Frequently Asked Questions (FAQ) for Survey Respondents

Who was eligible to take the survey?
All full-time (75% or greater FTE) employees.

How was the survey administered?
Administrators, classified non-bargaining unit, and faculty will complete the survey on-line from an e-mail invitation. Paper surveys were mailed to the homes of bargaining unit employees.

Why is it important for all employees to participate?
Your voice matters and your responses will help the college identify areas needing attention. Higher response rates provide a better understanding of all employee needs and opinions.

Who administered the survey?
We have partnered with ModernThink, a nationally recognized third-party vendor, to administer our survey.

Will responses on the survey remain confidential?
Yes. ModernThink will not release any raw data to the college. We will only see aggregated data, not individual responses.

Can’t my email address be used to track my responses?
No. The survey will be completed on ModernThink’s confidential website. The email address is only used to access the survey and to ensure that only one survey is completed per employee.

What is the Chronicle’s Great Colleges program and how is it related to our climate survey?
ModernThink LLC is the research partner for the Chronicle’s Great Colleges program. The program is designed to recognize institutions that are great places to work and to compile detailed benchmarking data about industry trends. Recognized institutions will benefit from positive publicity, which can aid recruitment and retention efforts.

How was the survey process designed?
The initiative to participate in the survey came from the leaders of the faculty, administrative, and classified senates. The president and provost approved and funded the project and the survey process was designed by a team including the senate representatives and administrators from the Provost’s Office, Human Resources, and Institutional Research.
What questions are on the survey?
The survey statements are organized around the following themes:

- Job Satisfaction/Support
- Teaching Environment
- Development, Research, & Scholarship
- Compensation & Benefits
- Facilities & Security
- Policies, Resources, & Efficiency
- Collaboration
- Respect & Appreciation
- College Governance
- Connection to Institution
- Supervisor/Department Chair Relationship
- Confidence in Senior Leadership
- Faculty, Staff, Administration Relations
- Internal Communication
- Fairness

Why are demographics asked on the survey?
The demographic information (i.e. gender, age, job role, etc.) will help ModernThink better understand the patterns and themes in the survey data. As the confidentiality of your responses is critical, ModernThink will not report your individual demographic data. Group demographic data will only be reported when there are five or more respondents in a particular group.

Who can I contact with questions about the survey?
If you have any questions, concerns, or suggestions regarding the survey and/or the survey process, please contact Barbara Wharton, Office of Institutional Research, at 593-1059 or whartonb@ohio.edu.

Will the results of the survey be shared?
Yes. Preliminary results will be provided to university leadership in the summer and a report will be shared with the University in the fall of 2014.