Ohio University
Bachelor of Applied Human and Consumer Sciences in Customer Service

The Customer Service major leads to a Bachelor of Applied Human and Consumer Sciences. This is a bachelor completion degree, appropriate for students who have earned an associate’s or technical degree and/or at least 60 semester hours at an accredited institution. Fields including, but not limited to, retail, hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology are appropriate for this bachelor completion degree.

Online Convenience. Ohio University Quality.

- Review study materials and submit assignments online.
- Learn from distinguished professors.
- Progress through the degree in consultation with an Ohio University academic advisor.

Admission Requirements

- Conferred associate degree from a regionally accredited college or university or 90 or more quarter hours or 60 or more semester hours.
- Combined 2.0 gpa from all prior college-level coursework.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended.

Application Information

Apply online: https://www.applyweb.com/ohiolife/ for the online program ($25 non-refundable application fee due at application) or https://www.ohio.edu/admissions/apply/index.cfm for Athens campus program ($50 non-refundable application fee due at application)

Submit all college-level transcripts to:
Undergraduate Admissions
1 Ohio University
120 Chubb Hall
Athens, OH 45701

Ohio University Contact Information

Veronica Hiner, hiner@ohio.edu
614.284.0576

Email general questions to ccpartners@ohio.edu

For more information on the partnership with Washington State Community College, visit https://www.ohio.edu/wscc.
Audit Sheet for the Bachelor's of Applied Human and Consumer Sciences
Associate Degree Required

To qualify for the Bachelor's of Applied Human and Consumer Sciences in Customer Service major, a student must have completed all Ohio University graduation requirements: general education, College, major, and residency. Students must complete a minimum of 30 semester credit hours of Ohio University credit; elective hours may be required; minimum of 50% of the major course requirements at Ohio University; and total hours for graduation (120 semester hours) with a 2.0 GPA.

**Customer Service Requirements**: completed between community college and OHIO courses

6 Customer Service Core Courses (C) *(All offered online)*

2 Minimum Diversity and Communication Courses (D)

1 Minimum Ethics Course (E)

2 Minimum Leadership and Organization Courses (L)

### Washington State Community College Courses

<table>
<thead>
<tr>
<th>Tier I: 1E and 1M</th>
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<tbody>
<tr>
<td>ENGL 1510 or 151H (OHIO ENG 1510)</td>
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* Any Tier I Math Course*

*See General Education Equivalency Guide for Tier I Math Course Options*

<table>
<thead>
<tr>
<th>Tier II: Complete 21 semester hours with a minimum of 2 credit hours in each of the 6 areas.</th>
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<tbody>
<tr>
<td>□ 2AS: Applied Science &amp; Math</td>
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<tr>
<td>BIOL 1510, 21110+211L, 2550; ENGR 1010; GEOL 2310; HLTH 1100; MATH 2260, 2263, 2264, 2265</td>
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<tr>
<td>□ 2CP: Cross-Cultural Perspectives</td>
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<tr>
<td>ANTH 1510; HIST 1010, 1020; SPAN 2110, 2130</td>
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<tr>
<td>□ 2FA: Fine Arts</td>
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<tr>
<td>ARTS 1000, 2010, 2020; MUSC 1200</td>
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<tr>
<td>□ 2HL: Humanities &amp; Literature</td>
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<tr>
<td>HIST 1010, 1020; HUMN 1300; PHIL 1010, 1300; SPCH 1510</td>
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<tr>
<td>□ 2NS: Natural Sciences</td>
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<tr>
<td>□ 2SS: Social Sciences</td>
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<tr>
<td>ECDV 1020; ECON 2120, 2130; GEOG 1210; HIST 2110, 2120; POLS 1010; PSYC 1010; SOCI 1010, 2010; SOSV 1110</td>
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<tr>
<th>Customer Service Coursework:</th>
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<tbody>
<tr>
<td>□ SPCH 1510 (OHIO COMS 1030) D</td>
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<tr>
<td>□ SPCH 2060 (OHIO COMS 2060) D</td>
</tr>
<tr>
<td>□ SOCI 2500 (OHIO COMS 4100) D</td>
</tr>
<tr>
<td>□ PHIL 1300 (OHIO PHIL 1300) E</td>
</tr>
<tr>
<td>□ MKTG 2510 (OHIO MKT 2020) L</td>
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***Selecting more than three courses may require elective hours at OHIO.***

### Ohio University Online Courses

<table>
<thead>
<tr>
<th>Tier I: 1J</th>
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<tbody>
<tr>
<td>□ CONS 3450J</td>
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<table>
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<tr>
<th>Tier III:</th>
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<tbody>
<tr>
<td>□ T3 4725</td>
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**Customer Service Core (C):**

□ CONS 2500
□ CONS 3100
□ CONS 3450J
□ CONS 3890 or RFPD 3890
□ CONS 4953
□ CONS 4915 or RHT 4920 or RFPD 4910

**Diversity and Communication (D) (pick 2)**

□ AAS 1060
□ AAS 1100
□ AAS 2100
□ COMS 1030
□ COMS 2050
□ COMS 2060
□ COMS 4100
□ COMS 4110
□ COMS 4200
□ PSY 3440
□ RFPD 1100
□ T3 4772
□ WGSS 1000

**Ethics (E) (Pick 1)**

□ PHIL 1300
□ PHIL 2400
□ PHIL 3350
□ RFPD 4800 (T3)

**Leadership and Organization (L) (Pick 2)**

□ COMS 4050
□ MKTG 2400
□ MKTG 2020
□ MGT 2000
□ RHT 3620 or COMS 4050
□ T3 4725

**NOTE:** *Italicics denote courses that are offered online.* Select OHIO courses to meet requirements not satisfied by selections at Washington State Community College.

Refer to the OHIO catalog for course prerequisite information: www.catalogs.ohio.edu

The information on this guide is based off of the catalog requirements posted in the 2016-2017 Ohio University catalog and related WSCC equivalents as of the Last Updated date. All information is **subject to change without notice**. Students are responsible for tracking their degree completion on their DARS and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with an advisor to discuss course selection based on offered options.

Last Updated 10/21/2016