

Columbus State Community College – Ohio University Plan

Bachelor of Applied Human and Consumer Sciences in Customer Service Leadership Pathway

The Customer Service Leadership major leads to a Bachelor of Applied Human and Consumer Sciences. This is an ideal degree to help further advance your education and advance your career. This degree can provide advancement opportunities in many different fields such as hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology. Students have also used this degree as a stepping-stone into graduate programs. This degree focuses on employer-to-customer and employee-to-employee relationships. The key customer service leadership concepts such as empathy, emotional intelligence, communication, and awareness are applied in a variety of industries.

Online Convenience. Ohio University Quality.

- A flexible degree that allows students to attend full-time or part-time.
 - Competitively priced OHIO Online rates.
 - Quality online courses with concepts that can be applied to diverse work settings.
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Admission Requirements

- No additional requirements beyond University admission requirements for freshman or transfer admission.
- Transfer applicants must have a cumulative grade-point average of 2.0 or higher from all institutions previously attended to be considered for admission.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended. If you have completed fewer than 20 semester hours or 30 quarter hours of university or college coursework, you must also submit your high school transcript for evaluation.

Application Information

[Apply online](#) (\$25 non-refundable application fee due at application)

Submit all college-level transcripts to:

Undergraduate Admissions
Ohio University
Chubb Hall 120
1 Ohio University Drive
Athens, OH 45701

Ohio University Contact Information

Undergraduate Admissions

740.593.4100

E-mail general questions to

transfer@ohio.edu

For more information on the partnership with Columbus State Community College, visit www.ohio.edu/csc

Degree Requirements

To qualify for the Bachelor of Applied Human and Consumer Sciences in Customer Service Leadership degree, a student must have completed all Ohio University graduation requirements: general education, College, major, minor, and residency. Students must earn a minimum of 30 semester hours of Ohio University credit, complete a minimum of 50% of the major course requirements at Ohio University, and complete a minimum of 120 total semester hours for graduation with a 2.0 GPA (elective hours may be required).



OHIO
UNIVERSITY

Undergraduate Admissions
Chubb Hall 120
1 Ohio University Drive
Athens OH 45701-2979

T: 740.593.4100
www.ohio.edu

Ohio University BRICKS General Education Requirements

BRICKS is Ohio University's general education program, and requirements must be fulfilled by all baccalaureate degree students. BRICKS includes a minimum of 38 credit hours across five categories: Foundations, Pillars, Arches, Bridges, and Capstone. Courses used to satisfy BRICKS requirements may be completed through Columbus State or OHIO Online. The table below lists Columbus State Community College courses that have direct course equivalencies at Ohio University which meet BRICKS requirements. General education courses that may also satisfy program requirements are inside brackets. HIST courses marked with an asterisk (*) will automatically equate to fill Pillars Humanities Texts and Contexts, but may alternately equate to fill Pillars Social and Behavioral Sciences. Work with your academic advisor to make adjustments.

