Peace of mind when facing a serious medical decision.

<table>
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<th>Is the diagnosis correct?</th>
<th>Which facility has the best outcomes?</th>
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<td>What doctor should I choose?</td>
<td>Is surgery necessary or is there a better option?</td>
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Access PinnacleCare for the confidence that you are making the right decisions for you and your family.

A serious healthcare challenge can strike when you least expect it. Let PinnacleCare guide you to the best healthcare possible.

You and your covered family members have access to PinnacleCare’s health advisory services. As a member, you will gain the peace of mind that comes with having an objective, unbiased, resource to coordinate an expert medical review and guide you through your most pressing healthcare challenges.
If you or a covered family member is facing an unexpected healthcare challenge, connect with a PinnacleCare Health Advisor for access to expert medical guidance.

**CONNECT**
Your Health Advisor, supported by the PinnacleCare medical team, begins working on your behalf when you reach out by phone, mobile app, or online request.

**REVIEW**
PinnacleCare collects, reviews, and organizes your medical records to advise you on appropriate next steps.

**COORDINATE**
PinnacleCare identifies and coordinates a selection of top medical experts to confirm the details of your diagnosis and appropriate treatment options.

**COMMUNICATE**
PinnacleCare will communicate with you to help you understand your diagnosis, choice of providers, and treatment options.

**SCHEDULE**
Your Health Advisor facilitates the scheduling of appointments with your selected specialist and transfer of your medical records in a timely and efficient manner.

**FOLLOW UP**
Your Health Advisor will follow up with you throughout the process to answer questions and ensure you are on the right path.

“Our Advisor worked tirelessly ... Fortunately, it turned out surgery wasn’t necessary, just brachytherapy and a stent. With proper medication and lifestyle changes, my husband hasn’t required additional procedures in three-and-a-half years.”

- PinnacleCare Member