



Division of Student Affairs

ANNUAL REPORT

Care, Connect, **THRIVE**

**CARE. EDUCATE
AND EMPOWER.
FOSTER INCLUSIVE
COMMUNITIES. MAKE
OHIO STRONG.**

Student Affairs is a body of minds, talents, and passions that are dedicated to the well-being of each person at Ohio University. We believe in our work, in each other, and in our shared purpose to educate, empower, foster inclusivity, and make OHIO strong.

WE CARE

...by supporting students' essential needs.

- Identify and care for at-risk students
- Advocate for safety and respect
- Educate and empower bystanders
- Provide mental and physical support

WE CONNECT

...by guiding students to resources, experiences, and one another.

- Cultivate a sense of belonging on campus
- Create spaces for community
- Mentor student organizations
- Develop leaders

Through these efforts we ensure student well-being is central at OHIO. When we talk about well-being, we don't just mean exercise or a good night's sleep. We're talking about the comprehensive individual — who they are, what they need, and how they identify in the world. We understand that no two students or their relationship with well-being are exactly alike, and college life can be busy and stressful. By providing services and programs that show genuine care for our students, we encourage every Bobcat to connect with their university community and individualize and prioritize well-being actions, so they can thrive.

CARE & CONNECT

In Student Affairs, we care about students, and Bobcats care for one another. Through a broad spectrum of services and support staff, we ensure students' basic needs are met, so they can establish a firm foundation of stability on which to build community, balance, and overall well-being.

When basic needs like food, housing, and financial security are in question, students suffer inside and outside the classroom. Beyond physiological needs, college students experience high levels of anxiety, depression, and at times fear for their safety. We aim to assist wherever possible as students field those internal and external threats to their well-being. While care services and support are essential to the success of each

individual Bobcat, their ability to connect with others and build community will define and shape their experience and fondest memories of OHIO. We work to ensure every student is given the tools and opportunities to connect with the people, places, and moments that will enrich them now and for life. From joining a social activity or campus organization, heading outside to engage mind, body, and spirit, or simply carving out intentional space in the day for rest and moments of joy, we encourage students to take small, individualized steps to prioritize themselves and their communities.



DIVISION LEADERSHIP

Vice President for Student Affairs

Jenny Hall-Jones, Ph.D., *Interim through Jan. 2022*

Terry Hogan, Ph.D., *Interim Jan.–Jul. 2022*

Chief of Staff

Megan Vogel

Associate Vice President for Auxiliaries

Gwyn Scott

Executive Director of Housing and Residence Life

Jneanne Hacker

Executive Director of Conference &

Event Services

Dusty Kilgour, *Jul. 2021 – May 2022*

Imants Jaunarajs, *Interim since May 2022*

Executive Director of Culinary Services

Frank Pazzanese

Assistant Vice President

Imants Jaunarajs

Executive Director of Campus Involvement Center

Charlene Kopchick

Director of Sorority & Fraternity

Ariel Tarosky through January 2022

Christianne Medrano Graham since May 2022

Dean of Students

Patti McSteen, Ph.D., *Interim through Feb. 2022*

Kathy Fahl, *Interim since Feb. 2022*

Director, Survivor Advocacy Program

Kim Rouse, Ph.D.

Assistant Dean & Director of Community Standards & Student Responsibility

Taylor Tackett

Executive Director of Well-Being and Recreation

Mark Ferguson

Director, Counseling & Psychological Services

Paul Castelino, Ph.D.

295

Full-Time Employees

47

Graduate Assistants

1,919

Student Employees

2.4 M

Square Feet

\$93M

Budget

12

Departments

DIVISION DEPARTMENTS

BOBCAT *Depot*

As OHIO's one-stop-shop for all computer needs on campus, Bobcat Depot is an authorized Apple Campus Store and reseller for Lenovo and Microsoft Surface products. Bobcat Depot supports the student experience by working closely with the Office of Information Technology and academic units to provide technology recommendations based on specific majors and to offer in-store tech support.

2021-22 HIGHLIGHTS

Invested in student employee growth, including the implementation of Apple SEED, a training designed to teach Authorized Resellers of Apple products all they need to know about products and services.

Improved online shopping experience for customers, through implementation of new point-of-sale system and launch of an updated website.

