Ohio University
Bachelor of Applied Human and Consumer Sciences in Customer Service

The Customer Service major leads to a Bachelor of Applied Human and Consumer Sciences. This is a bachelor completion degree, appropriate for students who have earned an associate’s or technical degree and/or at least 60 semester hours at an accredited institution. Fields including, but not limited to, retail, hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology are appropriate for this bachelor completion degree.

Online Convenience. Ohio University Quality.

- Review study materials and submit assignments online.
- Learn from distinguished professors.
- Progress through the degree in consultation with an Ohio University academic advisor.

Admission Requirements

- Conferred associate degree from a regionally accredited college or university or 90 or more quarter hours or 60 or more semester hours.
- Combined 2.0 gpa from all prior college-level coursework.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended.

Application Information

Apply online: [https://www.applyweb.com/ohiolife/](https://www.applyweb.com/ohiolife/) for the online program ($25 non-refundable application fee due at application) or [https://www.ohio.edu/admissions/apply/index.cfm](https://www.ohio.edu/admissions/apply/index.cfm) for Athens campus program ($50 non-refundable application fee due at application)

Submit all college-level transcripts to:
Undergraduate Admissions
1 Ohio University
120 Chubb Hall
Athens, OH 45701

Ohio University Contact Information

Veronica Hiner, hiner@ohio.edu
614.284.0576

Email general questions to ccpartners@ohio.edu

For more information on the partnership with Washington State Community College, visit [https://www.ohio.edu/wscc](https://www.ohio.edu/wscc).
To qualify for the Bachelor of Applied Human and Consumer Sciences in Customer Service major, a student must have completed all Ohio University graduation requirements: general education, College, major, and residency. Students must complete minimum of 30 semester credit hours of Ohio University credit; **elective hours may be required:** minimum of 50% of the major course requirements at Ohio University; and total hours for graduation (120 semester hours) with a 2.0 gpa.

## Customer Service Requirements:
- completed between community college and OHIO courses

### 6 Customer Service Core Courses (C) (All offered online)

### 2 Minimum Diversity and Communication Courses (D)

### 1 Minimum Ethics Course (E)

### 2 Minimum Leadership and Organization Courses (L)

### Hocking College Courses

<table>
<thead>
<tr>
<th>Tier I: 1E and 1M</th>
<th>Tier II: Complete 21 semester hours with a minimum of 2 credit hours in each of the 6 areas.</th>
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<tbody>
<tr>
<td>□ ENGL 1510 (OHIO ENG 1510)</td>
<td><strong>2AS: Applied Science &amp; Math</strong></td>
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<tr>
<td>□ Any Tier I Math Course*</td>
<td>□ AMD 1102; DT 1102; GEO 1104; GEOL 1130; GEOL 1100+NRM 1125; MATH 1163</td>
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<td></td>
<td><strong>2CP: Cross-Cultural Perspectives</strong></td>
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<td>□ ARCH 2280; COM 1165</td>
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<td><strong>2FA: Fine Arts</strong></td>
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<td>□ ART 1110; HUM 2202</td>
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<td></td>
<td><strong>2HL: Humanities &amp; Literature</strong></td>
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<tr>
<td></td>
<td>□ COMM 1130; HUM 2203, 2207; WS 1100</td>
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<td><strong>2NS: Natural Sciences</strong></td>
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<td></td>
<td>□ ARCH 1106; BIOS 1103, 1104, 1112, 113, 114, 1120; CHEM 1101; GEOL 1110</td>
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<td><strong>2SS: Social Sciences</strong></td>
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<td>□ ECON 1140, 2240; GOVT 1142; PSYC 1101; SOCI 1101, 2162</td>
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### Ohio University Online Courses

<table>
<thead>
<tr>
<th>Tier I: 1J</th>
<th>Tier III:</th>
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<tbody>
<tr>
<td>□ CONS 3450J</td>
<td>□ T3 4725</td>
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### Customer Service Core (C):
- CONS 2500
- CONS 3100
- CONS 3450J
- CONS 3890 or RFPD 3890
- CONS 4953
- CONS 4915 or RHT 4920 or RFPD 4910

### Diversity and Communication (D) (pick 2)
- AAS 1060
- AAS 1100
- AAS 2100
- COMS 1030
- COMS 2050
- COMS 2060
- COMS 4060
- COMS 4100
- COMS 4110
- COMS 4200
- PSY 3440
- RFPD 1100
- T3 4772
- WGSS 1000

### Ethics (E) (Pick 1)
- PHIL 1300
- PHIL 2400
- PHIL 3350
- RFPD 4800 (T3)

### Leadership and Organization (L) (Pick 2)
- COMS 4050
- MKT 2400
- MKT 2020
- MGT 2000
- RHT 3620 or COMS 4050
- T3 4725

**NOTE:** *Italics* denote courses that are offered online. Select OHIO courses to meet requirements not satisfied by selections at Hocking College.

Refer to the OHIO catalog for course prerequisite information: [www.catalogs.ohio.edu](http://www.catalogs.ohio.edu)

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***Selecting more than three courses may require elective hours at OHIO.***

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The information on this guide is based off of the catalog requirements posted in the 2016-2017 Ohio University catalog and related Hocking College equivalents as of the Last Updated date. All information is **subject to change without notice**. Students are responsible for tracking their degree completion on their DARS and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with an advisor to discuss course selection based on offered options.

*Last Updated 10/21/2016*