Bachelor of Applied Human and Consumer Sciences in Customer Service Pathway

The Customer Service major leads to a Bachelor of Applied Human and Consumer Sciences. This is a bachelor completion degree, appropriate for students who have earned an associate’s or technical degree and/or at least 60 semester hours at an accredited institution. Fields including, but not limited to, retail, hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology are appropriate for this bachelor completion degree.

Online Convenience. Ohio University Quality.

- Review study materials and submit assignments online.
- Learn from distinguished professors.
- Progress through the degree in consultation with an Ohio University academic advisor.

Admission Requirements

- Conferred associate degree from a regionally accredited college or university or 90 or more quarter hours or 60 or more semester hours.
- Combined 2.0 gpa from all prior college-level coursework.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended.

Application Information

Apply online: https://www.applyweb.com/ohiolife/ for the online program ($25 non-refundable application fee due at application) or https://www.ohio.edu/admissions/apply/index.cfm for Athens campus program ($50 non-refundable application fee due at application)

Submit all college-level transcripts to:
Undergraduate Admissions
120 Chubb Hall
1 Ohio University Drive
Athens, OH 45701

Ohio University Contact Information

Alicia Watts, wattsal@ohio.edu
740.593.4121

Email general questions to transfer@ohio.edu

For more information on the partnership with Cuyahoga Community College, visit www.ohio.edu/tri-c.
To fulfill minimum graduation requirements for the Bachelors of Applied Human and Consumer Sciences in Customer Service major, a student must have completed all Ohio University graduation requirements: general education, College, major, and residency. Students must complete minimum of 30 semester credit hours of Ohio University credit; elective hours may be required; minimum of 50% of the major course requirements at Ohio University; and total hours for graduation (120 semester hours) with a 2.0 gpa.

Customer Service Requirements: completed between community college and OHIO courses

6 Customer Service Core Courses (C) (All offered online)
2 Minimum Diversity and Communication Courses (D)
1 Minimum Ethics Course (E)
2 Minimum Leadership and Organization Courses (L)

### Cuyahoga Community College Courses
Courses in **GREEN** may satisfy general education and program requirements

**Tier I: 1E and 1M**
- ENG 1010 or 101H (OHIO ENG 1510)
- Any Tier I Math Course*

* See General Education Equivalency Guide for Tier I Math Course Options

**Tier II: Complete 21 semester hours with a minimum of 2 credit hours in each of the 6 areas.**

- **2AS: Applied Science & Math**
  - BIO 1060, 1300, 2500, 2060; DIET 1200, 2301; GEOG 1480, 1610, 161H, 1620, 162H; MET 1100
- **2CP: Cross-Cultural Perspectives**
  - ANTH 1010, 1030, GEOG 1010; HIST* 1010, 101H, 1020, 102H; SEE APPROVED LANGUAGE LIST
- **2FA: Fine Arts**
  - ART 1010, 2020, 2030; MUS 1010, 1030, 1200, 2301; THEA 1010, 1500, 2010, 2210, 2220
- **2HL: Humanities & Literature**
  - HIST 1010, 101H, 1020, 102H; IMC 1610; PHIL 1010, 101H, 2010, 2020, 202H, 2031, 2040; REL 1010; SPCH 1010, 101H; WST 1510
- **2NS: Natural Sciences**
  - ANTH 1020; BIO 1040+104L, 1050, 1100, 1500, 1510, 2331, 2341; CHEM 1020, 1300+130L, 1310+131L, 130H+131H; ESCI 1310, 1310+131L; 141H, 1410+141L, 1610; PSCI 1010, 101L; PHYS 1210, 1220, 2310, 2320
- **2SS: Social Sciences**
  - ECED 1010; ECON 2610, 2620; GEOG 1000; HIST 1510, 151H, 1520, 152H; MJC 1011; POL 1010, 1020; PSY 1010, 101H; SOC 1010, 101H, 1020, 201H, 2051

*HIST courses taken will default to count toward 2HL Tier II General Education Requirement. Please work with student services office in academic college make adjustments if necessary.

**OHIO CONS 2500 will also satisfy 2SS requirement

### Customer Service Coursework:
- SPCH 1010 (OHIO COMS 1030)
- SPCH 1210 (OHIO COMS 2050)
- SPCH 1000 (OHIO COMS 2060)
- SPCH 2160 (OHIO COMS 4100)
- PHIL 2020 (OHIO PHIL 1300)
- MARK 2010 (OHIO MKT 2020)

***Selecting more than three courses may require elective hours at OHIO.

### Ohio University Online Courses

**Tier I: 1J**
- CONS 3450J

**Tier III:**
- T3 4725 or T3 4772 or RFPD 4800

### Customer Service Core (C):
- CONS 2500** will also satisfy 2SS requirement
- CONS 3100
- CONS 3450J
- CONS 3890 or RFPD 3890
- CONS 4953
- CONS 4915 or RHT 4920 or RFPD 4910

### Diversity and Communication (D) (pick 2)
- AAS 1060
- AAS 1100
- AAS 2100
- COMS 1030
- COMS 2050
- COMS 2060
- COMS 4060
- COMS 4100
- COMS 4110
- COMS 4200
- PSY 3440
- RFPD 1100
- T3 4772
- WGSS 1000

### Ethics (E) (Pick 1)
- PHIL 1300
- PHIL 2400
- PHIL 3350
- RFPD 4800 (T3)

### Leadership and Organization (L) (Pick 2)
- COMS 4050
- MKT 2400
- MKT 2020
- MGT 2000
- RHT 3620 or COMS 4050
- T3 4725

Complete at least 30 hours at the 3000 or 4000 level

NOTE: *Italics denote courses that are offered online.*

Select OHIO courses to meet requirements not satisfied by selections at Cuyahoga Community College.

Refer to the OHIO catalog for course prerequisite information:

www.catalogs.ohio.edu

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The information on this guide is based off of the catalog requirements posted in the 2017-2018 Ohio University catalog and related Tri-C equivalents as of the Last Updated date. All information is subject to change without notice. Students are responsible for tracking their degree completion on their DARS and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with an Advisor to discuss course selection based on offered options.

Last Updated 05/08/2017