

## Clark State Community College – Ohio University Plan

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### Bachelor of Applied Human and Consumer Services in Customer Service Leadership Pathway

The Customer Service Leadership major leads to a Bachelor of Applied Human and Consumer Sciences. This is a bachelor completion degree, appropriate for students who have earned an associate's or technical degree and/or at least 60 semester hours at an accredited institution. This degree can provide advancement opportunities in many different fields such as hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology. Students have also used this degree as a stepping-stone into graduate programs. This degree focuses on employer-to-customer and employee-to-employee relationships. The key customer service leadership concepts such as empathy, emotional intelligence, communication and awareness are applied in a variety of industries.

#### **Online Convenience. Ohio University Quality.**

- A flexible degree that allows students to attend full-time or part-time.
  - Competitively priced e-campus rates.
  - Quality online courses with concepts that can be applied to diverse work settings.
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### Admission Requirements

- Completed associate degree from a regionally accredited college or university or 60 or more semester hours.
- Combined 2.0 gpa from all prior college-level coursework.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended

#### **Application Information**

Apply [online](#) (\$25 non-refundable application fee due at application)

#### **Submit all college-level transcripts to:**

Undergraduate Admissions  
Ohio University  
Chubb Hall 120  
1 Ohio University Drive  
Athens, OH 45701

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### Ohio University Contact Information

**Wanda Gandy**

[gandy@ohio.edu](mailto:gandy@ohio.edu)

740.597.7993

**E-mail general questions to**

[transfer@ohio.edu](mailto:transfer@ohio.edu)

**For more information on the partnership**

With Clark State Community College, visit <https://www.ohio.edu/clarkstate>



OHIO  
UNIVERSITY

Undergraduate Admissions  
Chubb Hall 120  
1 Ohio University Drive  
Athens OH 45701-2979

T: 740.593.4100  
[www.ohio.edu](http://www.ohio.edu)

## Degree Requirements

To qualify for the Bachelors of Applied Human and Consumer Sciences in Customer Service Leadership major, a student must have completed all Ohio University graduation requirements: general education, College, major, minor, and residency. Students must complete minimum of 30 semester credit hours of Ohio University credit; **elective hours may be required**; minimum of 50% of the major course requirements at Ohio University; and total hours for graduation (120 semester hours) with a 2.0 gpa.

### Tier I General Education Requirements

#### Courses completed through Clark State or OHIO online

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Clark State Course Number
Tier I English Composition (1E)	[ENG 1510]	[ENGL 1111]
Tier I Quantitative Skills (1M)	Any Tier I Math Course	Any Tier I Math Course
Tier I Junior Composition (1J) (OHIO Online only)	CONS 3450J	

### Tier II General Education Requirements

#### Courses completed through Clark State or OHIO online

#### Complete 21 semester hours with a minimum of 2 credit hours in each of the 6 areas

General education requirement courses that may also satisfy program requirements are inside brackets.

Courses marked with an asterisk (\*) will default to count towards 2HL, but may satisfy 2CP requirements. Please work with the student services office within the academic college to make adjustments, if necessary.

OHIO Course Name	OHIO Course Number	Clark State Course Number
Choose one of the following Applied Science & Math courses (2AS):	Work with Academic Advisor for appropriate course selection	BIO 1110, BIO 1131; GLG 1133; MLT 2130 and MLT 2135; MTH 2100, MTH 2200, MTH 2220
Choose one of the following Cross-Cultural Perspectives courses (2CP) (Reference General Education Equivalency Guide for approved language options):	Work with Academic Advisor for appropriate course selection	GEO 2200; HST 1110*, HST 1120*; SPN 2111, SPN 2112
Choose one of the following Fine Arts courses (2FA):	Work with Academic Advisor for appropriate course selection	ART 1001, ART 1002, ART 1300; MUS 1130, THE 1130, THE 1133, THE 2201
Choose one of the following Humanities & Literature courses (2HL):	Work with Academic Advisor for appropriate course selection	[COM 1120]; ENG 2300; HST 1110*, HST 1120*; [PHL 2100]
Choose one of the following Natural Sciences courses (2NS):	Work with Academic Advisor for appropriate course selection	BIO 1510, BIO 1520, BIO 2121, BIO 2122; CHM 1150, CHM 1160, CHM 1210, CHM 1220; GEO 1400; GLG 1131; MLT 1140 and MLT 1145; PHY 1100, PHY 1501, PHY 1502, PHY 2501, PHY 2502
Choose one of the following Social Sciences courses (2SS):	Work with Academic Advisor for appropriate course selection	MGT 1120; COM 1130; ECO 2210, ECO 2220; GEO 1100; HST 1210, HST 1220; PLS 1100, PLS 1300; PSY 1111; SOC 1110, SOC 2230; SWK 1100



## Customer Service Majors Courses

Choose no more than 3 total courses at Clark State Community College

### Customer Service Core

Complete all of the following courses through OHIO Online with a 2.0 or better overall GPA

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Clark State Course Number
Families as Consumers in Global Communities (CONS 2500 will satisfy 2SS requirement)	[CONS 2500]	
Human Resources for Customer Service Professions	CONS 3100	
Career Development for Customer Service Professions;	CONS 3890 or RFPD 3890	
Workshop in Customer Service ; Principles of Customer Service	CONS 4953 or CONS 3250	
Internship	CONS 4915 or RHT 4920 or RFPD 4910	

### Additional Requirements

Complete all of the following courses through Clark State or OHIO Online

OHIO Course Name	OHIO Course Number	Clark State Course Number
Diversity (choose two)	AAS 1060, AAS 1100, AAS 2100, [COMS 1030], COMS 2050, COMS 2060, COMS 4060, COMS 4100, COMS 4110, COMS 4200, PSY 3440, RFPD 1100, T3 4772, WGSS 1000	[COM 1120], COM 1110
Ethics (choose two)	[PHIL 1300], PHIL 2400, PHIL 3550, RFPD 4800	[PHIL 2100]
Leadership and Organization (choose two)	COMS 4050, MKT 2400, MKT 2020, MGT 2000, T3 4725	MGT 2000, MKT 1120
Tier III General Education Requirement (T3)	T3 4725 or T3 4772 or T3 4925 or RFPD 4800	
Complete at least 30 hours at the 3000- or 4000-level	Work with Academic Advisor for appropriate course selection	

The information on this guide is based off of the catalog requirements posted in the 2019-2020 Ohio University catalog and related Clark State Community College equivalents as of the Last Updated date. All information is subject to change without notice. Students are responsible for tracking their degree completion on their DARS and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with CPM/Advisor to discuss course selection based on offered options.

Last Updated: 8/2/2019

