a PC

1. Click on the “Start” menu.
2. Select “Control Panel.”
4. Select “System.”
5. A window will open that lists all OS information running on your machine (see figure below). Especially note the version.
To Discover Internet Explorer Browser Version on a Windows PC

1. Open Internet Explorer (IE) browser.
2. If you do not see the normal application menu (see figure below), press the Alt button; the menu should then appear. To make the menu appear permanently, you’ll need to right-click on empty space at the top of the window and select “menu” from the drop-down menu.

3. Select “Help” from the application menu.
4. Select “About Internet Explorer”
5. A window will open displaying information about the browser, including the version:

![Internet Explorer version](image)

NOTE: Follow the same procedure, substituting the alternate browser’s name for “Internet Explorer,” for other browsers on a PC.