
Notes
Information Technology Advisory Council
Monday, October 15, 2007
219 Baker University Center
2:00 pm- 3:30 pm

Council Members Present:

Brian Bowe, Enterprise Applications
Mark Rowe, Industrial Technology
Janet Dearth, Com-Information Systems & Instructional Tech
David Moore, Educational Studies, COE
Steve Flaherty, Sr Assoc Vice President Regional Campuses
Eric Clift, Biomedical Systems Engineer
Shane Gilkey, Asst VP for Research and Sponsored Programs
Barbara Nalazek, Associate Director, Legal Affairs
Terry Conry for William Decatur, Vice President for Finance and Administration
Nihar Shah, Industrial and Systems Engineering
Laurie Hatch, Director of Center for Teaching & Learning
Shawn Ostermann, Chair, Electrical Engineering
Chuck McWeeny, Dean of Fine Arts
Sarah Wyatt, Environmental and Plant Biology
Max Malloy, Asst Director of Baker Center, Marketing and Information Services
Phyllis Bernt, Director of Graduate Studies – ITS
Scott Mash, Distributed IT

Council Members Absent:

Timothy Vonville, Student Senate
William Decatur, Vice President for Finance and Administration
Hugh Sherman, Dean College of Business
Renee Middleton, Dean College of Education

Guests:

Marjorie DeWert, Director of Academic Technology, OIT, Chair FTAG
Shelley Ruff, Director of Application and Information Services, OIT, Chair ATAG
Todd Gardner, Interim Director of Systems & Operations, OIT, Co-Chair Architecture Group
Rick Manderick, Interim Director of Infrastructure, OIT
Matthew Dalton, Director of Information Security, OIT, Information Security Policies
Dave Steortz, Interim Director of Customer Support Services, Chair STAG
Jean Demosky, Assistant to the CIO, OIT

1. Minutes of 9/17/07 meeting approved by consensus
2. The Mission and Vision were approved by consensus (Brice Bible presented edited version that included comments from September meeting) *attached
3. Review of Goals (Status Review in May)
4. IT Strategic Planning
 - a. Regional Campus and Outreach Activities (Brice Bible)

- (1) Role of Ohio University OIT in SEO
- (2) University System of Ohio – (USO) comments below:
- (3) (from Phyllis Bernt) This is a must-- it is an important component for OIT and Ohio University
- (4) Defining our role will be key
- (5) State Funding Resources build uncertainty
- (6) What are our options for other sources of revenue? Direct, indirect
- (7) Regional Money
- (8) IT in the Units: What is the role of distributed IT?
 - (a) Brice is working on a 5 year plan for these roles
- (9) It is apparent that Coordination, Standardization, & Buying Processes are places to look for state savings. Brice is considering presenting a theme of 3 C's (communication, collaboration, and consolidation) to the IUC CIO's
- (10) 5 year plan for roles
- (11) Ensuring we maintain redundant solutions is a critical function for OIT
- (12) Best practices for areas like operations is under review
- (13) Communication Infrastructure under review
 - (a) Should we form/participate in more users groups as a state?
 - (b) Protocol rather than dictate and develop communications procedures
- (14) Organizational capacity was discussed – comment: hand-in-hand with strategic plan – one cannot go without the other

5. Key Components in a Strategic Plan include:

- a. Teaching-
- b. Research-
- c. Outreach and Community
- d. What we can and can't do
- e. Create architecture structure that allows us to say “yes” instead of “we could if..”
- f. Address research support
- g. Strategic plan for critical processes

6. Further Defining the roles of ITAC

- a. Clearing house for innovations?
 - i. Who do we try to keep up with?
 - ii. Support for Graduate Students
 1. TA needs
 2. RA needs
- b. Communication
 - i. Self-service and JIT training and information
 1. ITAC Subcommittee to assist in the creation of a strategic plan for information technology at Ohio University. Volunteers to meet at a later date (met 11/8/07):
 - a. Steve Flaherty
 - b. Nihar Shah
 - c. Eric Clift
 - d. Shawn Ostermann

e. Sarah Wyatt

7. Brice would like to form a SEO CIO group- Expectations:
 - a. Open forums
 - b. IT needs
 - i. Resources
 - ii. Teaching
 - c. Survey
 - i.
8. USO Slide Explanation **attached

The meeting was adjourned at 3:30.

The next meeting is Monday, November 26, 2007, 2:00-3:30pm in the Multicultural Center multi-purpose room 216 Baker Center.

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Office of Information Technology Mission Statement

(ITAC approved 10/15/07)

To ensure reliable, secure, innovative, and customer-oriented information technology services and solutions are available to advance the academic mission and objectives of Ohio University

Goals

- Provide information technology planning, development and leadership to the University community
- Provide a robust, secure, and up-to-date information infrastructure
- Investigate new technologies and implement provide customer-oriented and integrated applications and services
- Provide transparent and measurable management practices

Update: Statewide Discussions

University System of Ohio Strategic Initiatives in Information Technol

HIGH POTENTIAL OPPORTUNITIES

Near Term (One/Two Years):

- Shared Emergency Notification Services
- Co-Located Disaster Recovery / Backup
- Common Admissions Application Portal
- Consolidated IT Contracting and Procurement
 - Central Licensing
 - Group Purchasing
- Statewide Policies and Procedures

Medium Term (Three Years):

- FederateddMModel
- Course Management Toolkit (universal access)
- Common Applications (help desk, email, ~~and~~)
- Central NOSC

Long Term (Three/Five Years):

- VOIP / Unified Messaging / Advanced Applications
- Shared State Data Center
- Common ERP

ISSUES

- Lack of Central Contracting Authority Hinders Collaboration
- IUC Commitment To Collaboration Model

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