

Department of Sports Administration 2022-23 OHIO COSMA Public Disclosure

Notification of Student Achievement and Program-Level Outcomes

(p. 29, Accreditation Process Manual, December 2015)

In order to make informed educational decisions, various stakeholders of the program, including current and potential students and their families, employers, governmental entities, and other members of the public who may have an interest in the program, are entitled to have access to information pertaining to the quality of the sport management programs. Consequently, COSMA requires its accredited members to be accountable to the public for the student learning and program-level (operational) outcomes of their sport management programs.

Therefore, once program accreditation has been granted by COSMA, an academic unit/sport management program must publicly disclose on the home page of its academic unit/sport management department website information pertaining to the degree of student achievement and program-level outcomes in its COSMA-accredited sport management programs, updated on an annual basis, no later than July 31. The information must be provided by clicking on one, clearly identifiable link from the academic unit/sport management program's home page. The required reporting form for publicly disclosing student and program-level outcomes information is located below. Specific requirements that all programs are required to address while going through the accreditation process are outlined in Principle 7.7 External Accountability in the Accreditation Principles Manual, April 2016.

General Information

Institutio	on's Name:	Ohio Uı	niversity					
Address:		College of Business						
		Department of Sports Administration						
		71 S. Court Street						
		Copeland Hall 514B						
		c/o Dr. Lamar Reams, Chair						
City:	Athens		State:	State: OH ZIP/Postal Code:			45701	
Primary Name:	COSMA Contact	Dr. Lamar Reams						
Telephor	ne:	740-597	7-2169	Email: lreams@ohio.edu				
		Bachelor of Sport Management (BSM)						
Sport Ma	anagement Degree	Master of Athletic Administration (MAA)						
Program	(s):	Master of Sports Administration (MSA)						
Professional Master of Sports Admin				Sports Administr	ratic	on (PMSA)		
Name of College where								
Sport Management degree(s) College of Business								
	is housed:							
Academ	ic Unit URL: <u>https://</u>	<u>www.ohi</u>	o.edu/business/	•				

PROGRAM INFORMATION PROFILE

This profile offers information about the program in the context of its mission, basic purpose and key features.

Name of Institution: Ohio University

Program/Specialized Accreditor(s): Commission for Sport Management Accreditation (COSMA) and Association to

Advance Collegiate Schools of Business (AACSB)

Institutional Accreditor: Higher Learning Commission (HLC)

Date of Next Comprehensive Program Accreditation Review: 2026-27AY

Date of Next Comprehensive Institutional Accreditation Review: 2024-25AY

URL where accreditation status is stated: https://business.ohio.edu/academics/undergrad-majors/sport-

management/accreditation/

Indicators of Effectiveness with Undergraduates [As Determined by the Program]

1. Graduation Year: 2022-23 AY # of Graduates: 92* Graduation Rate: 83.5%

2. Average Time to Degree: 4-Year Degree: 4.0 5-year Degree: n/a

3. Annual Transfer Activity (into Program): Year: 2022-23 AY

of Transfers: 122 Transfer Rate: 36.6%

4. Graduates Entering Graduate School: Year: 2022-23 AY

of Graduates: 92* # Entering Graduate School: 17 (18.5%) *

5. Job Placement (if appropriate): Year: 2022-23 AY
of Graduates: 92* # Employed: 55 (59.8%) *

Form developed by the Council for Higher Education Accreditation. \odot updated 2020

^{*}Note: As of July 18, 2023, six undergraduate students (6.5%) disclosed they will not be seeking employment after graduation. Fourteen undergraduate students (15.2%) indicated they were still seeking employment opportunities as of July 18. 2023. The overall placement rate for the Bachelors in Sport Management (BSM) program for the 2022-23 academic year is 85.8%. The Department of Sports Administration anticipates an additional 10 undergraduates for August 2023 graduation and are not included in the total number of graduates listed above.

