Bachelor of Applied Human and Consumer Sciences in Customer Service Pathway

The Customer Service major leads to a Bachelor of Applied Human and Consumer Sciences. This is a bachelor completion degree, appropriate for students who have earned an associate’s or technical degree and/or at least 60 semester hours at an accredited institution. Fields including, but not limited to, retail, hospitality, human services, law enforcement, utilities, nursing, health care administration, and computer technology are appropriate for this bachelor completion degree.

Online Convenience. Ohio University Quality.

- Review study materials and submit assignments online.
- Learn from distinguished professors.
- Progress through the degree in consultation with an Ohio University academic advisor.

Admission Requirements

- Conferred associate degree from a regionally accredited college or university or 90 or more quarter hours or 60 or more semester hours.
- Combined 2.0 gpa from all prior college-level coursework.
- Official transcripts sent directly to Ohio University from all colleges and universities you have attended.

Application Information

Apply online: [https://www.applyweb.com/ohiolife/](https://www.applyweb.com/ohiolife/) for the online program ($25 non-refundable application fee due at application) or [https://www.ohio.edu/admissions/apply/index.cfm](https://www.ohio.edu/admissions/apply/index.cfm) for Athens campus program ($50 non-refundable application fee due at application)

Submit all college-level transcripts to:
Undergraduate Admissions
120 Chubb Hall
1 Ohio University Drive
Athens, OH 45701

Ohio University Contact Information

Corey Posey, poseyc@ohio.edu
740.597.7991

Email general questions to
transfer@ohio.edu

For more information on the partnership with Columbus State Community College, visit [https://www.ohio.edu/csc](https://www.ohio.edu/csc).
Advising Guide for the Bachelors of Applied Human and Consumer Sciences
Degree Requirements

To fulfill minimum graduation requirements for the Bachelors of Applied Human and Consumer Sciences in Customer Service major, a student must have completed all Ohio University graduation requirements: general education, College, major, and residency. Students must complete minimum of 30 semester credit hours of Ohio University credit; elective hours may be required; minimum of 50% of the major course requirements at Ohio University; and total hours for graduation (120 semester hours) with a 2.0 gpa.

Customer Service Requirements: completed between community college and OHIO courses

6 Customer Service Core Courses (C) (All offered online)

2 Minimum Diversity and Communication Courses (D)

1 Minimum Ethics Course (E)

2 Minimum Leadership and Organization Courses (L)

Columbus State Community College Courses

<table>
<thead>
<tr>
<th>Tier I: 1E and 1M</th>
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<tbody>
<tr>
<td>ENGL 1100 (OHIO ENGL 1510)</td>
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<tr>
<td>Any Tier I Math Course*</td>
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</table>

*See General Education Equivalency Guide for Tier I Math Course Options

Tier II: Complete 21 semester hours with a minimum of 2 credit hours in each of the 6 areas.

- **2AS: Applied Science & Math**
  - BIO 2215, 1127; NUTR 2130; HNTR 1153; ENGR 1181; MATH 1131, 1151, 1152; CHEM 1100
- **2CP: Cross-Cultural Perspectives**
  - ANTH 2201, 2202; GEOG 2750; HIST 1111, 1112; SEE LIST OF Approved Language Options
- **2FA: Fine Arts**
  - HART 1201, 1202; MUS 1121, 1251; THEA 2280
- **2HL: Humanities & Literature**
  - COMM 1105; HIST 1111, 1112; CLAS 1222; LATN 1103; PHIL 1101, 1130, 2270
- **2NS: Natural Sciences**
  - ANTH 2200; BIO 1111, 1112, 1121, 1122, 1113, 1114; CHEM 1111, 1112, 1171, 1172; GEOG 2300, GEOL 1121; PHYS 1200, 1201, 1250, 1251
- **2SS: Social Sciences**
  - BMGT 1111; COMM 2202; ECON 2200, 2201; GEOG 2400; HIST 1151, 1152, 2233; SAHS 1111; POLS 1100, 1200; PSY 1100, 2340; SOC 1101, 2202

*OHIO CONS 2500 will also satisfy 2SS requirement

Customer Service Coursework:

- COMM 1105 (OHIO COMM 1030) D
- COMM 1110 (OHIO COMM 2050) D
- COMM 2232 (OHIO COMM 2060) D
- PHIL 1130 (OHIO PHIL 1300) E
- MKTG 1110 (OHIO MKT 2020) L
- BMGT 1111 (OHIO MGT 2000) L

***Selecting more than three courses may require elective hours at OHIO.

Ohio University Online Courses

<table>
<thead>
<tr>
<th>Tier I: 1J</th>
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</thead>
<tbody>
<tr>
<td>CONS 3450J</td>
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<table>
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<tr>
<th>Tier III:</th>
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<tbody>
<tr>
<td>T3 4725 or T3 4772 or RFPD 4800</td>
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</tbody>
</table>

Customer Service Core (C):

- CONS 2500* will also satisfy 2SS requirement
- CONS 3100
- CONS 3450J
- CONS 3890 or RFPD 3890
- CONS 4953
- CONS 4915 or RHT 4920 or RFPD 4910

Diversity and Communication (D) (pick 2)

- AAS 1060
- AAS 1100
- AAS 2100
- CONS 1030
- CONS 2050
- CONS 2060
- CONS 4060
- CONS 4100
- CONS 4110
- CONS 4200
- PSY 3440
- RFPD 1100
- T3 4772
- WGSS 1000

Ethics (E) (Pick 1)

- PHIL 1300
- PHIL 2400
- PHIL 3350
- RFPD 4800 (T3)

Leadership and Organization (L) (Pick 2)

- CONS 4050
- MKT 2400
- MGT 2020
- MGT 2000
- RHT 3620 or CONS 4050
- T3 4725

Complete at least 30 hours at the 3000 or 4000 level

NOTE: Italic denotes courses that are offered online.

Select OHIO courses to meet requirements not satisfied by selections at Columbus State Community College.

Refer to the OHIO catalog for course prerequisite information:

www.catalogs.ohio.edu

The information on this guide is based on the catalog requirements posted in the 2017-2018 Ohio University catalog and related CSCC equivalents as of the Last Updated date. All information is subject to change without notice. Students are responsible for tracking their degree completion on their DARS and are encouraged to work with an Ohio University academic advisor in their degree planning. Courses are subject to availability at each institution. It is suggested that students meet with CPM/Advisor to discuss course selection based on offered options.

Last Updated 05/04/2017