OHIO BRICKS Requirement	Columbus State Course Numbers
FOUNDATIONS - Take one course from each listed category	
Written Communication	ENGL 1100, ENGL 1101
Advanced Writing	COMM 2200; ENGL 2367, ENGL 2567, ENGL 2667, ENGL 2767
Quantitative Reasoning	MATH 1122, MATH 1123, MATH 1125, MATH 1130, MATH 1131, MATH 1146, MATH 1148, MATH 1149, MATH 1150, MATH 1152, MATH 1172; PHIL 1150; STAT 1350, STAT 2430
Intercultural Explorations	ANTH 2202; COMM 2201; ENGL 2274; GEOG 2200, GEOG 2750; HIST 111*, HIST 1112
PILLARS - Take one course from each listed category (minimum 3 credits each)	
Humanities: Texts and Contexts	CLAS 1222; ENGL 2200, ENGL 2201, ENGL 2202, ENGL 2274, ENGL 2290, ENGL 2291; HIST 1111*, HIST 1112*; PHIL 1101, PHIL 1130
Humanities: Arts	DDG 1525; HART 1201, HART 1202; MUS 1251
Natural Sciences	BIO 1107, BIO 1111, BIO 1112, BIO 1113, BIO 1114, BIO 1121, BIO 2010, BIO 2215, BIO 2300 and BIO 2301; CHEM 1111, CHEM 1112, CHEM 1171, CHEM 1172; GEOG 2300; GEOL 1121; PHYS 1250, PHYS 1251
Social or Behavioral Sciences	ECON 2200, ECON 2201; GEOG 2400; HIST 1111*, HIST 1112*, HIST 1151, HIST 1152, HIST 2223; POLS 1100, POLS 1200, POLS 1300; PSY 1100; SOC 1101
ARCHES - Take one course from each listed category (minimum 3 credits each)	
Constructed World	MATH 1126, MATH 1151; PHIL 2270; STAT 1450
Natural World	ANTH 2200; ASTR 1161; BIO 1122, BIO 2300 and BIO 2301; CHEM 1171 and CHEM 1172, CHEM 1172; PHYS 1201, PHYS 1251
Connected World	ANTH 2201; ANTH 2202; BIO 1127; GEOG 2200, GEOG 2750; PSY 2261, PSY 2325, PSY 2331, PSY 2340, PSY 2530; SOC 2202, SOC 2209, SOC 2330
BRIDGES - Take one course from each listed category (minimum 1 credit each)	
Speaking and Listening	COMM 1105; SES 2415
Ethics and Reasoning	BGMT 1101, COMM 1105
Diversity and Practice	COMM 1105; SHS 2230
Learning and Doing	MLT 2900; SAHS 2251; SES 2950; THEA 1180, THEA 2205
CAPSTONE - Minimum 2 credits (no current equivalencies)	

BRICKS and the Ohio Transfer 36

Students who complete the minimum requirements of the Ohio Transfer 36 (OT36, formerly the Ohio Transfer Module) at another college or university prior to enrollment in a degree-seeking program at Ohio University will receive transfer credit equivalent to fulfilling Ohio University's BRICKS general education requirements in Foundations (excluding the Advanced Writing component, which requires completion of TME 002 Second Writing), Pillars, and Arches. If you have not completed the OT36, your courses will be evaluated on a course-by-course basis and will apply toward general education requirements as appropriate.



Customer Service Major Courses

Choose no more than 3 total courses at Columbus State Community College

Customer Service Core

Complete all of the following courses through OHIO Online with a 2.0 or better overall GPA

General education requirement courses that may also satisfy program requirements are inside brackets.

OHIO Course Name	OHIO Course Number	Columbus State Course Number
Families as Consumers in Global Communities	[CONS 2500]	
Human Resources for Customer Service Leadership Professionals	CONS 3100	
Principles of Customer Service	CONS 3250	
Writing in Human and Consumer Sciences	[CONS 3450J]	
Career Development for Customer Service Professionals	CONS 3890	
Internship: Customer Service Leadership	[CONS 4915]	
Leadership in Customer Service	[T3 4925]	

Additional Requirements

Complete all of the following courses through Columbus State or OHIO Online

OHIO Course Name	OHIO Course Number	Columbus State Course Number
Diversity (choose two)	COMS 2060, COMS 3060, COMS 3250, COMS 3420, COMS 4100, EDCE 1100, EDCE 4400, PSY 3440, TAS 3110	COMM 2232
Leadership and Organization (choose two)	EDCE 4980, IHS 4200, MGT 2000, RHT 3620, RHT 4850, SAM 3020, [T3 4725], TAS 4040, TAS 4110	BMGT 1111
Complete at least 30 hours at the 3000- or 4000-level	Work with Academic Advisor for appropriate course selection	

Disclaimer:

The information on this guide is based on the catalog requirements posted in the 2023-2024 Ohio University catalog and related Columbus State Community College equivalents as of the Last Updated date. All information is subject to change without notice. Students must complete a minimum of 120 total semester hours, are responsible for tracking their degree completion on their DARS, and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with an advisor to discuss course selection based on offered options.

Last Updated: 07/10/2023



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