Produced 12,000 IDs for students, staff and community members, ensuring accurate identification and access, protecting Bobcat safety.

Welcomed new Bobcats into the community by offering apparel discounts to tour groups.

Supported major university events through gift and apparel sales, as well as provision of identification cards and technology set ups.



Professional Staff | 2
Student Employees | 14

CAMPUS Involvement

The Campus Involvement Center (CIC) provides an environment where students develop a sense of belonging and leadership skills through engagement opportunities in student organizations and campus programming.



2021-22 HIGHLIGHTS

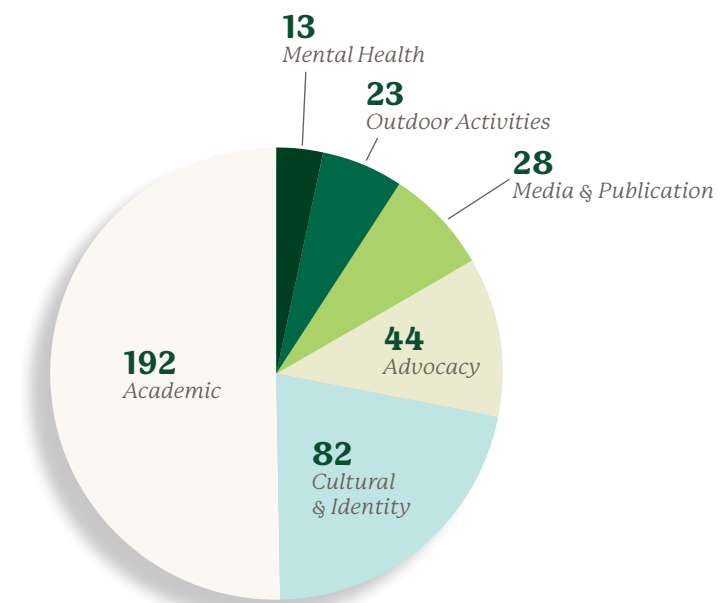
2,500
students connected to organizations aligned with their reported interests.

510
student orgs registered and supported throughout the academic year.

17,724
students and community members engaged through consistent and campus-wide programming.

800+
students trained in leadership development through org trainings and Pepsi Leadership Cohort's for-credit course.

Orgs by Category



37,287
attendees at 83 public performances presented by the Performing Arts and Concert Series.

\$20,000
raised for arts and education efforts through CAAMP concert and 47 collaborations with local schools.

Professional Staff	4
Graduate Assistants	3
Student Employees	22

ENRICHED Campus

Students develop a sense of belonging through interdisciplinary, experiential learning opportunities related to their interests, talents, and strengths. Student organizations enrich the campus environment by enhancing the cultural, social, and intellectual life of the university and its Bobcats.

ENRICHED Community

OHIO and the surrounding community benefit from first-hand cultural and educational experiences through nationally and globally renowned entertainment provided by the Performing Arts and Concert Series, special weekend programming, on-going campus programming, and cross-college collaborations.

COMMUNITY STANDARDS & Student Responsibility

Community Standards (CSSR) educates the OHIO community by encouraging challenging dialogue, personal accountability, and does so by providing a fundamentally clear and fair process for students and student organizations. This is accomplished by creating proactive education and engagement, repairing harm and rebuilding trust within our community, and through the facilitation off a fundamentally fair and clear accountability process.



