The Customer Service major leads to a Bachelor of Applied Human and Consumer Sciences. This is a bachelor completion degree, appropriate for students who have earned an associate’s or technical degree and/or at least 60 semester hours at an accredited institution. Fields including, but not limited to, retail, hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology are appropriate for this bachelor completion degree.

**Online Convenience. Ohio University Quality.**

- Review study materials and submit assignments online.
- Learn from distinguished professors.
- Progress through the degree in consultation with an Ohio University academic advisor.

**Admission Requirements**

- Conferred associate degree from a regionally accredited college or university or 90 or more quarter hours or 60 or more semester hours.
- Combined 2.0 gpa from all prior college-level coursework.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended.

**Application Information**

Apply online: [https://www.applyweb.com/ohiolife/](https://www.applyweb.com/ohiolife/) for the online program ($25 non-refundable application fee due at application) or [https://www.ohio.edu/admissions/apply/index.cfm](https://www.ohio.edu/admissions/apply/index.cfm) for Athens campus program ($50 non-refundable application fee due at application)

Submit all college-level transcripts to:
Undergraduate Admissions
120 Chubb Hall
1 Ohio University Drive
Athens, OH 45701

**Ohio University Contact Information**

Jodie Van Winkle, vanwinkl@ohio.edu
740.597.7990

Email general questions to transfer@ohio.edu

For more information on the partnership with Clark State Community College, visit [www.ohio.edu/clarkstate](http://www.ohio.edu/clarkstate)
To fulfill minimum graduation requirements for the Bachelors of Applied Human and Consumer Sciences in Customer Service major, a student must have completed all Ohio University graduation requirements: general education, College, major, and residency. Students must complete a minimum of 30 semester credit hours of Ohio University credit; elective hours may be required; minimum of 50% of the major course requirements at Ohio University; and total hours for graduation (120 semester hours) with a 2.0 GPA.

**Customer Service Requirements:** completed between community college and OHIO courses

6 **Customer Service Core Courses (C)** (All offered online)

2 Minimum Diversity and Communication Courses (D)

1 Minimum Ethics Course (E)

2 Minimum Leadership and Organization Courses (L)

### Clark State Community College Courses

**Courses in GREEN** may satisfy general education and program requirements

#### Tier I: 1E and 1M

- Clark State ENG 1111 or OHIO ENG 1510
- Any Tier I Math Course*

* See General Education Equivalency Guide for Tier I Math Course Options

#### Tier II: Complete 21 semester hours with a minimum of 2 credit hours in each of the 6 areas.

- **2AS: Applied Science & Math**
  - BIO 1131, GLG 1133, MLT 2130, MTH 2100, 2200, 2220
- **2CP: Cross-Cultural Perspectives**
  - GEO 2200, HST 1110, 1120, SPN 2111, 2112
- **2FA: Fine Arts**
  - ART 1300, MUS 1300, THE 1130, 1133, 2201
- **2HL: Humanities & Literature**
  - COM 1120, ENG 2200; HST 1110, 1120, PHL 2100
- **2NS: Natural Sciences**
  - BIO 1510, 1520, 2121, 2122; CHM 1150, 1160, 1210, 1220; GLG 1131; MLT 1140, 1145; PHY 1501, 1502, 2501, 2502, 1100
- **2SS: Social Sciences***
  - MGT 1120, COM 1130, ECO 2210, 2220, GEO 1100; HST 1210, 1220; PLS 1100, 1300; PSY 1111; SOC 1110, 2230; SWK 1100

*OHIO CONS 2500 will also satisfy 2SS requirement

### Ohio University Online Courses

#### Tier I: 1J

- CONS 3450J

#### Tier III:

- T3 4725 or T3 4772 or RFPD 4800

### Customer Service Core (C):

- CONS 2500* will also satisfy 2SS requirement
- CONS 3100
- CONS 3450J
- CONS 3890 or RFPD 3890
- CONS 4953
- CONS 4915 or RHT 4920 or RFPD 4910

### Diversity and Communication (D) (pick 2)

- AAS 1060
- AAS 1100
- AAS 2100
- AAS 1030
- AAS 2050
- AAS 2060
- AAS 4060
- AAS 4100
- AAS 4110
- AAS 4200
- PSY 3440
- RFPD 1100
- T3 4772
- WGSS 1000

### Ethics (E) (Pick 1)

- PHIL 1100
- PHIL 2400
- PHIL 3500
- RFPD 4800 (T3)

### Leadership and Organization (L) (Pick 2)

- COMS 4050
- MKT 2400
- MKT 2020
- MGT 2000
- RHT 3620 or COMS 4050
- T3 4725

Complete at least 30 hours at the 3000 or 4000 level.

**NOTE:** *Italics denote courses that are offered online.* Select OHIO courses to meet requirements not satisfied by selections at Clark State Community College.

Refer to the OHIO catalog for course prerequisite information: [www.catalogs.ohio.edu](http://www.catalogs.ohio.edu)

**Customer Service Coursework:**

- COM 1120 (OHIO COMS 1030) (D)
- COM 1110 (OHIO COMS 2060) (D)
- PHL 2100 (OHIO PHIL 1300) (E)
- MGT 1120 (OHIO MGT 2000) (L)
- MKT 2000 (OHIO MKT 2020) (L)

***Selecting more than three courses may require elective hours at OHIO.***

The information on this guide is based on the catalog requirements posted in the 2017-2018 Ohio University catalog and related Clark State equivalents as of the Last Updated date. All information is subject to change without notice. Students are responsible for tracking their degree completion on their DARS and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with an Advisor to discuss course selection based on offered options.

Last Updated: 05/04/2017