2022-23 BSM Student Learning Outcomes Matrix

	2022-23 BSM Stu	uciit Leai i	ining Outco		A
Identify Each Student Learning Outcome and Measurement Tool(s)	Identify Benchmark	Total Number of Students Observed	Total Number of Students Meeting Expectation	Assessment Results: Percentage of Students Meeting Expectation	Assessment Results: Does Not Meet Expectation Meets Expectation Exceeds Expectation Insufficient Data
SLO 1: Breadth of Sports	s Business Knowledge: Our stu	dents will demo	onstrate an unde		ad sports business knowledge
across disciplines.	3			ε	
Measure 1: SASM 1010 Final Exam (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	197	1. 183 2. 189 3. 186 4. 185 5. 183	1. 96.8% 2. 100% 3. 98.4% 4. 97.9% 5. 96.8%	Exceeds Expectation
Measure 2: BSM Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	75	74	98.7%	Exceeds Expectation
*	d Event Management: Our stud	dents will demo	nstrate an under	standing of how	to operate a sports venue and
Measure 1: SASM 3760 Facility and Event Reflection (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	40	1. 40 2. 40 3. 409	1. 100% 2. 100% 3. 100%	1. Exceeds Expectation 2. Exceeds Expectation 3. Meet Expectation
Measure 2: BSM Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	74	70	94.6%	Exceeds Expectation
SLO 3: <i>Sport Revenue Go</i> sports industry.	eneration: Our students will de	emonstrate the a	bility an unders	tanding of how	to generate revenue in the
Measure 1: SASM 4450	At least 85% of students		1. 67	1. 93.1%	Exceeds Expectation
Full Menu Marketing	earn an exam score of 85%	72	2. 58	2. 80.6%	2. Does Not Meet Expectation
(DM)	or above.		3. 66	3. 91.7%	3. Exceeds Expectation
Measure 2: BSM Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	75	74	98.7%	Exceeds Expectation
	Our students will demonstrate	e the ability to e	xplore issues, ic	leas, and events	before implementing an
activity or formulating co			1.06	1 02 50/	
Measure 1: SASM 4500 Case Study (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	92	1. 86 2. 85 3. 82 4. 83 5. 83 6. 23	1. 93.5% 2. 92.4% 3. 89.1% 4. 90.2% 5. 90.2% 6. 25.0%	 Exceeds Expectation Exceeds Expectation Exceeds Expectation Exceeds Expectation Exceeds Expectation Does Not Meet Expectation
Measure 2: BSM Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	74	74	100%	Exceeds Expectation
	ning: Our students will demons		to reason and so	olve sports busin	ness problems in an array of
	sticated arguments supported b	y evidence.	1 00	1 07 00/	
Measure 1: SASM 4500 Capstone Reflection	At least 85% of students Meet Expectation and 10%		1. 90 2. 88	1. 97.8% 2. 95.7%	Exceeds Expectation Exceeds Expectation
(DM)	of students Exceeds	92	3. 88	2. 93.7% 3. 95.7%	2. Exceeds Expectation3. Exceeds Expectation
(2-1/1)	Expectation.		4. 87	4. 94.6%	4. Exceeds Expectation
	-		5. 88	5. 95.7%	5. Exceeds Expectation
Measure 2: BSM Exit Survey (IM)	At least 85% of survey responses indicate	75	75	100%	Exceeds Expectation

	Moderately Improved or above.							
SLO 6: Professional Con	SLO 6: Professional Communication: Our students will demonstrate the ability to develop and deliver multi-mode communications							
that convey a clear under	standing of the unique needs of	f different audie	nces.	-				
Measure 1a: SASM	At least 85% of students		1.35	1. 100%	1. Exceeds Expectation			
3400 Data Strategy	Meet Expectation and	35	2. 35	2. 100%	2. Exceeds Expectation			
Presentation (oral)	10% of students Exceeds	33	3. 33	3. 94.3%	3. Exceeds Expectation			
(DM)	Expectation.		4. 35	4. 100%	4. Exceeds Expectation			
Measure 1b: SASM	At least 85% of students		1. 37	1. 92.5%	1. Exceeds Expectation			
3910 Reflection Paper	Meet Expectation and 10%		2. 40	2. 100%	2. Exceeds Expectation			
(written) (DM)	of students Exceeds	40	3. 40	3. 100%	3. Exceeds Expectation			
	Expectation.		4. 40	4. 100%	Exceeds Expectation			
			5. 25	5. 62.5%	5. Does Not Meet Expectation			
Measure 2: BSM Exit	At least 85% of survey							
Survey (IM)	responses indicate	75	75	100%	Exceeds Expectation			
	Moderately Improved or	73	13	100 70	Exceeds Expectation			
	above.							
SLO 7: <i>Inclusive Perspect</i>	ctive: Our students will be able	to lead and coll	laborate with pe	ople of different	backgrounds to form new			
sports business ideas, stra	tegies and conclusions.							
Measure 1: SASM 4000	At least 85% of students		1. 15	1. 93.8%	1. Exceeds Expectation			
Hot Topic Presentation	Meet Expectation and 10%		2. 13	2. 81.3%	2. Does Not Meet Expectation			
(DM)	of students Exceeds	16	3. 16	3. 100%	3. Exceeds Expectation			
, í	Expectation.		4. 16	4. 100%	4. Exceeds Expectation			
			5. 15	5. 93.8%	Exceeds Expectation			
Measure 2: BSM Exit	At least 85% of survey							
Survey (IM)	responses indicate	75	75	100%	Europedo Europedodion			
	Moderately Improved or	/5	75	100%	Exceeds Expectation			
	above.							