2021-22 HIGHLIGHTS

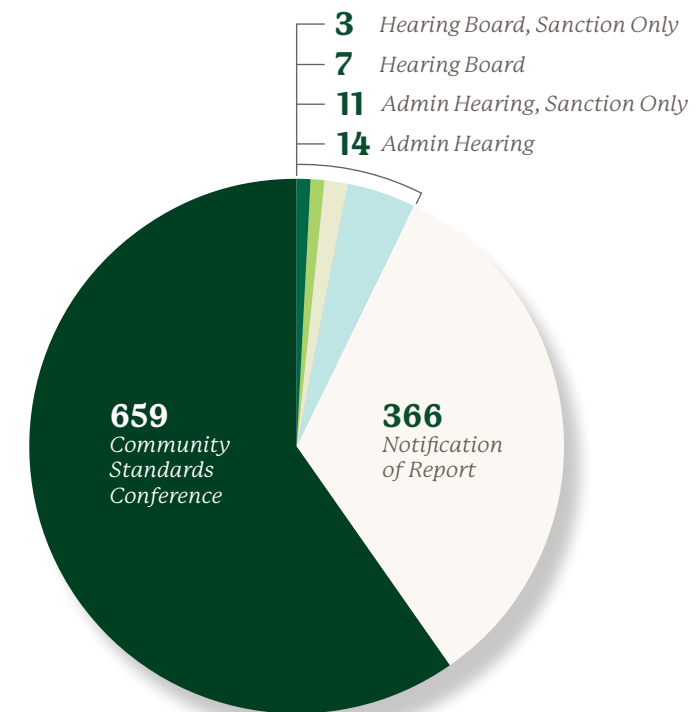
1,107

unique cases resolved from June 1, 2021 to May 31, 2022

59%

of cases resolved exclusively by CSSR staff

Resolution Categories



Supported the public health team in cross training on case management software.

Advised and supported the student organization, Students Defending Students.

Supported the implementation of Senate Bill 126 (hazing prevention) across OHIO.

Professional Staff	3
Graduate Assistants	3
Student Employees	5



CONFERENCE & Event Services

Conference & Event Services (CES) provides comprehensive conference and event planning and production for University departments, student organizations, external clients, and the university's high visibility events. CES oversees the operations of four priority event spaces, Baker University Center, Memorial Auditorium, Galbreath Chapel and Walter Hall Rotunda, as well as outdoor spaces on campus.

2021-22 HIGHLIGHTS

34,000

guests and students attended three commencements, including a ceremony honoring 2020 graduates.

5,000

events executed in accordance with university health protocols and evolving COVID-19 challenges.

Executed full Performing Arts Series and School of Music event schedule in Memorial Auditorium.

Added virtual capabilities to Baker University Center meeting spaces.

7,023

in-person and virtual attendees to conferences.

85

conferences hosted both in-person and virtually.

Rebuilt student employee staffing model to include cross training to ensure all crucial functions are covered. Utilized a redacted student hiring practices and incorporated preferred pronouns on name tags.

Professional Staff	13
Graduate Assistants	2
Student Employees	40



COUNSELING & Psychological Services

Counseling and Psychological Services (CPS) provides mental health and adjustment services to students as well as consultation to faculty, administrators and parents of students. Our services are designed to help students understand themselves and their difficulties, and ultimately make healthy choices for their lives. We offer developmental, preventive, and remedial services. We advocate a philosophy of acceptance, compassion, and support for those we serve as well as for each other.



2021-22 HIGHLIGHTS

2,442

students served through various services, totaling 8,913 individual sessions, 1,584 group appointments and 1,507 psychiatry appointments.

127

crisis interventions responded to during business hours and 268 students provided care management by the CPS care manager.

Students accessed support through twice weekly coping clinics, a service focused on helping Bobcats deal effectively with life's challenges, and counselors-in-residence provided a weekly support group to students in isolation/quarantine.

400

students and staff trained in suicide prevention and 800 attended *Send Silence Packing*, exhibit for suicide awareness.

7,000

OHIO community members took part in psycho-education workshops, support programs and processing spaces.

Professional Staff | 29
Graduate-Level Staff | 5

CROSS CAMPUS Collaborations

Established embedded services with the College of Fine Arts.

Collaborated with Learning Communities, Diversity & Inclusion offices, International Student and Scholar Services, and Housing and Residence Life to provide training in mental health support.

Trained International Peer Mentors through grant-funded project.

DEVELOPMENT & Accolades

Hosted clinical training by Dr. Jonathan Kaplan.

Staff member, Kristyn Neckles, Psy.D., received the *Transforming Care Award* from the Ohio Psychological Association

Staff member, Stephanie Maccombs-Hunter, Ph.D., co-published the article, *Exploring psychological distress and impulsivity as predictors of undergraduate problematic alcohol use*, in *The Journal of Addictions and Offender Counseling*.

CULINARY Services

Culinary Services has 19 convenient, on-campus destinations, including dining courts, cafés, markets and retail options. Healthy, fresh and affordable food selections are always just a short walk from anywhere on campus.

Culinary Services is committed to providing exceptional service to the Ohio University community in support of its academic mission and vision.



2021-22 HIGHLIGHTS

90%

of venues and 100% of concepts restored in fall 2021, despite labor shortages.

