Students who are experiencing a behavioral health emergency are encouraged to go to their nearest emergency room or call 911. The National Suicide Prevention Lifeline is accessible 24 hours per day and 7 days per week. Call 1-800-273-8255.

Students utilizing behavioral health services should first inquire with their insurance company either by phone or online regarding their behavioral health coverage. Some things to ask include information regarding deductibles, co-pays, number of visits, and specific services covered including assessment and testing. Students seeking psychiatric services should obtain a copy of their formulary (ie – a list of medications covered under the prescription plan).

Before visiting any of the following locations, students should first call to ask about accepted insurance plans, income based sliding-scale fee structures, and availability of services sought.

Through a memorandum of understanding, Cleveland students have preferred appointments available to them with Highland Springs and/or PsychBC.

Highland Springs
4199 Mill Pond Drive, Highland Hills, OH 44122
216-302-3070
http://www.highlandspringshealth.com/
Highland Springs is a newly-constructed, 72 bed behavioral health hospital offering inpatient and outpatient mental health and addiction treatments to adults and their families. They offer 24/7 access to free behavioral health screenings. When in crisis, they are available for immediate treatment.

PsychBC
25101 Chagrin Blvd, Suite 100, Beachwood, OH (See http://psychbc.com/#locations for additional locations).
Students in need of an appointment or assessment are to call 440.869.0660 and indicate their status as an OU-HCOM student for preferred appointments.
216-831-6611 Main office
PsychBC is a team of 12 psychiatrists, six advanced practice nurses and more than 75 psychologists, clinical counselors and social workers who provide mental health care to patients of all ages in nine locations throughout northeast Ohio and northern Kentucky.

Community Behavioral Health Center
3355 Richmond Rd, Building A, Suite 225, Beachwood, OH
216-831-1494
http://cbhc.cbhcweb.com/
The CBHC’s services include assessment, community psychiatric supportive treatment, counseling, and Pharmacological management.
FrontLine Service
1744 Payne Ave, Cleveland, OH
216-623-6888
FrontLine Services operates a Mobile Crisis Team, one of only 165 crisis response programs in the U.S. The Mobile Crisis Team has been accredited by the American Association of Suicidology as an approved 24/7 Crisis Intervention Program. The Crisis Stabilization Unit is available 24 hours a day, 7 days a week for individuals in psychiatric crisis is an alternative to inpatient psychiatric hospitalization, providing community based stabilization for individuals experiencing psychiatric crisis and determined appropriate for outpatient care. They help clients resolve their crisis, reduce psychotic symptoms, and reintebrate individuals into the community and provide support services and link to community resources.