2022-23 MAA Student Learning Outcomes Matrix

Identify Each Student Learning Outcome and Measurement Tool(s)	Identify Benchmark	Total Number of Students Observed	Total Number of Students Meeting Expectation	Assessment Results: Percentage of Students Meeting Expectation	Assessment Results: Does Not Meet Expectation Meets Expectation Exceeds Expectation Insufficient Data
SLO 1: Interscholastic S	port Law: Our students will be	able to summar	rize and discuss		challenges facing IAA.
Measure 1: SASM 6351	At least 85% of students		1. 20	1. 95.2%	1. Exceeds Expectation
Module 1 Challenge	earn a quiz score of 85% or	21	2. 21	2. 100%	2. Exceeds Expectation
(DM)	above.		3. 21	3. 100%	3. Exceeds Expectation
Measure 2: MAA Exit	At least 85% of survey				
Survey (IM)	responses indicate Moderately Improved or above.	16	16	100%	Exceeds Expectation
SLO 2: <i>Interscholastic S</i> ₁ facilities and events.	port Risk Management: Our st	udents will be al	ole to develop a	plan to manage	risks associated with sport
Measure 1: SASM 6351	At least 85% of students		1. 19	1. 90.5%	Exceeds Expectation
Module 2 Challenge	Meet Expectation and 10%	21	2. 19	2. 90.5%	2. Exceeds Expectation
(DM)	of students Exceeds	21	3. 21	3. 100%	3. Exceeds Expectation
, ,	Expectation.		4. 20	4. 95.2%	4. Exceeds Expectation
Measure 2: MAA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or	16	16	100%	Exceeds Expectation
SI O 2. Integral alastic S	above.	vill baablatada	vvolom o mlom to	manulant and mula	liaire en intenselectio
athletic program and a m	port Marketing: Our students vajor interscholastic sport event				
Measure 1: SASM	At least 85% of students		1. 44	1. 97.8%	1. Exceeds Expectation
6355 Final Project	Meet Expectation and	45	2. 32	2. 71.1%	2. Does Not Meet Expectation
(DM)	10% of students Exceeds		3. 42	3. 93.3%	3. Exceeds Expectation 4. Exceeds Expectation
Measure 2: MAA Exit	Expectation. At least 85% of survey		4. 42	4. 93.3%	4. Execus Expectation
Survey (IM)	responses indicate Moderately Improved or	16	16	100%	Exceeds Expectation
	above.	11 11		1 1 1	
-	port Finance: Our students wil	l be able to anal	yze an interscho	plastic sport bud	get and propose a plan to
increase the revenue side Measure 1: SASM 6353	At least 85% of students		1. 54	1. 78.3%	
Module 4 Challenge	Meet Expectation and 10%		2. 51	1. 78.3% 2. 73.9%	1. Does Not Meet Expectation 2. Does Not Meet Expectation
(DM)	of students Exceeds	69	3. 62	2. 73.9% 3. 89. 9%	3. Meets Expectation
(D1/1)	Expectation.		4. 63	4. 91.3%	4. Exceeds Expectation
Measure 2: MAA Exit	At least 85% of survey				-
Survey (IM)	responses indicate Moderately Improved or	16	16	100%	Exceeds Expectation
CI O F. I . I I	above.	1 1111	[• .	
-	port Human Resources: Our st		DIE TO CONSTRUCT	an appropriate p	process for niring and
Measure 1: SASM 6354	scholastic athletic coaching sta At least 85% of students	11.	1. 68	1. 100%	1 Engel English
Module 4 Challenge	Meet Expectation and 10%		2. 68	2. 100%	Exceeds Expectation Exceeds Expectation
(DM)	of students Exceeds	68	3. 68	2. 100% 3. 100%	3. Exceeds Expectation
(DM)	Expectation.		4. 68	4. 100%	4. Exceeds Expectation
Measure 2: MAA Exit	At least 85% of survey		00	1. 100/0	
Survey (IM)	responses indicate Moderately Improved or	16	16	100%	Exceeds Expectation
SLO 6: Interscholastic S	responses indicate	will be able to	identify all appr		_