1,282

OHIO Eats app downloads post-consolidation of Culinary's two customer apps.

Improved user experience with Culinary technology by consolidating two apps into one and developing an in-app rewards program with redeemable points and digital punch card.

Prioritized access to healthy, nourishing food through creation of meal delivery options, improved vegan and vegetarian menu, and by sourcing from local food providers.

3,500

students engaged through Bobcat Student Orientation outreach efforts, including the resource fair, family panels and breakout sessions.

14

Admissions events featured Culinary, including six Rufus road trips, OHIO Up Close, OHIO Discovery Days and OHIO Showcase.

Free food made available via the Hungry Cat Food Truck to 3,850 people during late-night programming events.

Professional Staff | 182
Student Employees | 1,057

RECRUITMENT Efforts

In response to post-pandemic labor shortages, developed innovative recruitment strategies, including: Mass hiring events for pro and student roles.

Streamlined application processes.

Bonus incentives for pro-staff who successfully recruit new professionals to the Culinary team.

Implemented Bobcat cash reward for student employees to recruit student staff members.

COMMUNITY Outreach

Engaged students, staff and OHIO community members through two interactive, food shows held on campus and at Culinary venues.

Office of the DEAN OF STUDENTS

Students are the heart of Ohio University. In the Office of the Dean of Students (DOS), we advocate for students, coordinate response to student crisis, and provide outreach and engagement to parents and families. We advance the university mission of supporting the intellectual and personal development of our students through ongoing advocacy and care.

2021-22 HIGHLIGHTS

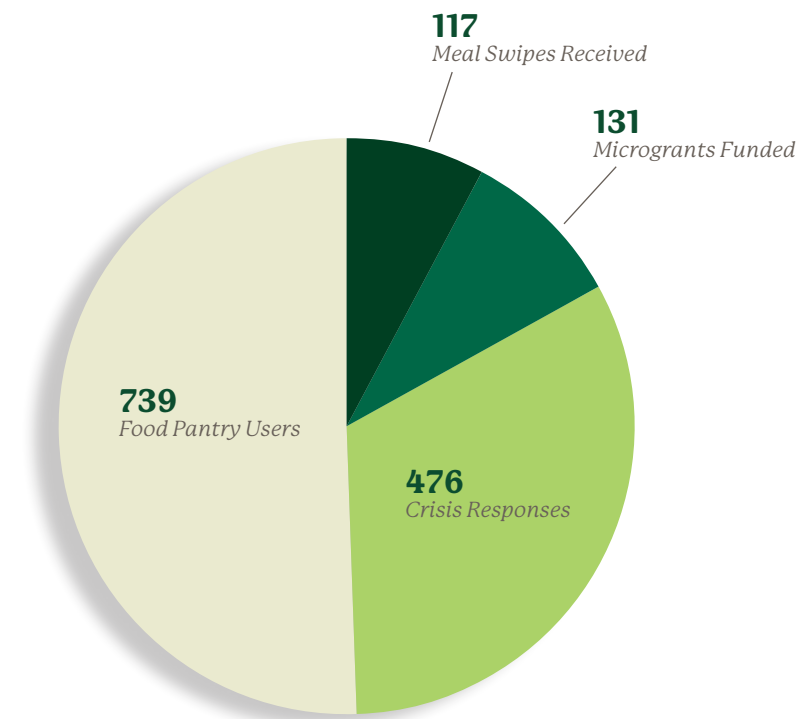
4,766

individual student interactions by the Office of the Dean of Students and its programs.

3,000

visits to food pantry, and 30% increase in use of pantry and microgrants program.

Students Served



Provided immediate support, resources and referrals to 262 students through the Student Review and Consultation Committee response processes.

Served students and family members, responding to 112 general concerns, 96 medical withdrawals, and 6 instances of student death.

Led recruitment efforts for the prestigious Margaret Boyd Scholars Program and selected 20 students from the incoming, first-year class.

Professional Staff	5
Graduate Assistants	2
Student Employees	7



HOUSING & *Residence Life*

Housing and Residence Life (HRL) develops inclusive communities where students engage, learn, and thrive. HRL is responsible for the overall operation and administration of all university housing, as well as the university's residential education and community development programs. We make OHIO home.



