

## Shalando R. Jones

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### Education

- Ph.D. in Global Leadership Studies, Indiana Institute of Technology, 2020
  - Dissertation: *A Correlational Study of Global Leaders' Emotional Intelligence Ability and Strategic Crisis Communication Behaviors*
- M.A. in Communication, Purdue University Northwest, 2003
- B.A. in Organizational Communication, Indiana University Northwest, 2000

### Teaching Profile

- Business communication scholar with 10 years of teaching experience in organizational communication, public speaking, and workplace writing.
- Research focuses on how leaders use emotional intelligence and communication strategies during crises, with additional work on diversity, inclusion, and professional ethics.
- Emphasize practical skill-building in managing communication anxiety, crafting persuasive messages, and communicating effectively in global contexts.
- Experienced in building experiential learning projects and collaborating across disciplines to strengthen curriculum.

### Publications

- Jones, S. R. (2025). *The heart of public speaking: A small business owner's guide to showing up live in person, and on social media with confidence* [Self-published]. Shalando R. Jones.
- Jones, S. R. (2023). *20 high-power phrases: Speak with clarity & confidence in the workplace* [Audiobook]. Audible. <https://www.audible.com/pd/20-High-Power-Phrases-Audiobook/B0BX7G1213>
- Jones, S. R. (2021). *A practical guide to interpersonal communication*. Fountain Head Press.

### Teaching Experience

#### Assistant Professor of Instruction

August 2024 – Present

Ohio University – Athens, OH

- Teach undergraduate business communication courses with an emphasis on ethical and professional workplace practices.
- Incorporate digital tools (Canvas, LinkedIn Learning, AI-supported writing platforms) to strengthen students' readiness for modern workplaces.
- Design case-based assignments that require students to analyze workplace scenarios and present solutions in written, oral, and digital formats.
- Provide individualized feedback and mentoring, with particular attention to helping students reduce communication anxiety and strengthen professional confidence.

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### **Instructor II of Communication**

**August 2023 – July 2024**

University of Rio Grande – Rio Grande, OH

- Helped students significantly reduce communication anxiety through applied learning strategies.
- Taught courses in interviewing, résumé development, and workplace communication with a focus on ethical self-presentation and professional integrity.
- Designed applied projects requiring students to create résumés, practice mock interviews, and deliver virtual presentations that reflect honesty, accuracy, and clarity.
- Facilitated group projects where students navigated collaboration, conflict resolution, and ethical decision-making in team settings.
- Met individually with students to provide feedback on communication choices, helping them strengthen both their professional presence and ethical awareness in workplace interactions.

### **Instructor in Communication Studies**

**August 2018 – August 2023**

Delta State University – Cleveland, MS

- Recipient, *Connected Educator of the Year Award* (2018–2019).
- Taught public speaking, business communication, and interpersonal communication courses.
- Coached 10 students to first- and second-place wins in oratorical competitions.
- Awarded a grant to integrate Open Educational Resources into communication courses.

### **Adjunct Faculty**

**August 2016 – July 2018**

Ivy Tech Community College – Gary, IN

- Designed and taught introductory communication courses with focus on workplace and academic applications.
- Supported diverse student populations, including adult learners and first-generation college students.

### **Adjunct Instructor**

**January 2017 – June 2017**

- Taught professional communication courses with emphasis on oral presentation and résumé-building skills.
- Helped students connect classroom assignments to career readiness and workplace expectations.

### **Selected Presentations**

- “Ethical Practices & GenAI for Well-Being.” COB Teaching & Learning CIT, January 2025.
- “The Talk Across Time: Connecting Generations Through Communication.” COB Fireside Chat, February 2025.
- “Diversity and Multicultural Communication in Classrooms.” *Winning the Race Diversity & Inclusion Conference*, 2019.
- “The Correlation Between Emotional Intelligence and Strategic Communication Among Leaders.” *International Conference on Leadership Management*, 2015.
- “Effective Workplace Communication.” Community Healthcare Conference, South Bend, IN, 2017.

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### **Certifications & Compliance**

- CITI Program, Human Subjects Research (IRB) Recertification, December 2024
- *Certificate in Effective College Education*, ACUE, 2019

### **Professional Development**

- Online Course Review Certification, *Delta State University*, Distance Learning, 2020
- Certificate in Student-Driven Differentiation Training, *Delta State University*, CLD, 2019
- From Chalkboards to Keyboards: Effective Implementation of Technology, *Delta State University*, CLD, 2019
- Navigating Students to Quality Learning (*Joan Middendorf Workshop*), *Delta State University*, CLD, 2019
- *Student Academic Advising Training*, *Delta State University*, Academic Advising, 2018