1 CACM (220	A . 1 0.50/ . C 1						
Measure 1: SASM 6330	At least 85% of students		1.8	1. 44.4%	1. Does Not Meet Expectation		
TBD (DM)	Meet Expectation and 10%	18	2. 16	2. 88.9%	2. Meets Expectation		
	of students Exceeds	10	3. 16	3. 88.9%	3. Meets Expectation		
	Expectation.		3.10	2. 00.270	1		
Measure 2: MAA Exit	At least 85% of survey						
Survey (IM)	responses indicate	16	16	100%	Exceeds Expectation		
	Moderately Improved or	10	10	100 70	Exceeds Expectation		
	above.						
SLO 7: Interscholastic A	thletic Leadership: Our studen	ts will be able to	articulate their	r personal leader	ship styles and philosophies		
	ates to leading a successful inte			•			
Measure 1: SASM 6356	At least 85% of students			1 1000/			
Final Project (DM)	Meet Expectation and 10%		1. 39	1. 100%	1. Exceeds Expectation		
	of students Exceeds	39	2. 39	2. 100%	2. Exceeds Expectation		
	Expectation.		3. 39	3. 100%	3. Exceeds Expectation		
Measure 2: MAA Exit	At least 85% of survey						
Survey (IM)	responses indicate						
	Moderately Improved or	16	16	100%	Exceeds Expectation		
	above.						
SLO 8: Professional Con	SLO 8: <i>Professional Communication</i> : Our students will be able to develop and deliver multi-mode communications that convey a						
	e unique needs of different aud		lop und den ver	matti mode con	minumentons that convey a		
Measure 1a: SASM	At least 85% of students	ionoes.	1, 13	1. 100%	1 E1-E		
6390 Portfolio	Meet Expectation and		2. 13	2. 100%	1. Exceeds Expectation 2. Exceeds Expectation		
Presentation (oral)	10% of students Exceeds		3. 13	3. 100%	3. Exceeds Expectation		
(DM)	Expectation.	13	4. 13	4. 100%	4. Exceeds Expectation		
(DM)	Expectation.		5. 13	5. 100%	5. Exceeds Expectation		
			6. 13	6. 100%	6. Exceeds Expectation		
M 11. CACM	A + 1 + 950/ - 6 - + - 1 + -				_		
Measure 1b: SASM	At least 85% of students		1. 55	1. 79.7%	1. Does Not Meet Expectation		
6353 Module 3	Meet Expectation and 10%		2. 57	2. 82.6%	2. Does Not Meet Expectation		
Challenge (written)	of students Exceeds	69	3. 52	3. 75.4%	3. Does Not Meet Expectation		
(DM)	Expectation.		4. 38	4. 55.1%	4. Does Not Exceed Expectation		
			5. 69	5. 100%	5. Exceeds Expectation		
			6. 56	6. 81.2%	6. Does Not Meet Expectation		
Measure 2: MAA Exit	At least 85% of survey						
Survey (IM)	responses indicate	16	16	100%	Exceeds Expectation		
	Moderately Improved or	10	10	100 /0	Execus Expectation		
	above.						