INCLUSION *Efforts*

Provided on-going training to student staff via *Food for Thought* series. Topics included: racism, violence toward Asian Americans and Pacific Islanders, sexism, ageism, and allyship.

Created professional development series to include topics on microaggressions, civil discourse in the workplace, radical disability allyship, and misconceptions of cancel culture and the paths of accountability.

2021-22 HIGHLIGHTS

#1

ranked first among peers by students completing the EBI Resident Satisfaction Survey.

6,300

students accommodated while meeting public health guidance and best practices.

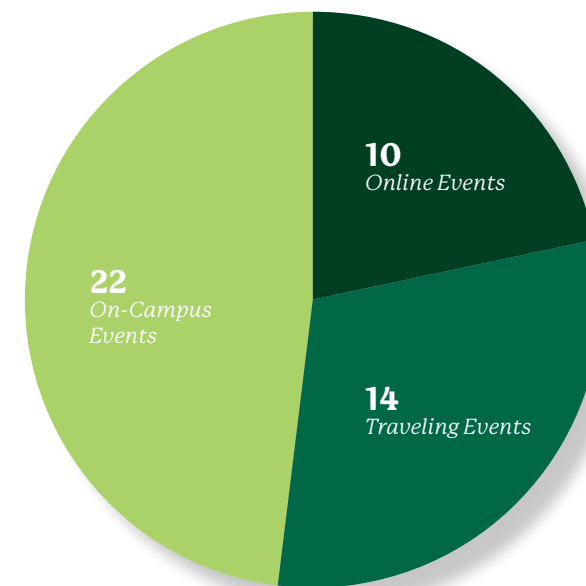
700

hall programs hosted to build community and facilitate well-being, interpersonal communication and intercultural competence.

12,000

prospective students learned about the OHIO housing experience through Admissions events, helping to recruit largest historical class.

Recruitment Participation



Hall councils donated a total of \$1,156 for Athens County Children's Services, with an additional \$1,156 matched by the Residents Action Council (tRAC)

Professional Staff	33
Graduate Assistants	17
Student Employees	320

SORORITY & *Fraternity Life*

Sorority and Fraternity Life provides personal, professional and leadership development for a community of 1,563 students through their membership to 29 values-based, fraternal organizations.



2021-22 HIGHLIGHTS

650

new members joined the sorority and fraternity community.

2,000

events hosted by chapters to educate and connect new members.

3.5+ GPA

were earned by 36% of community members.

232

coaching hours provided to chapter presidents.

\$66K+

philanthropic dollars raised and donated to local and national agencies.

11,289

community service hours contributed to local organizations.

Women's Panhellenic Association introduced an executive board position, vice president for member development, to accommodate focus on Diversity, Equity, and Inclusion for member organizations.

National Pan-Hellenic Council (NPHC), in collaboration with the Division of Diversity & Inclusion, broke ground on OHIO's NPHC Plaza, honoring the nine member organizations of the Divine Nine, historically Black fraternities and sororities.

Interfraternity Council welcomed two chapters: Sigma Alpha Epsilon and Tau Kappa Epsilon.

Multicultural Greek Council opened for expansion, welcoming Mu Sigma Upsilon.

Revived Greek leadership honor societies: Order of Omega and Rho Lambda

Professional Staff	2
Graduate Assistants	3
Student Employees	3



SURVIVOR

Advocacy Program

Survivor Advocacy Program provides advocacy and trauma-focused therapy services to student survivors. All staff are licensed and equipped with training and experience in providing direct services to individuals who have experienced interpersonal violence.

2021-22

HIGHLIGHTS

1,400

interactions serving 160 clients both in-person and through virtual services.

20

occurrences of after-hours response during fall and spring semesters.

4.75/5

average score in weekly survey results from participants in survivor support group.

Survivor Advocate, Yejin Sohn, provided training to a sexual assault center based in Korea on Survivor Advocacy Program's approach to virtual support services during the pandemic.

