

## **Cleveland Clinic/Ohio University**

### Access to Student Health Services

Purpose: To outline protocols supporting the collaboration of the Cleveland Clinic and Ohio University provision of healthcare in the greater Cleveland area for medical students attending the Ohio University Heritage College of Osteopathic Medicine Cleveland campus.

### Physical Health Care

From a Ohio University perspective, the CLEVELAND campus is a location. As a location, Ohio University students at the CLEVELAND campus will enjoy the benefits of the group insurance plans for students available on the Athens campus--UnitedHealth Care. Because of the volume of students handled through Ohio University, the insurance is offered at a reasonable rate. Spouses and children can also be added for an additional fee.

The current plan includes Cleveland Clinic locations located throughout Greater Cleveland. With the Ohio University's major affiliation with the Cleveland Clinic, the CLEVELAND campus students will be encouraged to utilize the services of the Cleveland Clinic located throughout the Greater Cleveland area.

Options for locating a physician or healthcare:

- The Cleveland Clinic online [Find a Doctor](https://my.clevelandclinic.org/staff) webpage (my.clevelandclinic.org/staff) can assist a student in identifying a physician close to their residence and one who meets their personal needs.
- Call the Cleveland Clinic Appointment Center, 866.320.4573. The appointment center is open 24 hours a day, seven days a week.
- Go to a [Cleveland Clinic Express Care® Clinic or Urgent Care Clinic](#). Here you can get walk-in convenience and the treatment you or a family member needs as soon as possible from our board-certified physicians, nurse practitioners and physician assistants. No appointment is necessary and we offer convenient locations throughout northeast Ohio. Services and hours vary by location. Please visit the website for details.
- [Virtual Visits](#) are available 24/7 on the MyClevelandClinic app. The app can be downloaded from the App Store or Google Play.
- For emergency situations, call 911 or go to the nearest [emergency department](#).
- Not sure where to go, learn more by [clicking here](#).

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- **As an Ohio University CLEVELAND student, if you are still not sure who to see using the resources above, when, or where to go for care, you can contact Anthony Tizzano, MD, Director of Student and Learner Health at Cleveland Clinic. Dr. Tizzano is available to help triage your care and consult on topics like health screenings, immunizations, contraception, STIs and general student health. Dr. Tizzano can be reached at by calling or texting 330.464.2111 or email, [tizzana@ccf.org](mailto:tizzana@ccf.org).**
  - Preferable hours for Dr. Tizzano are daily between 7am- 7pm. If urgency is needed, Dr. Tizzano will try to avail himself on a 24 hour basis but recognize he is in meetings and may have other obligations where he cannot not answer at all times. If your issue is an emergency, please go to a local emergency room or call 911.

### Responsibility

Cleveland Clinic's Director of Student Health, OU-HCOM's campus administrator and OU-HCOM's Cleveland Dean are responsible for reviewing, revising, updating and operationalizing this process and document annually.