2022-23 MSA Student Learning Outcomes Matrix

	2022 25 Mish Stu		5 0 4100		
Identify Each Student Learning Outcome and Measurement Tool(s)	Identify Benchmark	Total Number of Students Observed	Total Number of Students Meeting Expectation	Assessment Results: Percentage of Students Meeting Expectation	Assessment Results: Does Not Meet Expectation Meets Expectation Exceeds Expectation Insufficient Data
-	d Event Management: Our stud	lents will be abl	e to deliver solu		ve operations of sport facilities
and events.					
Measure 1: SASM 6480	At least 85% of students		1. 32	1. 100%	1. Exceeds Expectation
Resource Allocation	Meet Expectation and 10%	32	2. 32	2. 100%	2. Exceeds Expectation
Paper (DM)	of students Exceeds	32	3. 32	3. 100%	3. Exceeds Expectation
	Expectation.		4. 28	4. 87.5%	4. Exceeds Expectation
Measure 2: MSA Exit	At least 85% of survey		-		
Survey (IM)	responses indicate Moderately Improved or above.	25	23	92.0%	Exceeds Expectation
SLO 2: Sport Governance		e able to integr	ate various spor	t governance str	uctures with legal implications
	g and policy development.	e dole to linegr	ace various sport	50 vermance su	actures with regar implications
Measure 1: BUSL 5650	At least 85% of students				
Legal Research Paper	Meet Expectation and 10%		1. 31	1. 93.9%	1. Exceeds Expectation
	of students Exceeds	33	2. 33	2. 100%	2. Exceeds Expectation
(DM)			3. 31	3. 93.9%	3. Exceeds Expectation
35 350 5 3	Expectation.				_
Measure 2: MSA Exit	At least 85% of survey				
Survey (IM)	responses indicate	25	23	92.0%	Exceeds Expectation
	Moderately Improved or	25) 2. 0 / 0	Dacceus Expectation
	above.				
SLO 3: Sport Revenue G	eneration and Strategies: Our	students will be	able to generate	revenue using	advanced sports marketing,
finance and sales strategic	es.				
Measure 1: SASM	At least 85% of students		1.24	1 1000/	
6550 Product	Meet Expectation and		1. 34	1. 100%	1. Exceeds Expectation
Marketing Plan (DM)	10% of students Exceeds	34	2. 34	2. 100%	2. Exceeds Expectation
True needing 1 min (27/1)	Expectation.		3. 34	3. 100%	3. Exceeds Expectation
Measure 2: MSA Exit	At least 85% of survey				
Survey (IM)	responses indicate Moderately Improved or above.	25	18	72.0%	Does Not Meet Expectation
SLO 4: Sports Research:	Our students will be able to co	onstruct research	instruments to	validate or fore	cast data outcomes that can
solve sports business prol			1 1110 11 10111 11 11 10		
Measure 1: SASM 6800	At least 85% of students		1. 34	1. 97.1%	Exceeds Expectation
Final Research Project	Meet Expectation and 10%		2. 35	2. 100%	2. Exceeds Expectation
(DM)	of students Exceeds	35	3. 34	3. 97.1%	3. Exceeds Expectation
(DWI)	Expectation.		4. 35	4. 100%	4. Meets Expectation
Measure 2: MSA Exit	At least 85% of survey		7. 33	4. 10070	
Survey (IM)	responses indicate	25	23	92.0%	Exceeds Expectation
	Moderately Improved or				_
CLOS D C : 10	above.	1 11 . 1	1 111	1,. 1	
	nmunication: Our students will		op and deliver	multi-mode con	nmunications that convey a
	unique needs of different aud	iences.		4.0=::::	
Measure 1a: SASM	At least 85% of students		1. 34	1. 97.1%	 Exceeds Expectation
6480 High Impact	Meet Expectation and 10%	35	2. 34	2. 97.1%	2. Exceeds Expectation
Presentation (oral)	of students Exceeds	33	3. 33	3. 94.3%	3. Exceeds Expectation
(DM)	Expectation.		4. 31	4. 88.6%	4. Meets Expectation
Measure 1b: SASM	At least 85% of students		1.35	1. 100%	1. Exceeds Expectation
6990 Capstone	Meet Expectation and		2.35	2. 100%	2. Exceeds Expectation
Research Written	10% of students Exceeds	35	3.35	3. 100%	3. Exceeds Expectation
Reflection (written)	Expectation.		4. 35	4. 100%	4. Exceeds Expectation
(DM)			5. 35	5. 100%	5. Exceeds Expectation
(22.12)	1		3.00	2. 100/0	<u> </u>