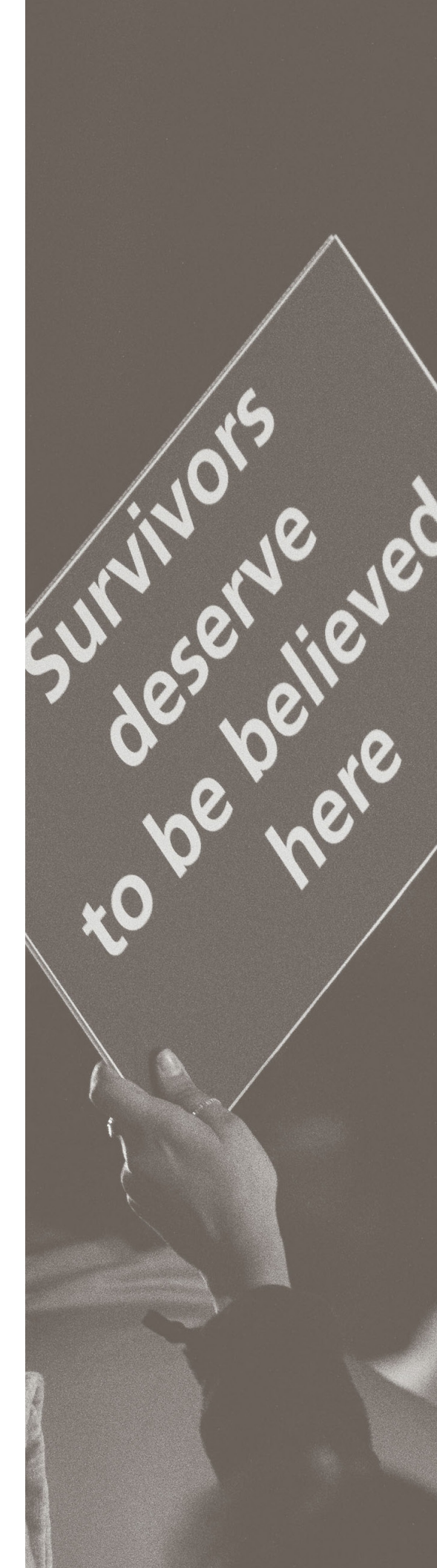
Received a grant from the Sister's Health Foundation to train staff in Eye Movement Desensitization and Reprocessing, an evidence-based treatment for post-traumatic stress disorder.

Partnered with the Women's Center and Housing and Residence Life to implement a new interactive training module for resident advisors that reviews survivor services, empathic response to survivors, and mandatory reporting requirements.

Partnered with Global Ambassadors to create a multilingual poster with the statement, "We Support Survivors."

Professional Staff | 3
Graduate Assistants | 2

Survivors
deserve
to be believed
here



WELL-BEING & Recreation

Well-being & Recreation consists of three areas traditionally referred to as Campus Recreation, Health Promotion, and Student Health Insurance. This group leads health and well-being initiatives and access across the OHIO community through inclusion, engagement, and empowerment. Serving as a catalyst for well-being that is accessible to all.



2021-22 HIGHLIGHTS

318,034

visits to Ping Recreation Center, made up of 11,396 unique visitors.

51,824

visits to the Aquatic Center during fall and spring semesters.

80,325

hours worked by 451 student employees.

665

students participated in 160 club sports events.

633

memberships processed for the F45 fitness program.

73

clients for the well-being coaching program.

4,208

enrollments in student health insurance and 16,000 waivers.

17,000

participants reached through health promotion initiatives.

Introduced The Bandana Project, an awareness campaign to challenge mental health stigmas by encouraging peer-to-peer conversations and resource sharing.

Established, Change Our Outcomes, a program focused on the physical and mental well-being of black females on campus. The approach included group physical activities and was supported by a weekly podcast and monthly newsletter.

Collected student data for action planning: prescription drug misuse, physical activity in the LGBTQ+ population, and a climate survey for students of color and LGBTQ+ experiences with sexual misconduct and sense of belonging.

Professional Staff	19
Graduate Assistants	10
Student Employees	451

DEVELOPMENT & Growth

Hosted five virtual leadership forums for student employees, averaging 153 attendees per session on goal setting, mandatory reporter training, equity and social justice, well-being, and providing feedback.

OHIO HOCKEY Rankings

Finished season ranked eleventh nationally with a 17-15-5 record.

Upset second ranked, Minot State, at nationals before falling in round of eight to end the season.

Seven players earned the Central States Collegiate Hockey League All-Academic Team Honors: Alex Singley, Sam Turner, Blake Rossi, Scott Bagby, JT Schimizzi, Nick Erker, and Nick Carretta.

