
Notes
Information Technology Advisory Council
Monday, October 20, 2008
239 Baker University Center
1:00 pm-2:30pm

Present:

Michael Adeyanju Student Senate
Gerard Akindes Distributed IT Technology Coordinator, Health & Human Services
Phyllis Bernt Director of Graduate Studies, School of Information & Telecommunication Systems
Eric Clift Biomedical Systems Engineer
Janet Dearth Information Systems & Instructional Technology
Steve Flaherty Regional IT Senior Associate VP, University Outreach
Allen Gattis Office of IT (OIT) Systems Administrator, Department of Sys & Operations
Shane Gilkey Research Assistant VP, Research and Sponsored Programs
Laurie Hatch Provost Appointed Director, Teaching and Learning Center
Ryan Lombardi Associate VP for Student Affairs & Dean of Students
David Moore Faculty, Education
Barb Nalazek Associate Director, Legal Affairs
Shawn Ostermann Faculty, Engineering
Scott Seaman Dean, University Libraries
Sarah Wyatt Faculty, Research

Guests:

Brice Bible CIO
Matthew Dalton Director, Information Security
Jean Demosky Assistant to the CIO
Heather Humphreys OIT Recruitment, Retention & Professional Development, ITAC Facilitator
Aaron Leatherwood OIT Business Services & Special Projects
Rick Manderick Interim Director, OIT Infrastructure
Sean O'Malley OIT Communications manager
Shelley Ruff Director, OIT Application & Information Solutions
Duane Starkey Director, OIT Business Services & Special Projects
Dave Steortz Interim Director, OIT Customer Support Services

1. David Matthews ó Bb Upgrade Update ó Kickoff event November 5, 6

ENGAGING STUDENTS WITH TECHNOLOGY: Blackboard and other Instructional Resources for Faculty

<http://www.thefacultycommons.org/cat/events/engaging-students-with-technology-blackboard-and-other-instructional-resources-for-faculty/>

For more information contact the OIT Service Desk, 593-1222

2. Duane Starkey ó OIT Project Update öBudget Focusö

- 2 Tiers ó öIn progress and proposedö
- Shawn Ostermann ó NAC funding designated at \$250,000 ó Might not be the best use of our budget dollars given our current situation
- Shawn Ostermann ó When does ITAC get the opportunity to öchime inö on the project list? It seems like we should definitely have a say when numbers reach higher than 5 digits
- David Moore ó It seems that there is only 1 priority
 - o Either funded or not funded: Once the project becomes funded the project drops off this list
- Brice ó Project Discussion
 - o If there is something on here that you would like more information on, we need to discuss it
 - o If there is something that you feel is missing, we need to discuss it

3. Updates from the CIO

- SIS Status ó Handouts
 - o Charter/Executive Summary
 - o Consolidated Implementation Timeline
 - o Critical Decision Dates
 - o Detailed document öCharterö that defines the scope of work we will do for the SIS project ó CAN Be made available
 - If anyone would like this document, please email humphreh@ohio.edu
 - Records is the largest module - öMost fit/gap issues in this moduleö
 - Fit/gap ó How well does the product fit to what our needs are? Document details the actual fit/gap results (Page 4-7 in the memo of your handouts)
 - o Phyllis Bernt öHow much of the SIS budget is dedicated to addressing fit/gap issues?ö
 - What is the ödrop deadö date that you have to have funding by?
 - o Even if we get some funding for network upgrades, we will not be able to have the residence hall network upgraded to meet the SIS project timeline.
 - o Network cushion ó We need to understand the need for bandwidth in student residence units for life situations (games, music, etcí)

- Chances are we are going to stress our network for students even before SIS is implemented
- o SIS cushion ó We are 6 months into a ðnon-supportö mode
 - Real cash flow begins in March/April
 - Shawn Ostermann ó Administrative Senate meeting ó Eric Clift ðWould the new SIS work on our current network?ö question was raised at the last meeting
 - Brice made an early attempt to look at moving to Semesters without moving to a new SIS (PeopleSoft) ó Cost is comparable even if we do not switch to the upgraded system
 - Informs is home grown (unsupported) University direction does not want us to go there
 - We have made no attempts to consider sticking with Informs SIS
 - What can we do about SIS? Shawn Ostermann ðBullet 16ö UNSUPPORTED, what does it really mean to be unsupported.
 - Phyllis Bernt ðWhere is the delay in funding coming from?ö EX: Sustainability project resources were approved at the last BOT meeting, clearly there are projects that are getting approval
 - Brice 2 things need to be approved
 - o How will we pay for this?
 - Bond will need to cover capital and operating
 - OSU \$160 Million for their Student Information System
 - o When will we implement it?
 - BOT Resources Committee will have to approve the move to this solution at a special meeting in late November. Their decision will be presented at the January BOT meeting
 - In order to pull off hosting the new implementation, we need to install hardware (Marty Barnes, OIT System & Operations)
 - o We are working on ðcontingency planningö if this doesn't work out ó OSU, Other 3rd party hosting options
 - Phyllis Bernt ðIs anyone looking at what OHIO University is NOT going to do, so we can move toward this solution?ö
 - David Moore ðIs the BOT decision based upon Bond rates?ö
 - o Brice ðYes, it is a concernö
 - Brice ð Anything you want to formally say regarding the SIS implementation will have weightö

CREATION OF A FORMAL DOCUMENT ó ITAC Statement of approval for SIS

· IT Alignment Strategies DRAFT

- With assistance from Duane Starkey SEE DOCUMENT
- Phyllis Bernt “What does this mean for Distributed IT Staff and their reporting structure?” Brice ó Reporting does not change, maybe a dotted line approach
 - Phyllis Bernt “This needs to be articulated because I do not get that by reading this document.”
- Dave Steortz “We are not going to “heavy handedly” tell you we are taking over desktop support ó There are some areas who currently have adequate service”
 - Eric Clift “This project will take into consideration that OIT will provide services as good as or better than the department has currently.”
- Steve Flaherty “Will this Service Level Agreement have a cost associated with it?”
 - Brice “In some cases, yes.”
- Marty can describe Bronze, Silver, Gold level of service at an upcoming meeting
 - Marty Barnes “We are looking to address areas that have service needs”
 - We are trying to create a standard environment
 - We are prepared to absorb all servers under the silver level service (for standard solutions)
 - Eric Clift “Marty, where is the VMware site license?”
 - Brice ó Signed by the Chancellor for the State of Ohio
 - Cost still not known, promise is that it will be cheaper than our current spending for the virtual environment
 - Hopefully, our central spending will be enough to cover the entire cost for OHIO University
 - Steve Flaherty “I hate to see charge backs occur.”
 - Brice “Goal is to stay away from charge backs.”
 - “Centralization of all network ports, devices, and resources used to maintain these devices” is very critical. We need to address the way network planning has been done on this campus.

· FTAG Discussion

- Potential Migration of E-mail

- Migration of Bb to 7.3 (SEE ABOVE FOR INFORMATION ON KICKOFF EVENT)
 - Implementation of SIS (Student/Faculty centric discussion)
- Eric Clift ÷The Post article today regarding a free email system ó OSU and Cincinnati are about to sign an agreement with Microsoft for Exchange Labs ó Is this true?
- IT Security Seminar last week (Matthew Dalton) ó Happened last week ó Great turnout
 - <http://www.ohio.edu/technology/security/itss.cfm>
 - 100 + attendees with a waiting list
 - Goal to be at least an annual event

NEXT MEETING:

Monday, November 17, 2008

1:00 ó 2:30 P.M.

Baker Center 239