			6. 35	6. 100%	6. Exceeds Expectation	
Measure 2: MSA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	25	25	100%	Exceeds Expectation	
	SLO 6: <i>Inclusive Leadership</i> : Our students will be able to lead and collaborate with people of different backgrounds to form new sports business ideas, strategies and decisions.					
Measure 1: SASM 5000 Diversity Project (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	34	1. 33 2. 33 3. 33	1. 97.1% 2. 97.1% 3. 97.1%	Exceeds Expectation Exceeds Expectation Exceeds Expectation	
Measure 2: MSA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	25	24	96.0%	Exceeds Expectation	

2022-23 PMSA Student Learning Outcomes Matrix

Identify Each Student Learning Outcome and Measurement Tool(s)	Identify Benchmark	Total Number of Students Observed	Total Number of Students Meeting Expectation	Assessment Results: Percentage of Students Meeting Expectation	Assessment Results: Does Not Meet Expectation Meets Expectation Exceeds Expectation Insufficient Data
and events.	d Event Management: Our stud	dents will be abl	e to deliver solu	tions for effecti	ve operations of sport facilities
Measure 1: SASM 6480 Resource Allocation Paper (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds	23	1. 23 2. 23 3. 20	1. 100% 2. 100% 3. 87.0%	Exceeds Expectation Exceeds Expectation Exceeds Expectation
Measure 2: PMSA	Expectation. At least 85% of survey		4. 21	4. 91.3%	4. Exceeds Expectation
Exit Survey (IM)	responses indicate Moderately Improved or above.	16	12	75.0%	Does Not Meet Expectation
to inform decision-makin	ee and Law: Our students will be g and policy development.	be able to integra	ate various sport	governance str	uctures with legal implications
Measure 1: SASM 6260 Module 2 Policy VoiceThread (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	19	1. 19 2. 19 3. 19	1. 100% 2. 100% 3. 100%	Exceeds Expectation Exceeds Expectation Exceeds Expectation
Measure 2: PMSA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	16	15	93.8%	Exceeds Expectation
SLO 3: <i>Sport Revenue Go</i> finance and sales strategic	eneration and Strategies: Our ses.	students will be	able to generate	e revenue using	advanced sports marketing,
Measure 1: SASM 6585 Developing Loyal Fans Application (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	24	1. 24 2. 23 3. 22	1. 100% 2. 95.8% 3. 91.7%	Exceeds Expectation Exceeds Expectation Exceeds Expectation
Measure 2: PMSA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	16	13	81.3%	Does Not Meet Expectation
SLO 4: <i>Sports Research</i> : solve sports business prob	Our students will be able to coblems.	onstruct research	n instruments to	validate or fore	cast data outcomes that can
Measure 1: SASM 6800 Final Research Project (DM)	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	19	1. 19 2. 19 3. 19 4. 19	1. 100% 2. 100% 3. 100% 4. 100%	Exceeds Expectation Exceeds Expectation Exceeds Expectation Exceed Expectation
Measure 2: PMSA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	16	13	81.3%	Does Not Meet Expectation
	nmunication: Our students will unique needs of different aud		elop and deliver	multi-mode con	nmunications that convey a
Measure 1a: SASM 6100 Leadership Manifesto VoiceThread	At least 85% of students Meet Expectation and 10% of students Exceeds	19	1. 19 2. 13 3. 7	1. 100% 2. 68.4% 3. 36.8%	Exceeds Expectation Does Not Meet Expectation Does Not Meet Expectation Does Not Meet Expectation
(oral) (DM) Measure 1b: SASM 6990 Business Case Executive Summary	Expectation. At least 85% of students Meet Expectation and 10% of students Exceeds	19	4. 16 1. 19 2. 19 3. 19	4. 84.2 1. 100% 2. 100% 3. 100%	1. Exceeds Expectation 2. Exceeds Expectation 3. Exceeds Expectation
(written) (DM)	Expectation.		4. 19 5. 24	4. 100% 5. 100%	4. Exceeds Expectation 5. Exceeds Expectation

Measure 2: PMSA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	16	14	87.5%	Meets Expectation
	ship: Our students will be able	to lead and colla	aborate with pe	ople of different	backgrounds to form new
sports business ideas, stra	tegies and decisions.				
Measure 1: SASM 6670 Module 4 Diversity Blog	At least 85% of students Meet Expectation and 10% of students Exceeds Expectation.	24	1. 24 2. 24 3. 24	1. 100% 2. 100% 3. 100%	Exceeds Expectation Exceeds Expectation Exceeds Expectation
Measure 2: PMSA Exit Survey (IM)	At least 85% of survey responses indicate Moderately Improved or above.	16	15	93.8%	Exceeds Expectation

2021-22 Program-Level Operational Effectiveness Goals Matrix

2021-22 110	gram-Level Opera	ational Effectiveness Goals	Matrix
Identify Each Operational Effectiveness Goal and Measurement Tool(s) Identify the Benchmark (e.g., 80% will achieve a rating of 5)		Data Summary	Assessment Results: Does not Meet Expectation Meets expectation Exceeds expectation Insufficient data
OEG 1: The Bobcat Student Experi	ience: The Department of S	ports Administration will create or enha	ance experiential learning
		aring students for gainful employment.	1
Measure 1: The Department of Sports Administration will sponsor at least one experiential learning opportunity per degree program each academic year.	100% completion rate, approved by department chair and/or program director(s)	100% completion Experiential learning opportunities are described in Appendices B-G .	Exceeds Expectation
		100% completion of Sports Administration will be intention	
recruit high quality students who me retention, and work to assist in secu		sports industry in all programs, develop r paths to graduate school.	o a culture conducive to
Measure 1: The Department of Sports Administration will recruit students through a variety of presentations, events and/or partnerships.	Meets Expectation of department chair and/or program director(s)	Recruitment efforts and events were both virtual and face-to-face. The College of Business anticipates the largest incoming freshmen class in the past decade for the second consecutive year.	Meets Expectation
Measure 2: The Department of Sports Administration will implement strategies and initiatives by the checkpoints outlined in the Recruitment and Retention section of the DSA Diversity, Equity, and Inclusion Strategic Plan (see Appendix F).	Meets Expectation of department chair and/or program director(s)	The Recruitment and Retention goals are ongoing efforts.	Meets Expectation
		nistration will improve engagement wit	h our powerful alumni
network as well as expand our conn	ections within the industry.		
Measure 1: Each degree program will solicit feedback from an alumni advisory board at least once a year.	Meets Expectation of department chair, program director(s) and/or center director	Each graduate program's alumni advisory board met at least once during the 2022-23 AY. Due to internal restructuring, the undergraduate alumni advisory board is scheduled to relaunch in the 2023-24 AY as part of a combined BSM, MSA and PMSA alumni advisory board.	Meets Expectation
Measure 2: The Department of Sports Administration will engage alumni through a variety of activities to enhance the student experience.	Meets Expectation of department chair, program director(s) and/or center director	Alumni engagement has increased with the use of virtual platforms like Microsoft Teams or Zoom, in addition to in-person offerings. Additional details are included in Appendix G .	Meets Expectation
		Administration will continue to be a lea	nder in innovative curriculum
development and delivery methodol			
Measure 1: Each program director (or designee) will review annual assessment data with faculty teaching in the program preceding the new academic year.	100% completion rate, by department chair and/or program director(s) and/or COSMA director	Each program director is scheduled to review their respective program's assessment data in August 2023.	Meets Expectation
Measure 2: Each program director will lead a	100% completion rate, by department chair	The PMSA will launch their new curriculum in August 2023 and rebranded the degree name to OMSA (Online Masters in Sports	Meets Expectation

comprehensive curriculum review at least every 5-7 years.	and/or program director(s)	Administration). The MSA program's comprehensive curriculum review is in progress and should receive approvals during the 2023-24 AY.				
OEG 5: Faculty Excellence: The Department of Sports Administration faculty will embrace a culture of continuous personal improvement, working to use professional development to augment the greater good of the unit.						
Measure 1: Each full-time faculty member will complete an annual faculty development plan by October 1.	100% completion rate, approved by department chair	100% completion	Meets Expectation			
Measure 2: Each full-time faculty member will meet with the department chair at least once a year to discuss individual development opportunities.	100% completion rate, approved by department chair	100% completion	Meets Expectation			